



Australian Government

Department of Finance and Administration



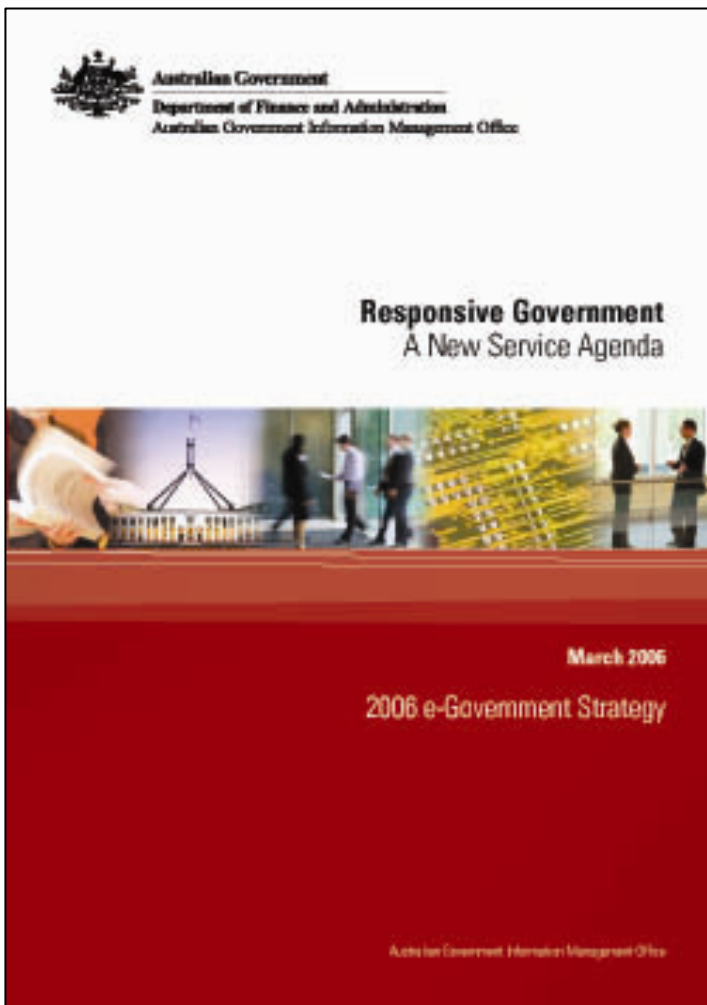
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Maintaining accountability and transparency in e-government

Kayelle Wiltshire

Acting Branch Manager

Service Delivery Operations Branch



Strategic Priorities 2006-2010

- Meeting Users' Needs
- Connected Service Delivery
- Value For Money
- Public Sector Capability



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GOVERNMENT QUICKLINKS

- Parliament of Australia
- Prime Minister of Australia
- Australian Taxation Office
- Bureau of Meteorology (Weather)
- [business.gov.au](#)
- Centrelink
- JobSearch
- Australian Government Jobs
- All Departments & Agencies
- State and Territory Websites

MEDIA RELEASES

Access the [latest Australian Government media releases](#).



HAVE YOUR SAY ...

- Public Consultations

60 Second Survey



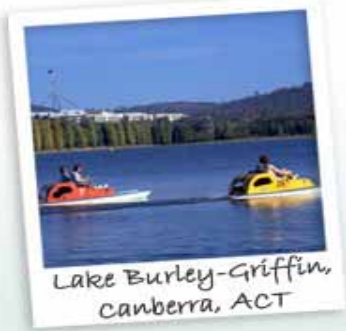
INFORMATION FOR

- Australians Travelling
- Businesses
- Communities
- Families
- Indigenous Peoples
- Jobseekers
- Men
- Migrants

BROWSE BY SUBJECT

- People in Regional Australia
- People with Disabilities
- Seniors
- Students
- Tourists
- Women
- Youth

ONLINE SERVICES



AUSTRALIAN GOVERNMENT INITIATIVES

Need Staff?

Get help finding staff - access our range of free services through the Employer Hotline.
Visit [Need Staff?](#) for information or call 13 17 15.



National HPV Vaccination Program

A vaccine that helps prevent cervical cancer will be provided free to females aged 12-26 years.
Visit [Cervical Cancer](#) or call 1800 671 811 for more information.



Skills for the Future

Thinking about your future? A range of programmes and incentives are now available to help you make the right choice for your career.
For more information visit [Skills for the Future](#) or call 13 38 73.



Violence Against Women - Australia Says No

Information on identifying and avoiding abusive and violent relationships and where to find help
To find out more visit [Australia Says No](#) or call the confidential helpline on 1800 200 526.



Smarttraveller

Better Super

Find out how you can benefit from the biggest reforms to superannuation ever.
Visit [Better Super](#) for information about the reforms or call 13 10 20.



New Child Support Scheme

Australia's new Child Support Scheme applies to all separated parents.
To find out more about the changes and how they will affect you visit [Child Support Scheme Reforms](#).



Private Health Improvements

To compare private health fund products visit [Private Health](#) or call 1800 307 446.



Quarantine Matters!

You must declare all food, plant material and animal products from overseas.
Visit [Quarantine](#) for more information.



National Pregnancy Support Helpline

Free, confidential, professional telephone counselling for women or their partners.
Visit [Pregnancy Helpline](#) for more information, or call the confidential helpline on 1800 422 213.



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Latest Initiatives

VIOLENCE AGAINST WOMEN

AUSTRALIA SAYS NO






Australia Says No

Information on identifying and avoiding abusive and violent relationships and where to find help. Call the confidential helpline on 1800 200 526.

Defence Jobs	Quarantine Matters
Smartraveller	▶ Violence Against Women

Recent Initiatives



National Security

Small pieces of information from members of the public can help keep Australia safe from terrorism. Call the National Security Hotline on 1800 123 400.



Defence Jobs

Find detailed information on all Navy, Army and Air Force careers. Call 13 19 01.



Family Relationships Online

A key component in Government support for building better family relationships. Call 1800 050 231.



Violence Against Women - Australia Says No

Information on identifying and avoiding abusive and violent relationships and where to find help. Call the confidential helpline on 1800 200 526.

[BROWSE ALL INITIATIVES](#)

In Focus

Anzac Day 2007



The Anzac tradition - the ideals of courage, endurance and mateship that are still relevant today was established on 25 April 1915 when the Australian and New Zealand Army Corps landed on the Gallipoli Peninsula

Information is available about Anzac Day and Anzac Day ceremonies in Australia and overseas.

Visit [www.dva.gov.au/commem/anzac](#) for more information.

National Youth Week



Thousands of young people aged 12-25 years get involved in NYW each year by organising, running and attending NYW events and participating in a variety of NYW competitions, online polls and discussion forums. High schools, universities and TAFEs also take part in the celebrations.

There will be lots of things happening during NYW 2007. No matter where you live or what you're interested in, there are plenty of opportunities for you to Launch Yourself!

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Mr John Q. Citizen
South Suburbia, NSW

See my full details...

Log Out

My Australia

Weather

South Suburbia
17°C - Clear
Wind: E at 12 km/h
28 - 16 Humidity: 82%

State Government
New South Wales
Local Government
Sutherland Shire

Service Locator

Find Government services and other resources in your local area.

Postcode or Suburb
2060 Locate

My Notifications

You have:

- 2 NEW messages
- 1 NEW reminder
- My Messages...
- My Reminders...

Service Tracker

- 3 services/forms in progress
- 1 service form completed
- My Service Tracker...

You Are Here » Home » Services » My Profile

My Profile

You have 2 unread messages [Go to My Messages inbox](#)

Important Dates

January 2009

Date	Event
Jan 4	REMINDER Get papers together for Clink
Jan 10	Centrelink forms due
Jan 14	Scheduled benefit payment
Jan 19	Appointment at Centrelink
Jan 29	Follow-Up Appointment at Centrelink

[Edit My Important Dates...](#)

My Forms & Services

Centrelink

- Benefit Declaration Form
- Change of Circumstances Form

Medicare

- Claim form

DEST

- Student Information Service

[Edit My Forms and Services...](#)

ABC - Latest News

- Kimberley groups rubbish pipeline plan
- Miners' group worried that Qld uranium ban may stay
- ALP must ensure states adopt uranium changes: Resources Council
- Labor to discuss Aboriginal affairs policy

My Links

- Smartraveller
- Geoscience Australia
- NetAlert
- Health.gov.au
- ABN Lookup

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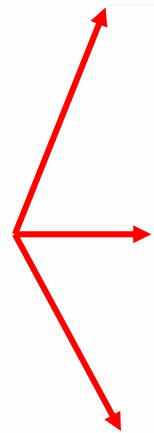
australia.gov.au



Medicare



Australian Electoral Commission





What is the AGOSP not?

- The AGOSP is not compulsory.
- The AGOSP is not a mechanism for data matching by agencies.
- The AGOSP is not an online extension of the Access Card.



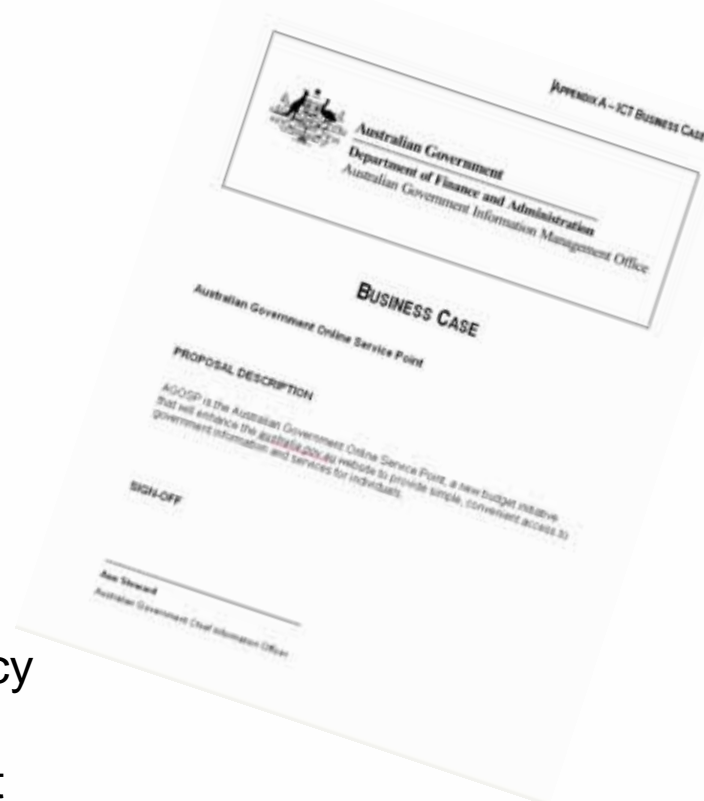
Why interoperability across government?

- Interoperability facilitates an audit trail.
- It embraces business process and people – not just IT.
- Interoperability is fundamental to the success of connected government – the aim for collaborative, effective and efficient government and the delivery of seamless government services.



ICT investment planning is essential!

- To reduce the risk of time and cost overruns.
- To ensure the project aligns with strategic outcomes – it needs to achieve its anticipated benefits.
- To ensure accountability and transparency are built into any new systems from the ground up rather than being an add-on at the end of the project.





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