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New OSO video launched

'Introducing the OSO'

The Overseas Students Ombudsman (OSO) is pleased to share a new [video](#) designed to help international students understand how to resolve problems with their private education provider and what they need to know if they want to take a matter further.

The video, which was officially launched at the national conference of the Council of International Students Australia (CISA) on 8 July 2016, is available in six languages commonly spoken by international students in Australia:

- [Hindi](#)
- [Indonesian](#)
- [Korean](#)
- [Mandarin](#)
- [Malay](#)
- [Vietnamese](#)

...as well as an English-language version.

The video, including the translated versions, can be accessed at [this link](#). Please feel free to share it amongst your networks.

If you would like to know more about what the OSO has been doing in recent months, please visit our website at www.ombudsman.gov.au.

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FAQs for Students in 21 other languages

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