

List of training provided to Office of the Commonwealth Ombudsman staff between 1 January 2023 and 31 December 2024:

- AI in Government: fundamentals training
- APS Foundations: Records Management (Introduction, Defining Records, Making Quality Records)
- APS Foundations: Security Awareness
- APS Foundations: APS Induction
- APS Foundations: Integrity in the APS (Introduction, Conflicts of Interest, Gifts and Benefits, Social Media Activity)
- APS Foundations: Work Health and Safety
- APS Foundations: Fraud and Corruption
- Core Inclusion Course Transcript (SBS Inclusion Program)
- First Nations Course Transcript (SBS Inclusion Program)
- Introduction to the National Anti-Corruption Commission
- Introduction to Risk
- Bullying and Harassment
- Privacy Awareness
- Effective Management Conversations
- Building New Leadership
- Working in Teams
- Leading with Impact
- Vicarious Trauma
- Plain English
- Conducting Workplace Investigations
- Investigating Workplace Misconduct
- Accidental Counsellor
- Information and Records Management (Masterclass)
- Working with Interpreters (Masterclass)
- Disability Confident Managers
- Administrative Law – FOI, Privacy and Record Keeping
- Administrative Law – Making Good Decisions
- Administrative Law – Ombudsman Act
- Influence, Negotiation and Persuasion
- Understanding and Managing Mental Health
- Mental Health First Aid