TABLE A2 AUSTRALIAN FEDERAL POLICE COMPLAINTS RECEIVED, COMPLAINT ISSUES FINALISED, 2006–07⁽¹⁾

Complaints Ombudeman

Total

| | | Complaints Act | Ombudsman Act | Total |
|-----------------------------|---------------------------------------|-------------------|------------------|-------|
| Complaints | Received | 517 | 177 | 694 |
| | Finalised | 591 | 154 | 745 |
| | | | | |
| Outcome of issues finalised | Conciliated | 191 | | 191 |
| | Incapable of determination | 9 | | 9 |
| | Substantiated | 16 | | 16 |
| | Unsubstantiated | 37 | | 37 |
| | Ombudsman investigation not warranted | 382 | 22 | 404 |
| | Advised to pursue elsewhere | 18 | 121 | 139 |
| | Approach/complaint not pursued | 68 | 2 | 70 |
| | Out of jurisdiction | 8 | 12 | 20 |
| | Total issues finalised | 729 | 157 | 886 |

⁽¹⁾ The categories of 'conciliated', 'incapable of determination', 'substantiated' and 'unsubstantiated' are not applicable to complaints dealt with under the Ombudsman Act .

TABLE A3 AUSTRALIAN FEDERAL POLICE METHOD OF HANDLING COMPLAINT ISSUES FINALISED, 2006–07⁽¹⁾⁽²⁾

| | | Complaints Act | Ombudsman Act | Total |
|------------------------------------|---------------------------------------|-------------------|------------------|-------|
| Method of handling complaint | Ombudsman decision not to investigate | 180 | 157 | 337 |
| | Ombudsman investigation | 43 | | 43 |
| | AFP investigation | 62 | | 62 |
| | AFP workplace resolution | 275 | | 275 |
| | AFP evaluation(2) | 169 | | 169 |
| | Special investigation | 0 | | 0 |
| | Total issues finalised | 729 | 157 | 886 |

⁽¹⁾ The only categories applicable under the Ombudsman Act are 'Ombudsman decision not to investigate' and 'Ombudsman investigation'.

Note: The office reviews and audits its statistical data. Minor adjustments to statistics used in this report may occur as a result of such reviews.

⁽²⁾ The addition of the method 'AFP evaluation' to this table means that figures for 'Ombudsman decision not to investigate' and 'Ombudsman investigation' under the Complaints Act are not comparable to the statistics for previous years.