

Ombudsman update on investigation into the Targeted Compliance Framework

Public statement — 6 June 2025

The Commonwealth Ombudsman, Iain Anderson, has expanded the scope of a current investigation into the Department of Employment and Workplace Relations and Services Australia's cancellation of income support payments under the Targeted Compliance Framework.

I [commenced an investigation](#) on 4 February 2025 into the Targeted Compliance Framework to examine if income support payment cancellation decisions were being made and implemented in a manner that is lawful, fair and reasonable.

Following my Office's review of information from relevant agencies, I have decided to expand the scope of the investigation. As this is a live investigation, I will not be providing further details, as my Office investigates in private.

As I publicly announced that I commenced this investigation, I believe it is in the public interest to provide this update.

I will report further once our investigation is completed. For more information visit ombudsman.gov.au or call 1300 362 072.

Iain Anderson
Commonwealth Ombudsman