

Office of Commonwealth Ombudsman					
Team	Cost Centre	Team FTE	30-Jun-25	30-Jun-25	Comments
Legal Cost Centre	4500		6.7	\$ 1,263,289.10	Cost centre total
65001 Legal Fees	4500			-\$ 307,105.89	Legal invoices paid
<b>Direct Costs Subtotal</b>				<b>\$ 956,183.21</b>	
<b>Total OCO FTE at 30 June 2025</b>			<b>311.2</b>		
<b>% of FTE using overhead resources</b>			<b>2.15%</b>		
Executive	1100	\$	3,009,341.64	\$ 64,793.97	
Finance	8100	\$	1,487,343.65	\$ 32,023.92	
Information and Communication Technology	8200	\$	3,638,808.96	\$ 78,347.00	
Security, Integrity & Fraud	8300	\$	342,641.32	\$ 7,377.39	
Human Resources	8400	\$	2,492,905.58	\$ 53,674.62	
Governance	8500	\$	656,413.71	\$ 14,133.21	
CEE	8600	\$	1,309,099.12	\$ 28,186.14	
Property	8900	\$	266,539.60	\$ 5,738.85	
Corporate Overheads - LEASES	Office leases	\$	3,365,572.13	\$ 72,463.95	
<b>Overhead Sub-Total</b>				<b>\$ 356,739.06</b>	
<b>Overhead and Direct costs for 2024-25</b>				<b>\$ 1,312,922.27</b>	

All figures are ex. GST
Breakdown of \$: Orange tab
Breakdown of ASL: Blue tabs

**Internal legal services expenditure**

8. Internal legal services expenditure is the total amount of expenditure within an entity on legal work undertaken by in-house lawyers. Such work can be undertaken either by a dedicated legal unit (for example, the Legal Services Branch in an entity), or by individual lawyers working within business lines.

9. If there is a dedicated legal unit within an entity, OLSC expects that the entire costs of that unit will be included in the entity's internal legal services expenditure. (See below for information about fully costing internal legal services.)

10. If an entity has legally qualified officers engaged in non-legal roles (for example, they are embedded with operational teams), the entity should determine whether the officer is allocated work because of their legal qualifications or skills, or the work is allocated regardless of legal qualifications or skills. If work is allocated due to legal qualifications and skills (or partially so) the cost of that officer (or a pro rata amount) is to be included in the total internal legal services expenditure for the entity.

11. OLSC requires entities to follow the methodology set out in the Australian National Audit Office Better Practice Guide *Legal Services Arrangements in Australian Government Agencies* (the ANAO Guide) of August 2006 in costing internal legal services. In line with the ANAO Guide, the full cost of an internal legal unit must include:

- o direct salary costs (administrative staff, paralegals, General Counsel etc). Costs should be calculated by reference to workplace agreements
- o indirect salary costs (superannuation, leave entitlements, other salary contributions)
- o direct overhead (costs of desks, computer, stationery)
- o indirect overhead (apportioned rent, electricity)
- o legal unit overhead (specialist software licences, cost of law library), and

- o learning and development overhead of officers – including training in legal and non-legal skills.

**Direct and indirect overhead**

12. Direct overhead costs should be captured within the legal unit cost centre. This should include costs such as:

- o organisational services costs, such as office consumables, travel and accommodation costs, postage, courier services, publishing and printing, management overheads, and taxi and car hire charges
- o average cost per employee for the provision of corporate IT
- o professional development, and
- o the average cost per employee workers' compensation premiums (using the actual premium paid by the entity).

13. Indirect overhead records may not be easily accessible within an entity's financial system. However, entities should interrogate their systems, with reference to cost centres and other means of recording/categorising expenditure, to calculate the cost of indirect overheads as accurately as possible. Indirect overheads include:

- o property operating expenses including apportioned rent/lease costs, related utility service charges, repairs and maintenance, and building security services, and
- o desktop information and communication technology services (operation and maintenance) costs, including desktop computer rental/lease costs (as opposed to purchase costs), standard bulk software user licence costs, standard help desk services, routine maintenance costs, and telecommunications costs.

**Legal unit overhead**

14. Legal unit overhead costs should be captured within the legal unit cost centre. It is expected that this category will include costs such as:

- o staff training and development specific to the legal unit
- o developing/maintaining a law library, and any specialist software licences, and
- o software/database systems for knowledge and matter management purposes.

OFFICIAL: Sensitive

Section 47F redacted on this  
page unless indicated  
otherwise

---

**From:** [REDACTED]  
**Sent:** Thursday, 11 September 2025 1:44 PM  
**To:** Jane [REDACTED]; Amelia [REDACTED]  
**Subject:** [External] OLSC – WoAG Legal Services Panel Report (Yearly Expenditure)  
**Attachments:** CURRENT PANEL - FINAL - LSP Legal Services Expenditure Report - 2025 Amended - Office of the Commonwealth Ombudsman.xlsx

Dear Jane and Amelia

Further to your recent query in August, and due to some coding errors in our matter opening processes, we had not fully reported on all the matters in which the firm was engaged under the Panel during the FY 24/25 period.

As a result, please find attached for your records amended Annual Expenditure Report for the agency.

For ease of reference, the matters that were omitted, have been highlighted in yellow.

The LSP have been advised of this error and we have provided to it a complete version of the above.

We sincerely apologise for this error.

Should you have any queries in relation to this email, please let us know.

Kind regards,

[REDACTED]  
Government Practice Manager  
Public Law

[REDACTED]  
  
**Maddocks**

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed. You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 3 9258 3666  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 3 9258 3666

Follow us on [Twitter](#) [LinkedIn](#)

**OFFICIAL: Sensitive**

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL: Sensitive

To uniquely identify the Legal Services Provider	To provide a Commonwealth Entity identifier that can be cross checked with the Commonwealth Entity_ABN	To uniquely identify each Commonwealth Entity	To allow AGD to undertake analysis of expenditure by the type of Commonwealth Entity	To allow AGD to undertake analysis of expenditure by the Area of Law	To allow AGD to undertake analysis of expenditure by the Type of Legal Services within an Area of Law	To identify the State or Territory where the Legal Services were required	To provide an LSP reference, which is a unique reference for each matter	The matter reference as provided by the Commonwealth Entity for the matter invoiced	Total amount of work performed in the financial year, including Legal Services Professional Fees, Disbursements and GST	Legal Services Professional Fees, excluding Counsel Fees, Disbursements and GST	Disbursements, excluding Counsel Fees and GST	Counsel Fees, excluding GST	Fees to male Senior* Counsel, excluding GST	Fees to female Senior* Counsel, excluding GST	Fees to gender X Senior* Counsel, excluding GST	Fees to male Junior Counsel, excluding GST	Fees to female Junior Counsel, excluding GST	Fees to gender X Junior Counsel, excluding GST	Identifies the GST component of the Legal Services Professional Fees, Disbursements and Counsel Fees	LSPs can optionally provide further information about a matter (such as expenditure changes or allocation of WIP)	
Manually insert data	Select from drop down	Auto-populated based on Column B selection	Auto-populated based on Column B selection	Select from drop down	Select from drop down	Select from drop down	Manually insert data	Manually insert data	Auto-calculated	Manually insert data	Manually insert data	Auto-calculated	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert comments on matter
<small>This is the 3 letter acronym agreed with AGD to identify the Legal Services Provider and cannot be varied without approval from AGD. To create a new row, type your 3 letter acronym in subsequent rows, or expand the table.</small>	<small>Legal Services Providers must use Commonwealth Entity names detailed in the Flipchart of Public Governance, Performance and Accountability Act 2013 (PGPA Act) Commonwealth entities and companies If Commonwealth Entity name does not appear on drop down menu, please contact LSPanel@gov.au for advice</small>	<small>The ABN for each Commonwealth Entity, determined from the List of Commonwealth entities and companies</small>	<small>Determined from the Flipchart of Public Governance, Performance and Accountability Act 2013 (PGPA Act) Commonwealth entities and companies</small>	<small>Areas of Law align with the Area of Law as detailed in the Statement of Requirement at Schedule 2 of the Head Agreement</small>	<small>The recording of Type of Legal Services within an Area of Law is optional. This should align with the description of the Areas of Law as detailed in the Statement of Requirement at Schedule 3 of the Head Agreement</small>	<small>Location should align with where the majority of Legal Services were required</small>	<small>Alphanumeric reference - unlimited format</small>	<small>Alphanumeric reference - unlimited format</small>	<small>Total of Positions K+L+M+T Numeric value in AUS to two decimal points</small>	<small>Numeric value in AUS to two decimal points</small>	<small>Numeric value in AUS to two decimal points</small>	<small>Total of Positions N to S Numeric value in AUS to two decimal points</small>	<small>Numeric value in AUS to two decimal points</small>	<small>Numeric value in AUS to two decimal points</small>	<small>Numeric value in AUS to two decimal points</small>	<small>Numeric value in AUS to two decimal points</small>	<small>Numeric value in AUS to two decimal points</small>	<small>Numeric value in AUS to two decimal points</small>	<small>Numeric value in AUS to two decimal points</small>	<small>Numeric value in AUS to two decimal points</small>	<small>Alphanumeric reference - 200 character limit per row</small>
SRVC_PRVDR	CTH_ENTITY	CTH_ENTITY_ABN	CTH_ENTITY_TYPE	LAW_AREA	PRACTICE_AREA	LOCATION	LSP_MATTER	CT_ENTITY_MATTER	TOT_AMOUNT	PROF_FEE_EXP	DISBR5_EXP	COUNSEL_EXP	COUNSEL_MS	COUNSEL_FS	COUNSEL_XS	COUNSEL_MJ	COUNSEL_FJ	COUNSEL_XJ	GST	LSP_COMMENTS	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9405022.002	qA39557; CON000402	14252.7	12957	0	0	0	0	0	0	0	0	0	1295.7	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9713809		10849.63	9863.3	0	0	0	0	0	0	0	0	0	986.33	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9745879.001	qA40513	0	0	0	0	0	0	0	0	0	0	0	0	0
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9745879.002	qA40513	16477.56	14979.6	0	0	0	0	0	0	0	0	0	1497.96	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9755104		13650.89	12409.9	0	0	0	0	0	0	0	0	0	1240.99	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9779946		4740.461	4309.51	0	0	0	0	0	0	0	0	0	430.951	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9808598	qA40633 - PO TBA	15645.96	14223.6	0	0	0	0	0	0	0	0	0	1422.36	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9833316		4433.44	4030.4	0	0	0	0	0	0	0	0	0	403.04	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9839494	SUE000201	11783.86	10712.6	0	0	0	0	0	0	0	0	0	1071.26	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9855179		11801.79	10728.9	0	0	0	0	0	0	0	0	0	1072.89	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9886313	qA41199	37461.6	34056	0	0	0	0	0	0	0	0	0	3405.6	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9405022	qA39557; CON000402	79446.73	72224.3	0	0	0	0	0	0	0	0	0	7222.43	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9405022.001	qA39557; CON000402	62.59	56.9	0	0	0	0	0	0	0	0	0	5.69	

S 42

OFFICIAL: Sensitive

LAW_AREA	PRACTICE_AREA	Workplace, Industrial Relations & Compensation	Public Law	Corporate & Commercial (General)	Corporate & Commercial (Specialist)	Property & Environment	Legal Support Services
Workplace, Industrial Relations & Compensation	WIRC_list	Employment and industrial relations	Administrative Law	General contract law	Corporations, markets, financial services and consumer credit law	Property	Commonwealth Entity Supervised Legal Services
Public Law	PL_list	Commonwealth workers' compensation	Freedom of information, privacy and public interest disclosure	Governance, procurement and probity	Intellectual property and media	Construction and infrastructure	LSP Supervised Legal Services
Corporate & Commercial (General)	CCG_list	Workplace health and safety	Human rights and discrimination	Insurance (other than workplace)	Tax technical law	Environment	
Corporate & Commercial (Specialist)	CCS_list	Compensation, damages and personal injury	Public inquiries and Royal Commissions	Information and communications technology	Competition and consumer law (including regulation)		
Property & Environment	PE_list			Insolvency and bankruptcy			
Legal Support Services	LSS_list			Debt recovery			

commonwealth_body_name	phon	type
Administrative Review Tribunal	73 147 176 148	NCE
Aged Care Quality and Safety Commission	80 246 994 451	NCE
Asbestos and Silica Safety and Eradication Agency	50 802 255 175	NCE
Attorney-General's Department	92 661 124 436	NCE
Australian Bureau of Statistics	26 331 428 522	NCE
Australian Centre for International Agricultural Research	34 864 955 427	NCE
Australian Communications and Media Authority	55 386 169 386	NCE
Australian Competition and Consumer Commission	94 410 483 623	NCE
Australian Criminal Intelligence Commission	11 259 448 410	NCE
Australian Digital Health Agency	84 425 496 912	CCE
Australian Electoral Commission	21 133 285 851	NCE
Australian Federal Police	17 864 931 143	NCE
Australian Financial Security Authority	63 384 330 717	NCE
Australian Fisheries Management Authority	81 098 497 517	NCE
Australian Hearing Services	80 308 797 003	CCE
Australian Institute of Aboriginal and Torres Strait Islander Studies	62 020 533 641	CCE
Australian Institute of Criminology	63 257 175 248	NCE
Australian Institute of Family Studies	64 001 053 079	NCE
Australian Institute of Health and Welfare	16 515 245 497	CCE
Australian Law Reform Commission	88 913 413 914	NCE
Australian Maritime Safety Authority	65 377 938 320	CCE
Australian National Audit Office	33 020 645 631	NCE
Australian Office of Financial Management	13 059 525 039	NCE
Australian Pesticides and Veterinary Medicines Authority	19 495 043 447	CCE
Australian Prudential Regulation Authority	79 635 582 658	NCE
Australian Public Service Commission	99 470 863 260	NCE
Australian Radiation Protection and Nuclear Safety Agency	61 321 195 155	NCE
Australian Reinsurance Pool Corporation	74 807 136 872	CCE
Australian Research Council	35 201 451 156	NCE
Australian Securities and Investments Commission	86 768 265 615	NCE
Australian Skills Quality Authority	72 581 678 650	NCE
Australian Submarine Agency	67 250 046 148	NCE
Australian Taxation Office	51 824 753 556	NCE
Australian Trade and Investment Commission	11 764 698 227	NCE
Australian Transaction Reports and Analysis Centre	32 770 513 371	NCE
Australian Transport Safety Bureau	65 061 156 887	NCE
Australian War Memorial	64 909 221 257	CCE
Bureau of Meteorology	92 637 533 532	NCE
Cancer Australia	21 075 951 918	NCE
Clean Energy Regulator	72 321 984 210	NCE
Climate Change Authority	60 585 018 782	NCE
Comcare	41 640 788 304	CCE
Commonwealth Grants Commission	64 703 642 210	NCE
Defence Housing Australia	72 968 504 934	CCE
Department of Agriculture, Fisheries and Forestry	34 190 894 983	NCE
Department of Climate Change, Energy, the Environment and Water	63 573 932 849	NCE
Department of Defence	68 706 814 312	NCE
Department of Education	12 862 898 150	NCE
Department of Employment and Workplace Relations	96 584 957 427	NCE
Department of Finance	61 970 632 495	NCE
Department of Foreign Affairs and Trade	47 065 634 525	NCE
Department of Health, Disability and Ageing	83 605 426 759	NCE
Department of Home Affairs	33 380 054 835	NCE
Department of Industry, Science and Resources	74 599 608 295	NCE
Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts	86 267 354 017	NCE
Department of Parliamentary Services	52 997 141 147	NCE
Department of Social Services	36 342 015 855	NCE
Department of the House of Representatives	18 526 287 740	NCE
Department of the Prime Minister and Cabinet	18 108 001 191	NCE
Department of the Senate	23 991 641 527	NCE
Department of the Treasury	92 802 414 793	NCE
Department of Veterans' Affairs	23 964 290 824	NCE
Digital Transformation Agency	96 257 979 159	NCE
Director of National Parks	13 051 694 963	CCE
Domestic, Family and Sexual Violence Commission	99 696 833 561	NCE
Export Finance Australia	96 874 024 697	CCE
Fair Work Commission	93 614 579 199	NCE
Federal Court of Australia	49 110 847 399	NCE
Future Fund Management Agency	53 156 699 293	NCE
Geoscience Australia	80 091 799 039	NCE
Great Barrier Reef Marine Park Authority	12 949 356 885	NCE
High Speed Rail Authority	88 675 754 520	CCE
Housing Australia	22 498 714 570	CCE
Independent Health and Aged Care Pricing Authority	27 598 959 960	CCE
Independent Parliamentary Expenses Authority	26 424 781 530	NCE
Inspector-General of Taxation	51 248 702 319	NCE
IP Australia	38 113 072 755	NCE
Murray-Darling Basin Authority	13 679 821 382	CCE
National Anti-Corruption Commission	47 446 409 542	NCE
National Archives of Australia	36 889 228 992	NCE
National Blood Authority	87 361 602 478	NCE
National Capital Authority	75 149 374 427	NCE
National Competition Council	56 552 760 098	NCE
National Disability Insurance Agency	25 617 475 104	CCE

OFFICIAL: Sensitive

National Emergency Management Agency	40 816 261 802	NCE
National Gallery of Australia	27 855 975 449	CCE
National Health and Medical Research Council	88 601 010 284	NCE
National Health Funding Body	15 337 761 242	NCE
National Indigenous Australians Agency	30 429 895 164	NCE
National Library of Australia	28 346 858 075	CCE
National Offshore Petroleum Safety and Environmental Management Authority	22 385 178 289	CCE
NDIS Quality and Safeguards Commission	40 293 545 182	NCE
Net Zero Economy Authority	47 465 420 890	NCE
Office of National Intelligence	87 904 367 991	NCE
Office of Parliamentary Counsel	41 425 630 817	NCE
Office of the Auditing and Assurance Standards Board	80 959 780 601	NCE
Office of the Australian Accounting Standards Board	92 702 019 575	NCE
Office of the Australian Information Commissioner	85 249 230 937	NCE
Office of the Commonwealth Ombudsman	53 003 678 148	NCE
Office of the Director of Public Prosecutions	41 036 606 436	NCE
Office of the Fair Work Ombudsman	43 884 188 232	NCE
Office of the Inspector-General of Aged Care	27 478 662 745	NCE
Office of the Inspector-General of Intelligence and Security	67 332 668 643	NCE
Office of the Official Secretary to the Governor-General	67 582 329 284	NCE
Office of the Special Investigator	87 767 208 148	NCE
Organ and Tissue Authority	56 253 405 315	NCE
Parliamentary Budget Office	49 775 240 532	NCE
Parliamentary Workplace Support Service	87 599 800 740	NCE
Productivity Commission	78 094 372 050	NCE
Professional Services Review	45 307 308 260	NCE
Regional Investment Corporation	99 528 049 038	CCE
Royal Australian Mint	45 852 104 259	NCE
Safe Work Australia	81 840 374 163	NCE
Services Australia	90 794 605 008	NCE
Sport Integrity Australia	70 588 505 483	NCE
Tertiary Education Quality and Standards Agency	50 658 250 012	NCE
Torres Strait Regional Authority	57 155 285 807	CCE
Workplace Gender Equality Agency	47 641 643 874	NCE
WSA Co Limited	81 618 989 272	CC

OFFICIAL: Sensitive

Section 47F redacted on  
this page unless  
indicated otherwise

---

**From:** [REDACTED]  
**Sent:** Monday, 25 August 2025 1:56 PM  
**To:** Amelia [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]  
**Attachments:** Clth Ombudsman Report LSP Legal Services Expenditure Report - 2025.xlsx

You don't often get email from [REDACTED] [Learn why this is important](#)

Dear Amelia

[REDACTED] has kindly forwarded your email to me, and I wanted to take this opportunity to reach out and personally introduce myself, as the firm's Government Practice Manager.

s 22 [REDACTED]

As requested, please find attached a copy of our report to the LSP regarding matters pertaining to the Agency.

If there is a particular LSP Matter where our figures do not align with your reconciliation, can you please advise the affected matter(s) and the discrepancy so that we can investigate this for you.

If you have any additional queries, please let me know.

Kind regards,

[REDACTED]  
Government Practice Manager  
Public Law

**Direct** [REDACTED]

[REDACTED]  
Maddocks

OFFICIAL: Sensitive

Section 47F redacted  
on this page unless  
indicated otherwise

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**From:** Amelia [REDACTED] [REDACTED]@ombudsman.gov.au>  
**Sent:** Monday, 25 August 2025 1:05 PM  
**To:** [REDACTED]  
**Subject:** Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Good afternoon [REDACTED],

Thanks for your time on the phone.

As mentioned, we are doing our annual reporting as part of our statutory requirements (due Friday), and we are having trouble balancing our Maddocks expenditure with what has been uploaded onto the Legal Services Portal by Maddocks (our records have us spending significantly more than is uploaded onto the Legal Services Portal)

May I please request a copy of a report outlining our expenditure on your services last financial year (2024/5), where possible, broken down by invoice and on an accrual basis?

I would be grateful if this could be completed as soon as practicable. I'm sorry for the quick turnaround.

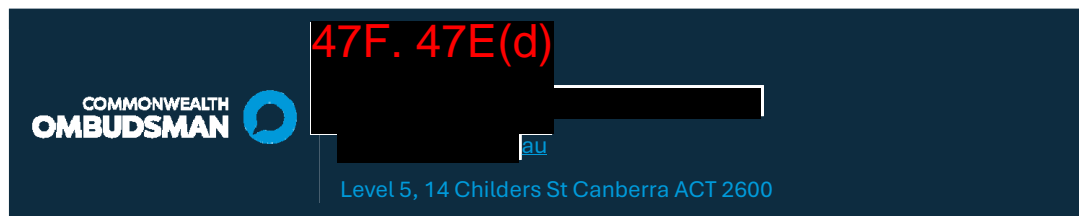
Many thanks,

Amelia [REDACTED] (she/her)


Legal Director

Defence, Investigations, ACT & Legal

[REDACTED]



47F. 47E(d)

COMMONWEALTH  
OMBUDSMAN 

au

Level 5, 14 Childers St Canberra ACT 2600

OFFICIAL: Sensitive

**Proud to be working on the lands** [REDACTED] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

-----  
COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or
- \* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

-----  
**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed. You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

-----  
This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL: Sensitive

To uniquely identify the Legal Services Provider	To provide a Commonwealth Entity identifier that can be cross checked with the Commonwealth Entity_ABN	To uniquely identify each Commonwealth Entity	To allow AGD to undertake analysis of expenditure by the type of Commonwealth Entity	To allow AGD to undertake analysis of expenditure by the Area of Law	To allow AGD to undertake analysis of expenditure by the Type of Legal Services within an Area of Law	To identify the State or Territory where the Legal Services were required	To provide an LSP reference, which is a unique reference for each matter	The matter reference as provided by the Commonwealth Entity for the matter invoiced	Total amount of work performed in the financial year, including Legal Services Professional Fees, Counsel Fees, Disbursements and GST	Legal Services Professional Fees, excluding Counsel Fees, Disbursements and GST	Disbursements, excluding Counsel Fees and GST	Counsel Fees, excluding GST	Fees to male Senior Counsel, excluding GST	Fees to female Senior Counsel, excluding GST	Fees to gender X Senior Counsel, excluding GST	Fees to male Junior Counsel, excluding GST	Fees to female Junior Counsel, excluding GST	Fees to gender X Junior Counsel, excluding GST	Identifies the GST component of the Legal Services Professional Fees, Disbursements and Counsel Fees	LSPs can optionally provide further information about a matter (such as expenditure changes or allocation of WIP)	
Manually insert data	Select from drop down	Auto-populated based on Column B selection	Auto-populated based on Column B selection	Select from drop down	Select from drop down	Select from drop down	Manually insert data	Manually insert data	Auto-calculated	Manually insert data	Manually insert data	Auto-calculated	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert comments on matter
<i>This is the 3 letter acronym agreed with AGD to identify the Legal Services Provider and cannot be varied without approval from AGD.</i>	<i>Legal Services Providers must use Commonwealth Entity names detailed in the Flipchart of Public Governance, Performance and Accountability Act 2013 (PGPA Act) Commonwealth entities and companies</i>	<i>The ABN for each Commonwealth Entity, determined from the List of Commonwealth entities and companies</i>	<i>Determined from the Flipchart of Public Governance, Performance and Accountability Act 2013 (PGPA Act) Commonwealth entities and companies</i>	<i>Areas of Law align with the Area of Law as detailed in the Statement of Requirement at Schedule 2 of the Head Agreement</i>	<i>The recording of Type of Legal Services within an Area of Law is optional. This should align with the description of the Areas of Law as detailed in the Statement of Requirement at Schedule 3 of the Head Agreement</i>	<i>Location should align with where the majority of Legal Services were required</i>	<i>Alphanumeric reference - unlimited format</i>	<i>Alphanumeric reference - unlimited format</i>	<i>Total of Positions K+L+M+T</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Total of Positions N to S</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Alphanumeric reference - 200 character limit per row</i>
<i>To create a new row, type your letter acronym in subsequent rows, or expand the table.</i>	<i>If Commonwealth Entity name does not appear on drop down menu, please contact LSPans@sa.gov.au for advice</i>																				
SRVC_PRIVDR	CTH_ENTITY	CTH_ENTITY_ABN	CTH_ENTITY_TYPE	LAW_AREA	PRACTICE_AREA	LOCATION	LSP_MATTER	CT_ENTITY_MATTER	TOT_AMOUNT	PROF_FEE_EXP	DISBRS_EXP	COUNSEL_EXP	COUNSEL_MS	COUNSEL_FS	COUNSEL_XS	COUNSEL_MJ	COUNSEL_FJ	COUNSEL_XJ	GST	LSP_COMMENTS	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9405022.002	q439557; CON000402	14252.7	12957	0	0	0	0	0	0	0	0	0	1295.7	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9713809		10849.63	9863.3	0	0	0	0	0	0	0	0	0	986.33	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9745879.001	q440513	0	0	0	0	0	0	0	0	0	0	0	0	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9745879.002	q440513	16477.56	14979.6	0	0	0	0	0	0	0	0	0	1497.96	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9755104		13650.89	12409.9	0	0	0	0	0	0	0	0	0	1240.99	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9779946		4740.461	4309.51	0	0	0	0	0	0	0	0	0	430.951	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9808598	q440633 - PO TBA	15645.96	14223.6	0	0	0	0	0	0	0	0	0	1422.36	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9833316		4433.44	4030.4	0	0	0	0	0	0	0	0	0	403.04	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9839494	SUE000201	11783.86	10712.6	0	0	0	0	0	0	0	0	0	1071.26	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9855179		11801.79	10728.9	0	0	0	0	0	0	0	0	0	1072.89	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9886313	q441199	37461.6	34056	0	0	0	0	0	0	0	0	0	3405.6	

S 42

OFFICIAL - Sensitive  
OFFICIAL: Sensitive

LAW AREA	PRACTICE AREA	Workplace, Industrial Relations & Compensation	Public Law	Corporate & Commercial (General)	Corporate & Commercial (Specialist)	Property & Environment	Legal Support Services
Workplace, Industrial Relations & Compensation	WIRC_list	Employment and industrial relations	Administrative Law	General contract law	Corporations, markets, financial services and consumer credit law	Property	Commonwealth Entity Supervised Legal Services
Public Law	PL_list	Commonwealth workers' compensation	Freedom of information, privacy and public interest disclosure	Governance, procurement and probity	Intellectual property and media	Construction and infrastructure	LSP Supervised Legal Services
Corporate & Commercial (General)	CCS_list	Workplace health and safety	Human rights and discrimination	Insurance (other than workplace)	Tax technical law	Environment	
Corporate & Commercial (Specialist)	CCS_list	Compensation, damages and personal injury	Public inquiries and Royal Commissions	Information and communications technology	Competition and consumer law (including regulation)		
Property & Environment	PE_list			Insolvency and bankruptcy			
Legal Support Services	LSS_list			Debt recovery			

Commonwealth body name	pin	type
Administrative Review Tribunal	75 147 176 148	NCE
Aged Care Quality and Safety Commission	80 246 994 451	NCE
Asbestos and Silica Safety and Eradication Agency	50 802 255 175	NCE
Attorney-General's Department	92 661 124 436	NCE
Australian Bureau of Statistics	26 331 428 522	NCE
Australian Centre for International Agricultural Research	34 864 955 427	NCE
Australian Communications and Media Authority	55 386 169 386	NCE
Australian Competition and Consumer Commission	94 410 483 623	NCE
Australian Criminal Intelligence Commission	11 259 448 410	NCE
Australian Digital Health Agency	84 421 496 912	CCE
Australian Electoral Commission	21 123 285 851	NCE
Australian Federal Police	17 864 931 143	NCE
Australian Financial Security Authority	63 384 330 717	NCE
Australian Fisheries Management Authority	61 098 497 517	NCE
Australian Hearing Services	80 308 797 003	CCE
Australian Institute of Aboriginal and Torres Strait Islander Studies	62 020 533 641	CCE
Australian Institute of Criminology	63 257 175 248	NCE
Australian Institute of Family Studies	64 001 053 079	NCE
Australian Institute of Health and Welfare	16 515 246 497	CCE
Australian Law Reform Commission	88 911 413 914	NCE
Australian Maritime Safety Authority	65 377 938 320	CCE
Australian National Audit Office	33 020 845 631	NCE
Australian Office of Financial Management	13 020 525 039	NCE
Australian Pesticides and Veterinary Medicines Authority	19 495 043 447	CCE
Australian Prudential Regulation Authority	79 635 582 658	NCE
Australian Public Service Commission	99 470 816 260	NCE
Australian Radiation Protection and Nuclear Safety Agency	61 321 195 155	NCE
Australian Reinsurance Pool Corporation	74 807 136 872	CCE
Australian Research Council	85 203 451 156	NCE
Australian Securities and Investments Commission	86 783 265 615	NCE
Australian Skills Quality Authority	72 588 678 650	NCE
Australian Submarine Agency	67 250 046 148	NCE
Australian Taxation Office	51 824 753 556	NCE
Australian Trade and Investment Commission	11 764 698 227	NCE
Australian Transaction Reports and Analysis Centre	32 770 513 371	NCE
Australian Transport Safety Bureau	65 961 156 897	NCE
Australian War Memorial	64 909 221 257	CCE
Bureau of Meteorology	92 637 533 532	NCE
Cancer Australia	21 075 951 918	NCE
Clean Energy Regulator	72 321 984 210	NCE
Climate Change Authority	60 585 018 782	NCE
Concare	41 640 718 304	CCE
Commonwealth Grants Commission	64 703 642 210	NCE
Defence Housing Australia	72 968 504 934	CCE
Department of Agriculture, Fisheries and Forestry	34 180 834 983	NCE
Department of Climate Change, Energy, the Environment and Water	63 573 933 849	NCE
Department of Defence	68 706 814 312	NCE
Department of Education	12 862 898 150	NCE
Department of Employment and Workplace Relations	96 584 957 427	NCE
Department of Finance	61 970 633 405	NCE
Department of Foreign Affairs and Trade	47 065 634 525	NCE
Department of Health, Disability and Ageing	83 605 426 759	NCE
Department of Home Affairs	34 980 054 835	NCE
Department of Industry, Science and Resources	74 599 408 295	NCE
Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts	86 267 354 017	NCE
Department of Parliamentary Services	52 997 141 147	NCE
Department of Social Services	36 342 015 855	NCE
Department of the House of Representatives	18 526 287 740	NCE
Department of the Prime Minister and Cabinet	18 108 021 391	NCE
Department of the Senate	23 991 641 527	NCE
Department of the Treasury	92 802 414 793	NCE
Department of Veterans' Affairs	21 966 290 824	NCE
Digital Transformation Agency	96 257 979 159	NCE
Director of National Parks	13 051 694 963	CCE
Domestic, Family and Sexual Violence Commission	99 696 813 561	NCE
Export Finance Australia	96 874 024 697	CCE
Fair Work Commission	93 614 579 199	NCE
Federal Court of Australia	40 110 847 399	NCE
Future Fund Management Agency	53 156 699 293	NCE
Geoscience Australia	80 091 799 039	NCE
Great Barrier Reef Marine Park Authority	12 949 356 885	NCE
High Speed Rail Authority	88 675 754 520	CCE
Housing Australia	22 498 714 570	CCE
Independent Health and Aged Care Pricing Authority	27 598 959 960	CCE
Independent Parliamentary Expenses Authority	26 424 781 530	NCE
Inspector-General of Taxation	51 248 702 319	NCE
IP Australia	38 111 072 755	NCE
Murray Darling Basin Authority	113 679 812 382	CCE
National Anti-Corruption Commission	47 446 409 542	NCE
National Archives of Australia	36 889 229 992	NCE
National Blood Authority	87 363 603 478	NCE
National Capital Authority	75 149 374 427	NCE
National Competition Council	56 552 760 098	NCE
National Disability Insurance Agency	21 617 475 104	CCE
National Emergency Management Agency	40 816 261 802	NCE
National Gallery of Australia	27 855 975 449	CCE
National Health and Medical Research Council	86 601 010 284	NCE
National Health Funding Body	15 337 761 242	NCE
National Indigenous Australians Agency	30 428 895 164	NCE
National Library of Australia	28 346 858 075	CCE
National Offshore Petroleum Safety and Environmental Management Authority	22 385 178 289	CCE
NDIS Quality and Safeguards Commission	40 293 545 182	NCE
Net Zero Economy Authority	47 466 420 890	NCE

OFFICIAL: Sensitive

Office of National Intelligence	87 904 367 991	NCE
Office of Parliamentary Counsel	41 425 030 817	NCE
Office of the Auditing and Assurance Standards Board	80 959 780 601	NCE
Office of the Australian Accounting Standards Board	92 702 019 575	NCE
Office of the Australian Information Commissioner	85 249 230 937	NCE
Office of the Commonwealth Ombudsman	53 003 678 148	NCE
Office of the Director of Public Prosecutions	41 036 606 436	NCE
Office of the Fair Work Ombudsman	43 884 188 232	NCE
Office of the Inspector-General of Aged Care	21 478 662 745	NCE
Office of the Inspector-General of Intelligence and Security	67 223 668 643	NCE
Office of the Official Secretary to the Governor-General	67 582 329 284	NCE
Office of the Special Investigator	87 767 208 148	NCE
Organ and Tissue Authority	56 253 405 315	NCE
Parliamentary Budget Office	49 775 240 532	NCE
Parliamentary Workplace Support Service	87 999 800 740	NCE
Productivity Commission	78 094 372 050	NCE
Professional Services Review	45 307 308 260	NCE
Regional Investment Corporation	99 528 049 038	CC
Royal Australian Mint	45 852 104 259	NCE
Safe Work Australia	81 840 374 163	NCE
Services Australia	90 794 600 008	NCE
Sport Integrity Australia	70 588 505 483	NCE
Tertiary Education Quality and Standards Agency	50 658 250 012	NCE
Torres Strait Regional Authority	57 155 285 807	CC
Workplace Gender Equality Agency	47 641 643 874	NCE
WSA Co Limited	81 618 989 272	CC

OFFICIAL: Sensitive

Section 47F redacted on this page unless indicated otherwise

**From:** Amelia [redacted]  
**Sent:** Monday, 25 August 2025 3:04 PM  
**To:** Jane [redacted]  
**Subject:** FW: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]  
**Attachments:** Clth Ombudsman Report LSP Legal Services Expenditure Report - 2025.xlsx

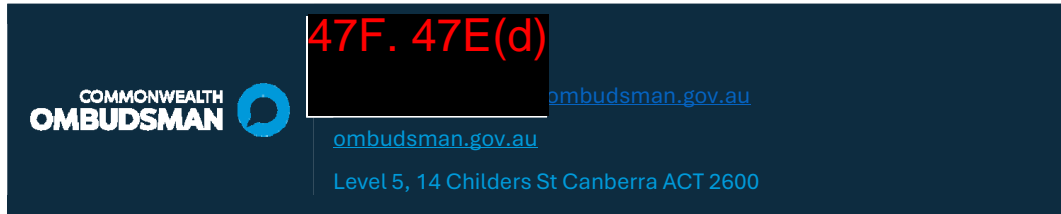
From Maddocks.


Amelia [redacted] (she/her)

Legal Director

Defence, Investigations, ACT & Legal

[redacted]



COMMONWEALTH OMBUDSMAN  [ombudsman.gov.au](http://ombudsman.gov.au)  
[ombudsman.gov.au](http://ombudsman.gov.au)  
 Level 5, 14 Childers St Canberra ACT 2600

47F. 47E(d)

Proud to be working on the lands of the [redacted] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

**From:** [redacted]  
**Sent:** Monday, 25 August 2025 1:56 PM  
**To:** Amelia [redacted]  
**Cc:** [redacted]  
**Subject:** [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

You don't often get email from [redacted]. [Learn why this is important](#)

Dear Amelia

[redacted] has kindly forwarded your email to me, and I wanted to take this opportunity to reach out and personally introduce myself, as the firm's Government Practice Manager.

s 22 [redacted]

[redacted]

OFFICIAL: Sensitive

Section 47F redacted on this  
page unless indicated otherwise

b 22  
[Redacted]

As requested, please find attached a copy of our report to the LSP regarding matters pertaining to the Agency.

If there is a particular LSP Matter where our figures do not align with your reconciliation, can you please advise the affected matter(s) and the discrepancy so that we can investigate this for you.

If you have any additional queries, please let me know.

Kind regards,

[Redacted]  
Government Practice Manager  
Public Law  
Direct [Redacted]

[Redacted]

Maddocks

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**From:** Amelia [Redacted] <47F. 47E(d) [Redacted]@ombudsman.gov.au>  
**Sent:** Monday, 25 August 2025 1:05 PM  
**To:** [Redacted]  
**Subject:** Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Good afternoon [Redacted]

Thanks for your time on the phone.

As mentioned, we are doing our annual reporting as part of our statutory requirements (due Friday), and we are having trouble balancing our Maddocks expenditure with what has been uploaded onto the Legal Services Portal by Maddocks (our records have us spending significantly more than is uploaded onto the Legal Services Portal)

May I please request a copy of a report outlining our expenditure on your services last financial year (2024/5), where possible, broken down by invoice and on an accrual basis?

I would be grateful if this could be completed as soon as practicable. I'm sorry for the quick turnaround.

OFFICIAL: Sensitive

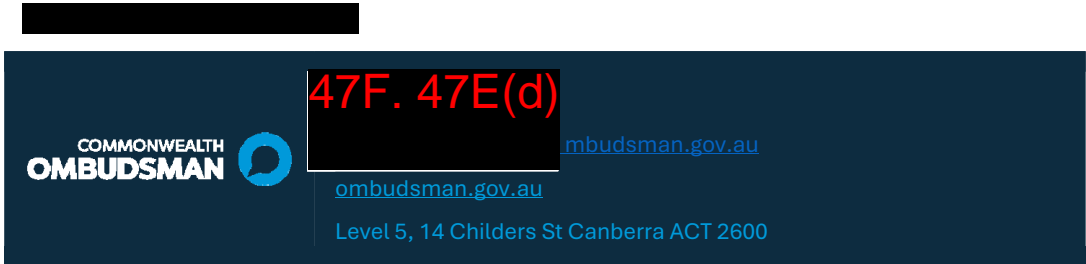
Section 47F redacted on this  
page unless indicated otherwise

Many thanks,


Amelia [REDACTED] (she/her)

Legal Director

Defence, Investigations, ACT & Legal



47F. 47E(d)

COMMONWEALTH OMBUDSMAN 

[ombudsman.gov.au](http://ombudsman.gov.au)

[ombudsman.gov.au](http://ombudsman.gov.au)

Level 5, 14 Childers St Canberra ACT 2600

Proud to be working on the lands of the [REDACTED] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

-----  
COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or
- \* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

-----  
**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed. You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

## OFFICIAL: Sensitive

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

---

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL: Sensitive

To uniquely identify the Legal Services Provider	To provide a Commonwealth Entity identifier that can be cross checked with the Commonwealth Entity_ABN	To uniquely identify each Commonwealth Entity	To allow AGD to undertake analysis of expenditure by the type of Commonwealth Entity	To allow AGD to undertake analysis of expenditure by the Area of Law	To allow AGD to undertake analysis of expenditure by the Type of Legal Services within an Area of Law	To identify the State or Territory where the Legal Services were required	To provide an LSP reference, which is a unique reference for each matter	The matter reference as provided by the Commonwealth Entity for the matter invoiced	Total amount of work performed in the financial year, including Legal Services Professional Fees, Counsel Fees, Disbursements and GST	Legal Services Professional Fees, excluding Counsel Fees, Disbursements and GST	Disbursements, excluding Counsel Fees and GST	Counsel Fees, excluding GST	Fees to male Senior* Counsel, excluding GST	Fees to female Senior* Counsel, excluding GST	Fees to gender X Senior* Counsel, excluding GST	Fees to male Junior Counsel, excluding GST	Fees to female Junior Counsel, excluding GST	Fees to gender X Junior Counsel, excluding GST	Identifies the GST component of the Legal Services Professional Fees, Disbursements and Counsel Fees	LSPs can optionally provide further information about a matter (such as expenditure changes or allocation of WIP)	
Manually insert data	Select from drop down	Auto-populated based on Column B selection	Auto-populated based on Column B selection	Select from drop down	Select from drop down	Select from drop down	Manually insert data	Manually insert data	Auto-calculated	Manually insert data	Manually insert data	Auto-calculated	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert data	Manually insert comments on matter
<i>This is the 3 letter acronym agreed with AGD to identify the Legal Services Provider and cannot be varied without approval from AGD.</i> <i>To create a new row, type your 3 letter acronym in subsequent rows, or expand the table</i>	<i>Legal Services Providers must use Commonwealth Entity names detailed in the Flipchart of Public Governance, Performance and Accountability Act 2013 (PGPA Act) Commonwealth entities and companies</i> <i>If Commonwealth Entity name does not appear on drop down menu, please contact LSPpanel@ag.gov.au for advice</i>	<i>The ABN for each Commonwealth Entity, determined from the List of Commonwealth entities and companies</i>	<i>Determined from the Flipchart of Public Governance, Performance and Accountability Act 2013 (PGPA Act) Commonwealth entities and companies</i>	<i>Areas of Law align with the Area of Law as detailed in the Statement of Requirement at Schedule 2 of the Head Agreement</i>	<i>The recording of Type of Legal Services within an Area of Law is optional. This should align with the description of the Area of Law as detailed in the Statement of Requirement at Schedule 3 of the Head Agreement</i>	<i>Location should align with where the majority of legal Services were required</i>	<i>Alphanumeric reference - unlimited format</i>	<i>Alphanumeric reference - unlimited format</i>	<i>Total of Positions K+L+M+T</i> <i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Total of Positions N to S</i> <i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Numeric value in AUS to two decimal points</i>	<i>Alphanumeric reference - 200 character limit per row</i>
SRVC_PRIVDR	CTH_ENTITY	CTH_ENTITY_ABN	CTH_ENTITY_TYPE	LAW_AREA	PRACTICE_AREA	LOCATION	LSP_MATTER	CT_ENTITY_MATTER	TOT_AMOUNT	PROF_FEE_EXP	DISBRS_EXP	COUNSEL_EXP	COUNSEL_MS	COUNSEL_FS	COUNSEL_XS	COUNSEL_MJ	COUNSEL_FJ	COUNSEL_XJ	GST	LSP_COMMENTS	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9405022.002	q439557; CON000402	14252.7	12957	0	0	0	0	0	0	0	0	0	1295.7	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9713809		10849.63	9863.3	0	0	0	0	0	0	0	0	0	986.33	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9745879.001	q440513	0	0	0	0	0	0	0	0	0	0	0	0	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9745879.002	q440513	16477.56	14979.6	0	0	0	0	0	0	0	0	0	1497.96	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9755104		13650.89	12409.9	0	0	0	0	0	0	0	0	0	1240.99	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9779946		4740.461	4309.51	0	0	0	0	0	0	0	0	0	430.951	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9808598	q440633 - PO TBA	15645.96	14223.6	0	0	0	0	0	0	0	0	0	1422.36	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9833316		4433.44	4030.4	0	0	0	0	0	0	0	0	0	403.04	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9839494	SUE000201	11783.86	10712.6	0	0	0	0	0	0	0	0	0	1071.26	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9855179		11801.79	10728.9	0	0	0	0	0	0	0	0	0	1072.89	
MAD	Office of the Commonwealth Ombudsman	53 003 678 148	NCE			ACT	9886313	q441199	37461.6	34056	0	0	0	0	0	0	0	0	0	3405.6	

S 42

OFFICIAL: Sensitive

LAW_AREA	PRACTICE_AREA	Workplace, Industrial Relations & Compensation	Public Law	Corporate & Commercial (General)	Corporate & Commercial (Specialist)	Property & Environment	Legal Support Services
Workplace, Industrial Relations & Compensation	WIRC_list	Employment and industrial relations	Administrative Law	General contract law	Corporations, markets, financial services and consumer credit law	Property	Commonwealth Entity Supervised Legal Services
Public Law	PL_list	Commonwealth workers' compensation	Freedom of information, privacy and public interest disclosure	Governance, procurement and probity	Intellectual property and media	Construction and infrastructure	LSP Supervised Legal Services
Corporate & Commercial (General)	CCG_list	Workplace health and safety	Human rights and discrimination	Insurance (other than workplace)	Tax technical law	Environment	
Corporate & Commercial (Specialist)	CCS_list	Compensation, damages and personal injury	Public inquiries and Royal Commissions	Information and communications technology	Competition and consumer law (including regulation)		
Property & Environment	PE_list			Insolvency and bankruptcy			
Legal Support Services	LSS_list			Debt recovery			

commonwealth_body_name	phon	type
Administrative Review Tribunal	73 147 176 148	NCE
Aged Care Quality and Safety Commission	80 246 994 451	NCE
Asbestos and Silica Safety and Eradication Agency	50 802 255 175	NCE
Attorney-General's Department	92 661 124 436	NCE
Australian Bureau of Statistics	26 331 428 522	NCE
Australian Centre for International Agricultural Research	34 864 955 427	NCE
Australian Communications and Media Authority	55 386 169 386	NCE
Australian Competition and Consumer Commission	94 410 483 623	NCE
Australian Criminal Intelligence Commission	11 259 448 410	NCE
Australian Digital Health Agency	84 425 496 912	CCE
Australian Electoral Commission	21 133 285 851	NCE
Australian Federal Police	17 864 931 143	NCE
Australian Financial Security Authority	63 384 330 717	NCE
Australian Fisheries Management Authority	81 098 497 517	NCE
Australian Hearing Services	80 308 797 003	CCE
Australian Institute of Aboriginal and Torres Strait Islander Studies	62 020 533 641	CCE
Australian Institute of Criminology	63 257 175 248	NCE
Australian Institute of Family Studies	64 001 053 079	NCE
Australian Institute of Health and Welfare	16 515 245 497	CCE
Australian Law Reform Commission	88 913 413 914	NCE
Australian Maritime Safety Authority	65 377 938 320	CCE
Australian National Audit Office	33 020 645 631	NCE
Australian Office of Financial Management	13 059 525 039	NCE
Australian Pesticides and Veterinary Medicines Authority	19 495 043 447	CCE
Australian Prudential Regulation Authority	79 635 582 658	NCE
Australian Public Service Commission	99 470 863 260	NCE
Australian Radiation Protection and Nuclear Safety Agency	61 321 195 155	NCE
Australian Reinsurance Pool Corporation	74 807 136 872	CCE
Australian Research Council	35 201 451 156	NCE
Australian Securities and Investments Commission	86 768 265 615	NCE
Australian Skills Quality Authority	72 581 678 650	NCE
Australian Submarine Agency	67 250 046 148	NCE
Australian Taxation Office	51 824 753 556	NCE
Australian Trade and Investment Commission	11 764 698 227	NCE
Australian Transaction Reports and Analysis Centre	32 770 513 371	NCE
Australian Transport Safety Bureau	65 061 156 887	NCE
Australian War Memorial	64 909 221 257	CCE
Bureau of Meteorology	92 637 533 532	NCE
Cancer Australia	21 075 951 918	NCE
Clean Energy Regulator	72 321 984 210	NCE
Climate Change Authority	60 585 018 782	NCE
Comcare	41 640 788 304	CCE
Commonwealth Grants Commission	64 703 642 210	NCE
Defence Housing Australia	72 968 504 934	CCE
Department of Agriculture, Fisheries and Forestry	34 190 894 983	NCE
Department of Climate Change, Energy, the Environment and Water	63 573 932 849	NCE
Department of Defence	68 706 814 312	NCE
Department of Education	12 862 898 150	NCE
Department of Employment and Workplace Relations	96 584 957 427	NCE
Department of Finance	61 970 632 495	NCE
Department of Foreign Affairs and Trade	47 065 634 525	NCE
Department of Health, Disability and Ageing	83 605 426 759	NCE
Department of Home Affairs	33 380 054 835	NCE
Department of Industry, Science and Resources	74 599 608 295	NCE
Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts	86 267 354 017	NCE
Department of Parliamentary Services	52 997 141 147	NCE
Department of Social Services	36 342 015 855	NCE
Department of the House of Representatives	18 526 287 740	NCE
Department of the Prime Minister and Cabinet	18 108 001 191	NCE
Department of the Senate	23 991 641 527	NCE
Department of the Treasury	92 802 414 793	NCE
Department of Veterans' Affairs	23 964 290 824	NCE
Digital Transformation Agency	96 257 979 159	NCE
Director of National Parks	13 051 694 963	CCE
Domestic, Family and Sexual Violence Commission	99 696 833 561	NCE
Export Finance Australia	96 874 024 697	CCE
Fair Work Commission	93 614 579 199	NCE
Federal Court of Australia	49 110 847 399	NCE
Future Fund Management Agency	53 156 699 293	NCE
Geoscience Australia	80 091 799 039	NCE
Great Barrier Reef Marine Park Authority	12 949 356 885	NCE
High Speed Rail Authority	88 675 754 520	CCE
Housing Australia	22 498 714 570	CCE
Independent Health and Aged Care Pricing Authority	27 598 959 960	CCE
Independent Parliamentary Expenses Authority	26 424 781 530	NCE
Inspector-General of Taxation	51 248 702 319	NCE
IP Australia	38 113 072 755	NCE
Murray-Darling Basin Authority	13 679 821 382	CCE
National Anti-Corruption Commission	47 446 409 542	NCE
National Archives of Australia	36 889 228 992	NCE
National Blood Authority	87 361 602 478	NCE
National Capital Authority	75 149 374 427	NCE
National Competition Council	56 552 760 098	NCE
National Disability Insurance Agency	25 617 475 104	CCE

OFFICIAL: Sensitive

Section 47F redacted on this page unless indicated otherwise

---

**From:** [Redacted]  
**Sent:** Tuesday, 26 August 2025 4:48 PM  
**To:** Jane [Redacted]; Amelia [Redacted]  
**Cc:** [Redacted]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

Hi Jane and Amelia,

Appreciate you flagging this issue with us. It appears that 2 matters were left off the LSER portal due to an upload error.

We have completed a reconciliation below and will be liaising with the head panel agency to reupload reports so that they reconcile directly with the expenditure incurred during the financial year.

Matter	Matter Name	Total incl GST	OLSC Total Amt	Diff
9405022	S 42	\$82,153.83	0	\$82,153.83
9405022.001		\$62.59	0	\$62.59

We sincerely apologise for the inconvenience that this has caused and appreciate your patience and understanding on this matter.

Thanks,

[Redacted]  
 Senior Financial Planning and Analysis Manager  
 Finance & Accounting

**Direct** [Redacted] **Mobile** [Redacted]  
 [Redacted]

Maddocks

Collins Square | Tower Two, Level 25  
727 Collins Street, Melbourne VIC 3008

---

**From:** Melanie [Redacted]  
**Sent:** Tuesday, 26 August 2025 3:35 PM  
**To:** Jane [Redacted]; Amelia [Redacted]  
**Cc:** [Redacted]; [Redacted]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

Hi Jane

OFFICIAL: Sensitive

Section 47F redacted on this page  
unless indicated otherwise

I will need to refer the variance to [REDACTED] as they are best placed to answer this for you.

Regards, [REDACTED]

[REDACTED]  
Government Practice Manager  
Public Law

Direct [REDACTED]  
[REDACTED]



Maddocks

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**From:** Jane [REDACTED] [REDACTED] 47F. 47E(d) [ombudsman.gov.au](mailto:[REDACTED]@ombudsman.gov.au)>

**Sent:** Tuesday, 26 August 2025 3:25 PM

**To:** [REDACTED]; Amelia [REDACTED]

**447F. 47E(d)** [ombudsman.gov.au](mailto:[REDACTED]@ombudsman.gov.au)>

**Cc:** [REDACTED]

**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Hi [REDACTED],

Thanks for proving the attached.

We note there are no disbursements uploaded to the LSER portal so if I assume 10% GST is included in the attached, and I remove this, I have a variance to the portal:

The total of the attached 223,314.31  
Less assumed gst 203,013.00  
LSER (ex gst) 128.270.81

Do you know why the LSER/portal seems to be understated by \$74,743?

Many thanks for your help in understanding this.

Kind regards, Jane

OFFICIAL: Sensitive

Section 47F redacted on this  
page unless indicated otherwise

Jane [redacted]

Chief Financial Officer

Finance, Security & Integrity and Property / Corporate Branch

47F. 47E(d)

[redacted] [ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)

[ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)

Proud to be working on the lands of the [redacted] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

---

**From:** [redacted] [maddocks.com.au](mailto:[redacted]@maddocks.com.au)>

**Sent:** Tuesday, 26 August 2025 9:40 AM

**To:** Amelia [redacted] 47F. 47E(d) [redacted] [ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)>

**Cc:** [redacted]  
[redacted] Jane [redacted] [redacted] [ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)>

**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

You don't often get email from [redacted] [Learn why this is important](#)

Good morning Jane and Amelia

Please find attached our report which shows invoices prepared and submitted to the Agency for the FY 24/25 period.

If you have any further queries, please do not hesitate to reach out.

Kind regards, [redacted]

[redacted]  
Government Practice Manager

Public Law

**Direct** [redacted]

[maddocks.com.au](mailto:[redacted]@maddocks.com.au)



Maddocks

OFFICIAL: Sensitive

Section 47F redacted on this page  
unless indicated otherwise

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**From:** Amelia [redacted] [47F. 47E\(d\) \[redacted\]@ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)>  
**Sent:** Monday, 25 August 2025 5:45 PM  
**To:** [redacted]  
**Cc:** [redacted] [ane \[redacted\]@ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)>  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Hi [redacted],

I've just copied in Jane, our CFO, who is looking at the discrepancies.

[redacted] so grateful if you could send the report in my absence through to Jane.

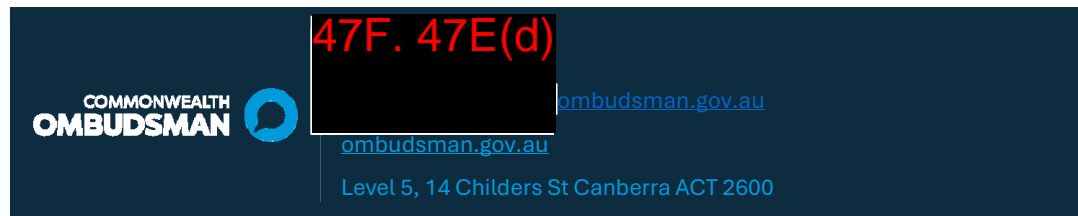
Many thanks,


Amelia [redacted] (she/her)

Legal Director

Defence, Investigations, ACT & Legal

[redacted]



**COMMONWEALTH OMBUDSMAN**  [47F. 47E\(d\) \[redacted\]@ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)  
[ombudsman.gov.au](http://ombudsman.gov.au)  
Level 5, 14 Childers St Canberra ACT 2600

**Proud to be working on the lands** [redacted] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

OFFICIAL: Sensitive

**From:** Amelia [redacted] <[redacted]@ombudsman.gov.au>

**Sent:** Monday, 25 August 2025 3:39 PM

**To:** [redacted]

**Cc:** [redacted]

**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

Thanks so much, [redacted].

I've got those from the portal but could I please request a transaction listing with invoice numbers from 1 July 2024 to 30 June 2025?

Then we can match against our records.

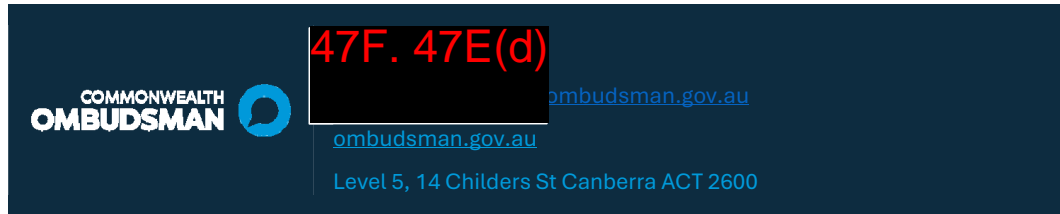
Thanks again,


Amelia [redacted] (she/her)

Legal Director

Defence, Investigations, ACT & Legal

[redacted]



COMMONWEALTH OMBUDSMAN 

**47F. 47E(d)** [redacted] <[redacted]@ombudsman.gov.au>  
 [redacted] <[redacted]@ombudsman.gov.au>  
 Level 5, 14 Childers St Canberra ACT 2600

Proud to be working on the lands of the [redacted] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

**From:** [redacted]

**Sent:** Monday, 25 August 2025 1:56 PM

**To:** Amelia [redacted] <[redacted]@ombudsman.gov.au>

**Cc:** [redacted]

**Subject:** [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

You don't often get email from [redacted] [Learn why this is important](#)

Dear Amelia

[redacted] has kindly forwarded your email to me, and I wanted to take this opportunity to reach out and personally introduce myself, as the firm's Government Practice Manager.



OFFICIAL: Sensitive

Section 47F redacted on this page unless indicated otherwise

Good afternoon [REDACTED],

Thanks for your time on the phone.

As mentioned, we are doing our annual reporting as part of our statutory requirements (due Friday), and we are having trouble balancing our Maddocks expenditure with what has been uploaded onto the Legal Services Portal by Maddocks (our records have us spending significantly more than is uploaded onto the Legal Services Portal)

May I please request a copy of a report outlining our expenditure on your services last financial year (2024/5), where possible, broken down by invoice and on an accrual basis?

I would be grateful if this could be completed as soon as practicable. I'm sorry for the quick turnaround.

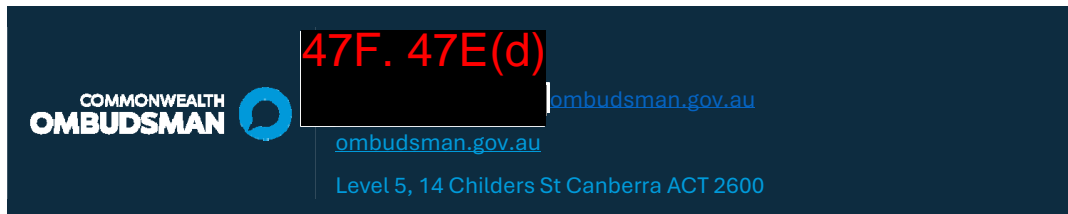
Many thanks,

Amelia [REDACTED] (she/her)

Legal Director

Defence, Investigations, ACT & Legal

[REDACTED]



Proud to be working on the lands of the [REDACTED] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or

**OFFICIAL: Sensitive**

\* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

---

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed.**

**You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021

Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479

Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666

Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

---

**COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE**

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or

**OFFICIAL: Sensitive**

\* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

---

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed.**

**You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021

Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479

Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666

Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

---

**COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE**

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or

**OFFICIAL: Sensitive**

\* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

-----

---

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed. You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Section 47F redacted  
on this page unless  
indicated otherwise

---

**From:** [REDACTED]  
**Sent:** Tuesday, 26 August 2025 3:05 PM  
**To:** Jane [REDACTED]; Amelia [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

Hi Jane

I will need to refer the variance to [REDACTED] as they are best placed to answer this for you.

Regards, [REDACTED]

[REDACTED]  
Government Practice Manager  
Public Law

**Direct** [REDACTED]  
[REDACTED]



Maddocks

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**From:** Jane [REDACTED]  
**Sent:** Tuesday, 26 August 2025 3:25 PM  
**To:** [REDACTED] Amelia [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Hi [REDACTED],

Thanks for proving the attached.

We note there are no disbursements uploaded to the LSER portal so if I assume 10% GST is included in the attached, and I remove this, I have a variance to the portal:

The total of the attached 223,314.31

Section 47F  
redacted on this  
page unless  
indicated otherwise

Less assumed gst 203,013.00  
LSER (ex gst) 128.270.81

Do you know why the LSER/portal seems to be understated by \$74,743?

Many thanks for your help in understanding this.

Kind regards, Jane

Jane [REDACTED]

Chief Financial Officer

Finance, Security & Integrity and Property / Corporate Branch

47F. 47E(d)

[REDACTED] [ombudsman.gov.au](mailto:[REDACTED]@ombudsman.gov.au)

[ombudsman.gov.au](mailto:[REDACTED]@ombudsman.gov.au)

Proud to be working on the lands of the Gadigal people of the Eora Nation. The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

---

**From:** [REDACTED]  
**Sent:** Tuesday, 26 August 2025 9:40 AM  
**To:** Amelia 47F. 47E(d) [REDACTED] [ombudsman.gov.au](mailto:[REDACTED]@ombudsman.gov.au)>  
**Cc:** [REDACTED] >; Jane 47F. 47E [REDACTED] [ombudsman.gov.au](mailto:[REDACTED]@ombudsman.gov.au)>  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

You don't often get email from [REDACTED]. [Learn why this is important](#)

Good morning Jane and Amelia

Please find attached our report which shows invoices prepared and submitted to the Agency for the FY 24/25 period.

If you have any further queries, please do not hesitate to reach out.

Kind regards, [REDACTED]

Section 47F redacted on  
this page unless  
indicated otherwise

Melanie [REDACTED]  
Government Practice Manager  
Public Law  
Direct [REDACTED]  
[REDACTED]@maddocks.com.au



Maddocks

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**From:** Amelia [REDACTED] [REDACTED]@ombudsman.gov.au>  
**Sent:** Monday, 25 August 2025 5:45 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED] ane 47F. 47E [REDACTED]@ombudsman.gov.au>  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Hi [REDACTED],

I've just copied in Jane, our CFO, who is looking at the discrepancies.

[REDACTED] so grateful if you could send the report in my absence through to Jane.


Many thanks,

Amelia [REDACTED] (she/her)

Legal Director

Defence, Investigations, ACT & Legal

[REDACTED]

COMMONWEALTH  
OMBUDSMAN  [REDACTED]  
[REDACTED]@ombudsman.gov.au  
ombudsman.gov.au

Section 47F  
redacted on  
this page  
unless  
indicated  
otherwise

Level 5, 14 Childers St Canberra ACT 2600

Proud to be working on the lands of the [redacted]. The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

---

**From:** Amelia [redacted] 47F. 47E(d) [redacted] [ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)>  
**Sent:** Monday, 25 August 2025 3:39 PM  
**To:** [redacted]  
**Cc:** [redacted]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

Thanks so much, [redacted].

I've got those from the portal but could I please request a transaction listing with invoice numbers from 1 July 2024 to 30 June 2025?

Then we can match against our records.


Thanks again,

Amelia [redacted] (she/her)

Legal Director

Defence, Investigations, ACT & Legal

[redacted])

 [redacted] 47F. 47E(d) [redacted] [ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)  
[ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)  
Level 5, 14 Childers St Canberra ACT 2600

Proud to be working on the lands of the [redacted]. The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

---

**From:** [redacted]  
**Sent:** Monday, 25 August 2025 1:56 PM  
**To:** Amelia [redacted] 47F. 47E(d) [redacted] [ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)>  
**Cc:** [redacted]

Section 47F  
redacted on  
this page  
unless  
indicated  
otherwise

[REDACTED]

**Subject:** [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

You don't often get email from [REDACTED]. [Learn why this is important](#)

Dear Amelia

[REDACTED] has kindly forwarded your email to me, and I wanted to take this opportunity to reach out and personally introduce myself, as the firm's Government Practice Manager.

s 22 [REDACTED]

[REDACTED]

As requested, please find attached a copy of our report to the LSP regarding matters pertaining to the Agency.

If there is a particular LSP Matter where our figures do not align with your reconciliation, can you please advise the affected matter(s) and the discrepancy so that we can investigate this for you.

If you have any additional queries, please let me know.

Kind regards,

[REDACTED]  
Government Practice Manager  
Public Law  
**Direct** [REDACTED]  
[REDACTED]



**Maddocks**

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians of country throughout Australia and their continuing connection to land, sea and community.*

**From:** Amelia [redacted] 47F. 47E(d) [redacted] [ombudsman.gov.au](mailto:ombudsman.gov.au)>  
**Sent:** Monday, 25 August 2025 1:05 PM  
**To:** [redacted]  
**Subject:** Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

Section 47F  
redacted on this  
page unless  
indicated otherwise

OFFICIAL

Good afternoon Jacki,

Thanks for your time on the phone.

As mentioned, we are doing our annual reporting as part of our statutory requirements (due Friday), and we are having trouble balancing our Maddocks expenditure with what has been uploaded onto the Legal Services Portal by Maddocks (our records have us spending significantly more than is uploaded onto the Legal Services Portal)

May I please request a copy of a report outlining our expenditure on your services last financial year (2024/5), where possible, broken down by invoice and on an accrual basis?

I would be grateful if this could be completed as soon as practicable. I'm sorry for the quick turnaround.

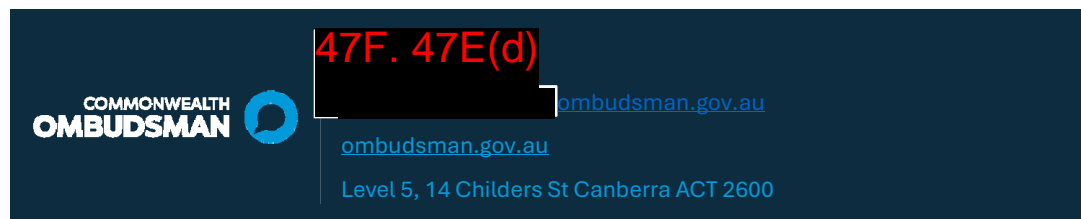
Many thanks,

Amelia [redacted] (she/her)

Legal Director

Defence, Investigations, ACT & Legal

[redacted]



Proud to be working on the lands of the [redacted]. The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

-----  
COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or
- \* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

-----

---

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed.**

**You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

---

COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or
- \* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

---

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed.**

**You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

---

COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or
- \* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

---

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed. You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL: Sensitive

Section 47F redacted on this  
page unless indicated  
otherwise

---

**From:** Jane [REDACTED]  
**Sent:** Tuesday, 26 August 2025 2:55 PM  
**To:** [REDACTED] Amelia [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]  
**Attachments:** Clth Ombudsman.xlsx

OFFICIAL

Hi [REDACTED],

Thanks for proving the attached.

We note there are no disbursements uploaded to the LSER portal so if I assume 10% GST is included in the attached, and I remove this, I have a variance to the portal:

The total of the attached 223,314.31  
Less assumed gst 203,013.00  
LSER (ex gst) 128.270.81

Do you know why the LSER/portal seems to be understated by \$74,743?

Many thanks for your help in understanding this.

Kind regards, Jane

Jane [REDACTED]

Chief Financial Officer

Finance, Security & Integrity and Property / Corporate Branch

47F, 47E(d)

[REDACTED] [ombudsman.gov.au](http://ombudsman.gov.au)

[ombudsman.gov.au](http://ombudsman.gov.au)

Proud to be working on the lands of the [REDACTED] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

OFFICIAL: Sensitive

Section 47F redacted on this page  
unless indicated otherwise

---

**From:** [REDACTED]  
**Sent:** Tuesday, 26 August 2025 9:40 AM  
**To:** Amelia [REDACTED]  
**Cc:** [REDACTED] Jane [REDACTED]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

You don't often get email from [REDACTED] [Learn why this is important](#)

Good morning Jane and Amelia

Please find attached our report which shows invoices prepared and submitted to the Agency for the FY 24/25 period.

If you have any further queries, please do not hesitate to reach out.

Kind regards, [REDACTED]

[REDACTED]  
Government Practice Manager  
Public Law  
**Direct** [REDACTED]

Maddocks

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians of country throughout Australia and their continuing connection to land, sea and community.*

---

**From:** Amelia [REDACTED] <47F.47E(d) [REDACTED]@ombudsman.gov.au>  
**Sent:** Monday, 25 August 2025 5:45 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED] <[REDACTED]@ombudsman.gov.au>  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Hi Melanie,

OFFICIAL: Sensitive

Section 47F redacted on this page  
unless indicated otherwise

I've just copied in Jane, our CFO, who is looking at the discrepancies.

[REDACTED] so grateful if you could send the report in my absence through to Jane.

Many thanks,

Amelia [REDACTED] (she/her)

Legal Director

Defence, Investigations, ACT & Legal

[REDACTED]



Proud to be working on the lands of [REDACTED] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

---

**From:** Amelia [REDACTED] 47F, 47E(d) [REDACTED] [ombudsman.gov.au](mailto:ombudsman.gov.au)>

**Sent:** Monday, 25 August 2025 3:39 PM

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

Thanks so much, [REDACTED].

I've got those from the portal but could I please request a transaction listing with invoice numbers from 1 July 2024 to 30 June 2025?

Then we can match against our records.

Thanks again,

Amelia [REDACTED] (she/her)

Legal Director

Defence, Investigations, ACT & Legal



OFFICIAL: Sensitive

Section 47F redacted on this  
page unless indicated  
otherwise

Kind regards,

**Melanie** [redacted]  
Government Practice Manager  
Public Law  
**Direct** [redacted]  
[redacted] [maddocks.com.au](mailto:maddocks.com.au)



**Maddocks**

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**From:** Amelia [redacted] [\[redacted\]@ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)>  
**Sent:** Monday, 25 August 2025 1:05 PM  
**To:** [redacted]  
**Subject:** Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Good afternoon [redacted]

Thanks for your time on the phone.

As mentioned, we are doing our annual reporting as part of our statutory requirements (due Friday), and we are having trouble balancing our Maddocks expenditure with what has been uploaded onto the Legal Services Portal by Maddocks (our records have us spending significantly more than is uploaded onto the Legal Services Portal)

May I please request a copy of a report outlining our expenditure on your services last financial year (2024/5), where possible, broken down by invoice and on an accrual basis?

I would be grateful if this could be completed as soon as practicable. I'm sorry for the quick turnaround.

Many thanks,

Amelia [redacted] (she/her)

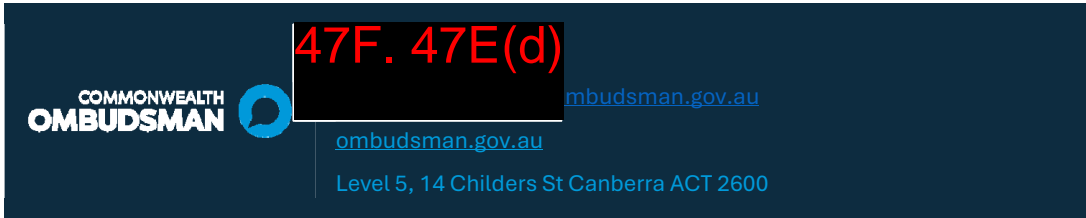
Legal Director


OFFICIAL: Sensitive

Section 47F redacted on this page unless indicated otherwise

Defence, Investigations, ACT & Legal

[Redacted]



COMMONWEALTH OMBUDSMAN  **47F. 47E(d)** [ombudsman.gov.au](http://ombudsman.gov.au)  
[ombudsman.gov.au](http://ombudsman.gov.au)  
 Level 5, 14 Childers St Canberra ACT 2600

Proud to be working on the lands of the [Redacted] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or
- \* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed.**

**You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021 Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
 Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
 Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

OFFICIAL: Sensitive

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

-----

**COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE**

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or
- \* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

-----

---

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed.**

**You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

OFFICIAL: Sensitive

Follow us on [Twitter](#) [LinkedIn](#)


Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL: Sensitive

Bill #	Date	Client	Client Name	Matter	Matter Name	Total Billed
1762285	1/07/2024	67400	Office of the Commonwealth Ombudsman	9405022		\$2,707.10
1764398	31/07/2024	67400	Office of the Commonwealth Ombudsman	9405022.001		\$62.59
1769474	31/07/2024	67400	Office of the Commonwealth Ombudsman	9405022		\$3,360.61
1783831	30/09/2024	67400	Office of the Commonwealth Ombudsman	9405022		\$16,286.27
1792694	31/10/2024	67400	Office of the Commonwealth Ombudsman	9405022		\$11,143.33
1792701	31/10/2024	67400	Office of the Commonwealth Ombudsman	9713809		\$5,148.88
1804000	30/11/2024	67400	Office of the Commonwealth Ombudsman	9713809		\$3,438.60
1813101	20/12/2024	67400	Office of the Commonwealth Ombudsman	9755104		\$8,800.00
1818062	19/12/2024	67400	Office of the Commonwealth Ombudsman	9405022		\$33,182.82
1822851	31/01/2025	67400	Office of the Commonwealth Ombudsman	9779946		\$4,740.46
1832073	25/02/2025	67400	Office of the Commonwealth Ombudsman	9713809		\$323.07
1832676	26/02/2025	67400	Office of the Commonwealth Ombudsman	9755104		\$4,850.89
1839814	31/03/2025	67400	Office of the Commonwealth Ombudsman	9713809		\$1,939.08
1840445	31/03/2025	67400	Office of the Commonwealth Ombudsman	9808598		\$5,529.48
1844554	31/03/2025	67400	Office of the Commonwealth Ombudsman	9833316		\$3,850.00
1845701	31/03/2025	67400	Office of the Commonwealth Ombudsman	9405022.002		\$7,635.87
1848891	30/04/2025	67400	Office of the Commonwealth Ombudsman	9833316		\$583.44
1853745	30/04/2025	67400	Office of the Commonwealth Ombudsman	9839494		\$10,665.49
1854114	30/04/2025	67400	Office of the Commonwealth Ombudsman	9808598		\$2,937.66
1854130	30/04/2025	67400	Office of the Commonwealth Ombudsman	9405022.002		\$795.63
1857442	1/05/2025	67400	Office of the Commonwealth Ombudsman	9855179		\$8,737.19
1860903	31/05/2025	67400	Office of the Commonwealth Ombudsman	9839494		\$1,118.37
1865084	30/05/2025	67400	Office of the Commonwealth Ombudsman	9808598		\$6,717.15
1867472	30/05/2025	67400	Office of the Commonwealth Ombudsman	9886313		\$9,365.40
1868194	30/05/2025	67400	Office of the Commonwealth Ombudsman	9745879.002		\$9,225.04
1868701	10/06/2025	67400	Office of the Commonwealth Ombudsman	9405022		\$15,473.70
1870158	30/06/2025	67400	Office of the Commonwealth Ombudsman	9745879.002		\$7,252.52
1871429	30/06/2025	67400	Office of the Commonwealth Ombudsman	9855179		\$3,064.60
1871652	23/06/2025	67400	Office of the Commonwealth Ombudsman	9405022.002	\$5,710.98	
1874722	30/06/2025	67400	Office of the Commonwealth Ombudsman	9886313	\$28,096.20	
1878882	30/06/2025	67400	Office of the Commonwealth Ombudsman	9808598	\$461.67	
1882240	30/06/2025	67400	Office of the Commonwealth Ombudsman	9405022.002	\$110.22	

OFFICIAL: Sensitive

Section 47F redacted on this  
page unless indicated  
otherwise

---

**From:** [REDACTED]  
**Sent:** Tuesday, 26 August 2025 9:10 AM  
**To:** Amelia [REDACTED]  
**Cc:** [REDACTED]; Jane [REDACTED]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]  
**Attachments:** Clth Ombudsman.xlsx

Good morning Jane and Amelia

Please find attached our report which shows invoices prepared and submitted to the Agency for the FY 24/25 period.

If you have any further queries, please do not hesitate to reach out.

Kind regards, [REDACTED]

[REDACTED]  
Government Practice Manager  
Public Law

**Direct** [REDACTED]  
[REDACTED]

Maddocks

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**From:** Amelia [REDACTED]  
**Sent:** Monday, 25 August 2025 5:45 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]; Jane [REDACTED]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Hi [REDACTED],

I've just copied in Jane, our CFO, who is looking at the discrepancies.

OFFICIAL: Sensitive

Section 47F redacted on this  
page unless indicated otherwise

[REDACTED] so grateful if you could send the report in my absence through to Jane.

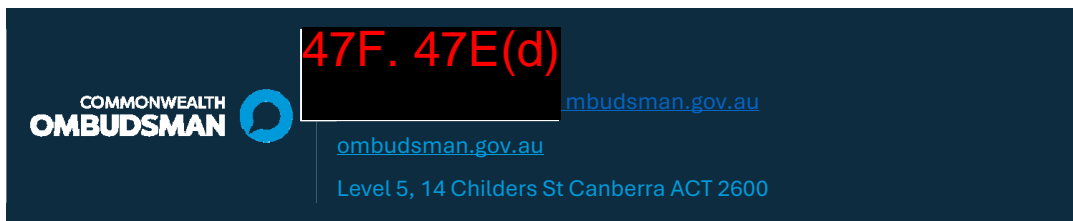
Many thanks,

Amelia [REDACTED] (she/her)

Legal Director

Defence, Investigations, ACT & Legal

[REDACTED]



COMMONWEALTH  
OMBUDSMAN

47F. 47E(d)

[ombudsman.gov.au](http://ombudsman.gov.au)

[ombudsman.gov.au](http://ombudsman.gov.au)

Level 5, 14 Childers St Canberra ACT 2600

Proud to be working on the lands of the [REDACTED] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

---

**From:** Amelia [REDACTED] [\[REDACTED\]@ombudsman.gov.au](mailto:[REDACTED]@ombudsman.gov.au)

**Sent:** Monday, 25 August 2025 3:39 PM

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

Thanks so much, [REDACTED].

I've got those from the portal but could I please request a transaction listing with invoice numbers from 1 July 2024 to 30 June 2025?

Then we can match against our records.

Thanks again,

Amelia [REDACTED] (she/her)

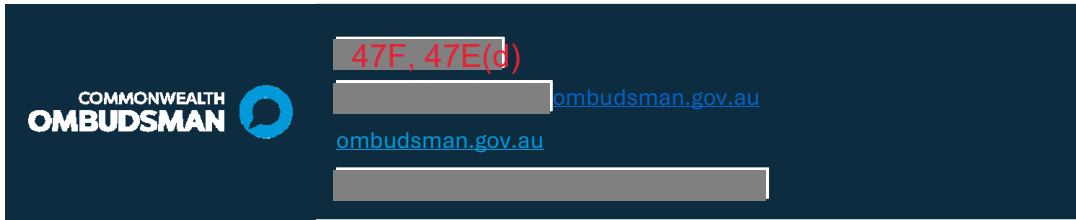
Legal Director

Defence, Investigations, ACT & Legal

[REDACTED]

OFFICIAL: Sensitive

Section 47F redacted  
on this page unless  
indicated otherwise



Proud to be working on the lands of the [redacted] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

---

**From:** [redacted]  
**Sent:** Monday, 25 August 2025 1:56 PM  
**To:** Amelia [redacted] 47F, 47E(d) [redacted] [ombudsman.gov.au](mailto:[redacted]@ombudsman.gov.au)>  
**Cc:** [redacted]  
**Subject:** [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

You don't often get email from [redacted] [Learn why this is important](#)

Dear Amelia

[redacted] has kindly forwarded your email to me, and I wanted to take this opportunity to reach out and personally introduce myself, as the firm's Government Practice Manager.

s 22 [redacted]

[Large redacted block of text]

As requested, please find attached a copy of our report to the LSP regarding matters pertaining to the Agency.

If there is a particular LSP Matter where our figures do not align with your reconciliation, can you please advise the affected matter(s) and the discrepancy so that we can investigate this for you.

If you have any additional queries, please let me know.

Kind regards,

OFFICIAL: Sensitive

Section 47F redacted on  
this page unless indicated  
otherwise

██████████  
Government Practice Manager  
Public Law

Direct ██████████  
██████████



Maddocks

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**From:** Amelia ██████████ 47F. 47E(d) ██████████ [ombudsman.gov.au](mailto:ombudsman.gov.au)>

**Sent:** Monday, 25 August 2025 1:05 PM

**To:** ██████████

**Subject:** Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Good afternoon ██████████,

Thanks for your time on the phone.

As mentioned, we are doing our annual reporting as part of our statutory requirements (due Friday), and we are having trouble balancing our Maddocks expenditure with what has been uploaded onto the Legal Services Portal by Maddocks (our records have us spending significantly more than is uploaded onto the Legal Services Portal)

May I please request a copy of a report outlining our expenditure on your services last financial year (2024/5), where possible, broken down by invoice and on an accrual basis?

I would be grateful if this could be completed as soon as practicable. I'm sorry for the quick turnaround.

Many thanks,

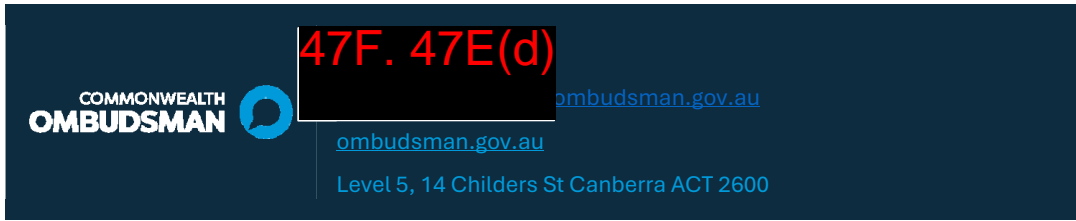
Amelia ██████████ (she/her)

Legal Director

Defence, Investigations, ACT & Legal

OFFICIAL: Sensitive

Section 47F redacted on this  
page unless indicated otherwise



Proud to be working on the lands of the [redacted] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

-----  
COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or
- \* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

-----  
**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed.**

**You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

OFFICIAL: Sensitive

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

-----

COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or
- \* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

-----

---

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed. You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

---

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

OFFICIAL: Sensitive

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL: Sensitive

Bill #	Date	Client	Client Name	Matter	Matter Name	Total Billed
1762285	1/07/2024	67400	Office of the Commonwealth Ombudsman	9405022		\$2,707.10
1764398	31/07/2024	67400	Office of the Commonwealth Ombudsman	9405022.001		\$62.59
1769474	31/07/2024	67400	Office of the Commonwealth Ombudsman	9405022		\$3,360.61
1783831	30/09/2024	67400	Office of the Commonwealth Ombudsman	9405022		\$16,286.27
1792694	31/10/2024	67400	Office of the Commonwealth Ombudsman	9405022		\$11,143.33
1792701	31/10/2024	67400	Office of the Commonwealth Ombudsman	9713809		\$5,148.88
1804000	30/11/2024	67400	Office of the Commonwealth Ombudsman	9713809		\$3,438.60
1813101	20/12/2024	67400	Office of the Commonwealth Ombudsman	9755104		\$8,800.00
1818062	19/12/2024	67400	Office of the Commonwealth Ombudsman	9405022		\$33,182.82
1822851	31/01/2025	67400	Office of the Commonwealth Ombudsman	9779946		\$4,740.46
1832073	25/02/2025	67400	Office of the Commonwealth Ombudsman	9713809		\$323.07
1832676	26/02/2025	67400	Office of the Commonwealth Ombudsman	9755104		\$4,850.89
1839814	31/03/2025	67400	Office of the Commonwealth Ombudsman	9713809		\$1,939.08
1840445	31/03/2025	67400	Office of the Commonwealth Ombudsman	9808598		\$5,529.48
1844554	31/03/2025	67400	Office of the Commonwealth Ombudsman	9833316		\$3,850.00
1845701	31/03/2025	67400	Office of the Commonwealth Ombudsman	9405022.002		\$7,635.87
1848891	30/04/2025	67400	Office of the Commonwealth Ombudsman	9833316		\$583.44
1853745	30/04/2025	67400	Office of the Commonwealth Ombudsman	9839494		\$10,665.49
1854114	30/04/2025	67400	Office of the Commonwealth Ombudsman	9808598		\$2,937.66
1854130	30/04/2025	67400	Office of the Commonwealth Ombudsman	9405022.002		\$795.63
1857442	1/05/2025	67400	Office of the Commonwealth Ombudsman	9855179		\$8,737.19
1860903	31/05/2025	67400	Office of the Commonwealth Ombudsman	9839494		\$1,118.37
1865084	30/05/2025	67400	Office of the Commonwealth Ombudsman	9808598		\$6,717.15
1867472	30/05/2025	67400	Office of the Commonwealth Ombudsman	9886313		\$9,365.40
1868194	30/05/2025	67400	Office of the Commonwealth Ombudsman	9745879.002		\$9,225.04
1868701	10/06/2025	67400	Office of the Commonwealth Ombudsman	9405022		\$15,473.70
1870158	30/06/2025	67400	Office of the Commonwealth Ombudsman	9745879.002	\$7,252.52	
1871429	30/06/2025	67400	Office of the Commonwealth Ombudsman	9855179	\$3,064.60	
1871652	23/06/2025	67400	Office of the Commonwealth Ombudsman	9405022.002	\$5,710.98	
1874722	30/06/2025	67400	Office of the Commonwealth Ombudsman	9886313	\$28,096.20	
1878882	30/06/2025	67400	Office of the Commonwealth Ombudsman	9808598	\$461.67	
1882240	30/06/2025	67400	Office of the Commonwealth Ombudsman	9405022.002	\$110.22	

Section 47F redacted  
on this page unless  
indicated otherwise

---

**From:** Amelia [REDACTED]  
**Sent:** Monday, 25 August 2025 5:15 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]; Jane [REDACTED]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

Hi [REDACTED],

I've just copied in Jane, our CFO, who is looking at the discrepancies.

[REDACTED] so grateful if you could send the report in my absence through to Jane.

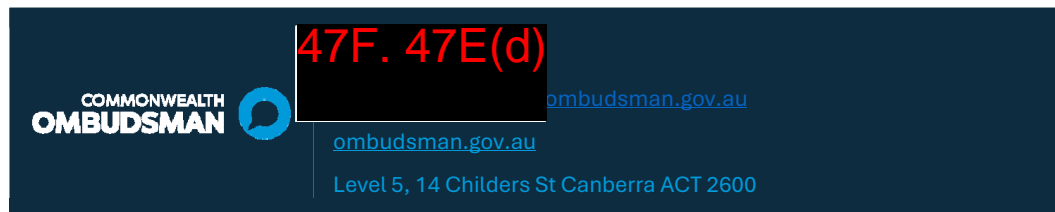
Many thanks,

Amelia [REDACTED] (she/her)

[Legal Director](#)

[Defence, Investigations, ACT & Legal](#)

[REDACTED]



Proud to be working on the lands of the [REDACTED] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

---

**From:** Amelia [REDACTED]  
**Sent:** Monday, 25 August 2025 3:39 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: [External] RE: Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

Thanks so much, [REDACTED].

I've got those from the portal but could I please request a transaction listing with invoice numbers from 1 July 2024 to 30 June 2025?



If there is a particular LSP Matter where our figures do not align with your reconciliation, can you please advise the affected matter(s) and the discrepancy so that we can investigate this for you.

If you have any additional queries, please let me know.

Kind regards,

[REDACTED]  
Government Practice Manager  
Public Law  
Direct [REDACTED]  
[REDACTED]

Section 47F  
redacted on this  
page unless  
indicated  
otherwise

## Maddocks

Maddocks House, Level 1  
40 Macquarie Street, Barton ACT 2600

*Maddocks acknowledges the traditional owners and custodians  
of country throughout Australia and their continuing connection  
to land, sea and community.*

---

**From:** Amelia [REDACTED] <[REDACTED]@ombudsman.gov.au>  
**Sent:** Monday, 25 August 2025 1:05 PM  
**To:** [REDACTED]  
**Subject:** Reporting obligations - billing 2024/2025 financial year [SEC=OFFICIAL]

OFFICIAL

Good afternoon [REDACTED],

Thanks for your time on the phone.

As mentioned, we are doing our annual reporting as part of our statutory requirements (due Friday), and we are having trouble balancing our Maddocks expenditure with what has been uploaded onto the Legal Services Portal by Maddocks (our records have us spending significantly more than is uploaded onto the Legal Services Portal)

May I please request a copy of a report outlining our expenditure on your services last financial year (2024/5), where possible, broken down by invoice and on an accrual basis?

I would be grateful if this could be completed as soon as practicable. I'm sorry for the quick turnaround.


Many thanks,

Amelia [REDACTED] (she/her)

Legal Director

Defence, Investigations, ACT & Legal

Section 47F redacted  
on this page unless  
indicated otherwise



**47F. 47E(d)**

[ombudsman.gov.au](http://ombudsman.gov.au)

[ombudsman.gov.au](http://ombudsman.gov.au)

Level 5, 14 Childers St Canberra ACT 2600

Proud to be working on the lands of the [REDACTED] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

*The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.*

-----

#### COMMONWEALTH OMBUDSMAN - IMPORTANT CONFIDENTIALITY NOTICE

This e-mail message or an attachment to it is confidential, and it is intended to be accessed only by the person or entity to which it is addressed.

No use, copying or disclosure (including by further transmission) of this message, an attachment or the content of either is permitted and any use, copying or disclosure may be subject to legal sanctions. This message may contain information which is:

- \* about an identifiable individual;
- \* subject to client legal privilege or other privilege; or
- \* subject to a statutory or other requirement of confidentiality.

If you have received this message in error, please call 1300 362 072 to inform the sender so that future errors can be avoided.

-----

**CYBERFRAUD WARNING: Hackers are impersonating law firms and requesting payment via email to their own bank account. Please note we will never send you an email advising that our bank details have changed. You should verify any bank account details you receive in an email from our firm by speaking to us before transferring money. Contact us using the phone details on our website (not via email or any phone number on the request itself).**

Maddocks is an Employer of Choice for Equality | WGEA 2004-2021  
Awards and recognition | [Website](#)

Canberra - Tel: +61 2 6120 4800 Fax: +61 2 6230 1479  
Melbourne - Tel: +61 3 9258 3555 Fax: +61 3 9258 3666  
Sydney - Tel: +61 2 9291 6100 Fax: +61 2 9221 0872

Follow us on [Twitter](#) [LinkedIn](#)

Please consider the environment before printing this email.

-----

This communication and any attachments are confidential and may be privileged, intended only for use of the individual or entity named. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received this transmission in error, please delete it immediately from your system and inform us by email on [info@maddocks.com.au](mailto:info@maddocks.com.au)

**Caution:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL: Sensitive

Section 47F redacted on this page unless indicated otherwise

---

**From:** Iain Anderson  
**Sent:** Saturday, 30 August 2025 7:32 AM  
**To:** Amelia [REDACTED]; Joanne Mulder  
**Cc:** Katrina Dwyer; Amber [REDACTED] Legal; Stephanie [REDACTED]; Jane [REDACTED]  
**Subject:** Re: Certificate of Compliance- for filing by 29 August and question re Legal Services Expenditure Report [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks for the explanation Amelia, good to see it just came down to issues like timing, accruals and the treatment of disbursements.

Regards,  
Iain

Get [Outlook for iOS](#)

---

**From:** Amelia [REDACTED]  
**Sent:** Friday, August 29, 2025 7:33:28 PM  
**To:** Iain Anderson ; Joanne Mulder  
**Cc:** Katrina Dwyer ; Amber [REDACTED] ; § 47E(d) ; Stephanie [REDACTED] ; Jane [REDACTED]  
**Subject:** RE: Certificate of Compliance- for filing by 29 August and question re Legal Services Expenditure Report [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi Iain,  
 Confirming both Certificate of Compliance and LSER filed on time (LSER attached)  
 With thanks to Jane’s team, in particular Jane, Lara and Robert, we reconciled the figures for Maddocks, as Maddocks had forgotten to upload two invoices to the Legal Services Portal which Jane and team identified. Clayton Utz’ figures matched ours, so no issue there. The final discrepancy was AGS, which was reduced from approximately \$40,000 to \$3,974 (a 2% variance). We have relied on the figures provided by AGS, rather than our own which recorded greater expenditure than AGS’ records, but AGS records break down counsel expenditure, disbursements etc which ours do not. The difficulty in part stems from how this is reported- it’s reported on an accrual basis, meaning work done in 24/25, but invoiced and paid in another financial year, still needs to be recorded, so reconciling can involve manually reviewing invoices. Going forward we might work to add a line of commentary on invoices about LSER reporting- I’ll speak with Jane when we have the opportunity. Ashurst is in our records and not the Portal as the work was accrued in the 2023/24 financial year but paid for in 2024/25, so doesn’t go on the 2024/25 report.

Per TechOne (legal fees (GL6501))				Per LSER Portal		
12 mths to Jun-25	Accrued to FY23/24	Not accrued - Related to FY24/25	Adjusted FY24/25 legal expenses	Total inc GST	GST	Total e GST

Section 47F redacted on this page unless indicated otherwise

OFFICIAL: Sensitive

AGS	224,248.32	- 25,251.84	6,013.84	205,010.32	201,036.15	-	201,036
Ashurst							
Aust	2,490.52		-	2,490.52			-
Clayton Utz (C	25,879.50		-	25,879.50	28,467.45	2,587.95	25,879.5
Maddocks	185,880.81	2,461.00	14,671.20	203,013.01	223,314.31	20,301.30	203,013
	438,499.15		20,685.04	436,393.35	452,817.91	22,889.25	429,928

Thanks,

Amelia [redacted] (she/her)

Legal Director  
Defence, Investigations, ACT & Legal

[redacted]

**47F. 47E(d)**  
 COMMONWEALTH OMBUDSMAN  
[ombudsman.gov.au](http://ombudsman.gov.au)  
[ombudsman.gov.au](http://ombudsman.gov.au)  
 Level 5, 14 Childers St Canberra ACT 2600

Proud to be working on the lands of the [redacted] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.

**From:** Iain Anderson  
**Sent:** Wednesday, 27 August 2025 4:50 PM  
**To:** Amelia [redacted]; Joanne Mulder  
**Cc:** Katrina Dwyer; Amber [redacted]; Legal; Stephanie [redacted]  
**Subject:** RE: Certificate of Compliance- for filing by 29 August and question re Legal Services Expenditure Report [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

s 22 [redacted]



OFFICIAL: Sensitive

Section 47F redacted on  
this page unless indicated


s 22

Kind regards,

Amelia [REDACTED] (she/her)

Legal Director  
Defence, Investigations, ACT & Legal  
[REDACTED]

**47F. 47E(d)**

 [ombudsman.gov.au](http://ombudsman.gov.au)  
[ombudsman.gov.au](http://ombudsman.gov.au)  
Level 5, 14 Childers St Canberra ACT 2600

Proud to be working on the lands of the [REDACTED] The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past and present.