

YOUR STORY MATTERS



Do you need some help to deal with an Australian Government department or an agency such as Centrelink, Child Support or Australia Post?

If you do, we're here to listen to your story. The staff at the **Commonwealth Ombudsman** will listen carefully to what you have to say, and we'll try to help you as soon as possible.

You can reach us by phone on our dedicated Indigenous number **1800 060 789** or tell us your story by lodging an online complaint at **ombudsman.gov.au**

Our service is free, and we can provide interpreters if you need them. We don't take sides, and you don't need to tell us your name.



COMMONWEALTH
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