

Careers Australia closure

Careers Australia Education Institute Pty Ltd and ten of its associated entities, including Careers Australia Institute of Training Pty Ltd, Australian College of Applied Education and Australian School of Management, entered voluntary administration on Thursday 25 May 2017.

It is important to note that Careers Australia remains operational until such time as the administrators have made decisions about its future.

For international students

If you are a student of the college and need help in continuing your studies with another provider or a refund of your unspent tuition fees, please contact the Tuition Protection Service (TPS) Administrator on **1300 980 434** or email administrator@a.tps.gov.au. For more information about the TPS and updates on the closure of Careers Australia, please visit www.tps.gov.au.

If you have questions or concerns about your student visa, please contact the Department of Immigration and Border Protection (DIBP) for more information on **131 881** or visit their website www.border.gov.au.

You can find more information as it is released from:

- [Australian Skills and Quality Authority \(ASQA\)](#)
- [Department of Education and Training](#)
- [Tuition Protection Service](#)

Domestic Students

[TAFE Directors Australia](#) (TDA) operates the Tuition Assurance Scheme for Careers Australia. If you are a domestic student and need help continuing your studies with another provider or a refund of your unspent tuition fees, you can call **07 3307 4789** or email your details, including your name, contact, course and campus to TDA@tafe.qld.edu.au

For **VET FEE-HELP students**, the tuition assurance scheme provides a mechanism to give currently enrolled students the option to either complete their course at another provider without any requirement to pay the Second Provider any VET tuition fees for replacement components of their course, or have their FEE-HELP balance re-credited for commenced but uncompleted units of study.

For **VET Student Loans students**, the tuition assurance operator will seek to match and offer students a similar replacement course. If there is no similar course available, the student may be eligible for fee-repayment.

For further updates, TDA publish a regular [Newsletter](#).

The administrator PPB Advisory is providing updates on their [website](#).