

Gregory Parkhurst

From: Claire [REDACTED] s 47F
Sent: Wednesday, 23 June 2021 11:35 AM
To: Kathleen [REDACTED] s 47F
Cc: Julia Taylor
Subject: Claire - Director PID & Major Investigations - Tasks and Responsibilities (A2183354)
[SEC=OFFICIAL:Sensitive]
Attachments: Claire - Director PID & Major Investigations - Tasks and Responsibilities.docx

OFFICIAL: Sensitive
Hi Kathleen

Here are my handover notes for the Director role over the next two weeks.

Cheers

Claire
Director
Public Interest Disclosure and Major Investigations Complaints Management and Education Branch COMMONWEALTH
OMBUDSMAN

Website: ombudsman.gov.au

Influencing systemic improvement in public administration

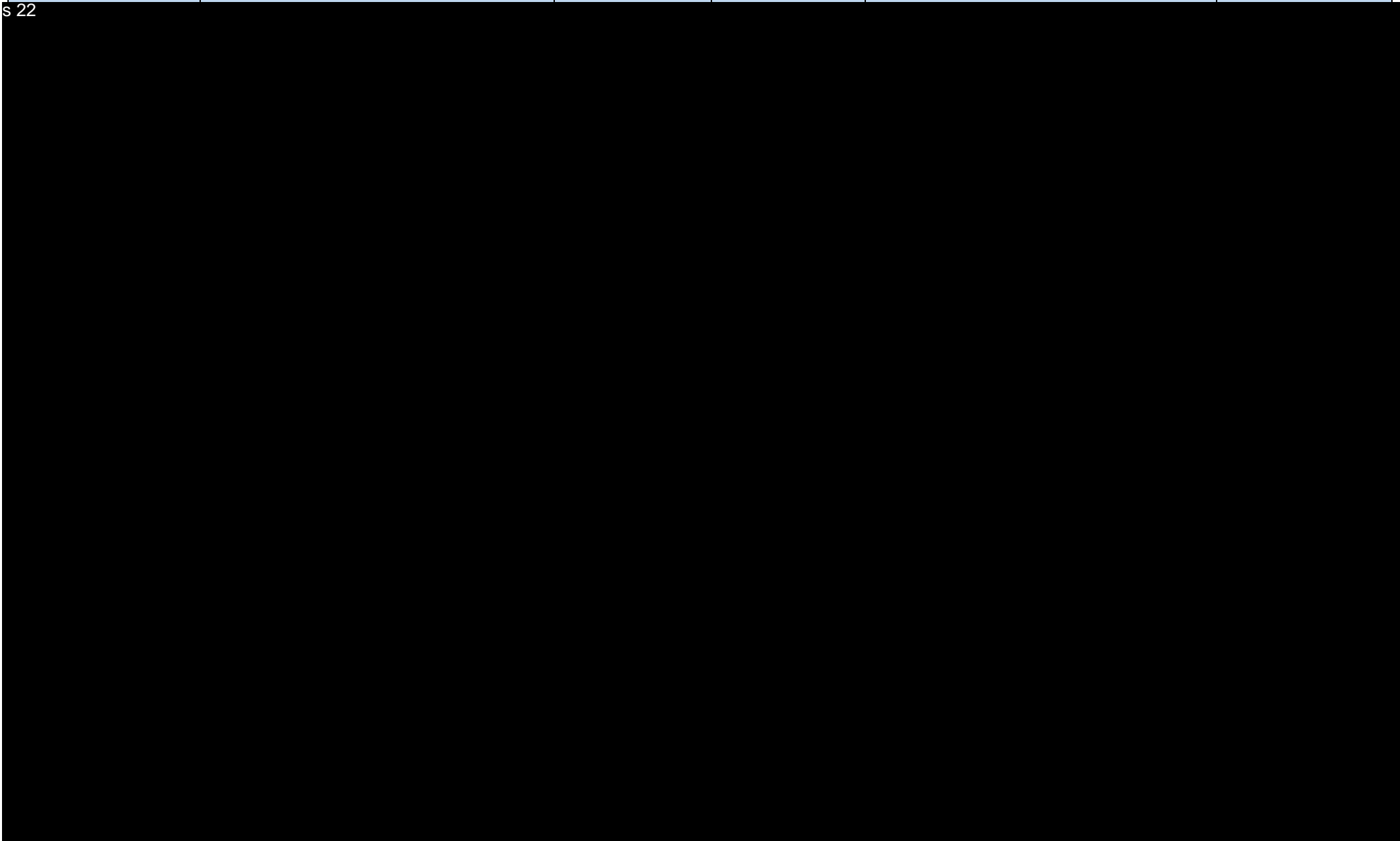
**DIRECTOR PID AND MAJOR INVESTIGATIONS
COMPLAINTS MANAGEMENT AND EDUCATION BRANCH
TASKS AND RESPONSIBILITIES - HANDOVER**

s 22



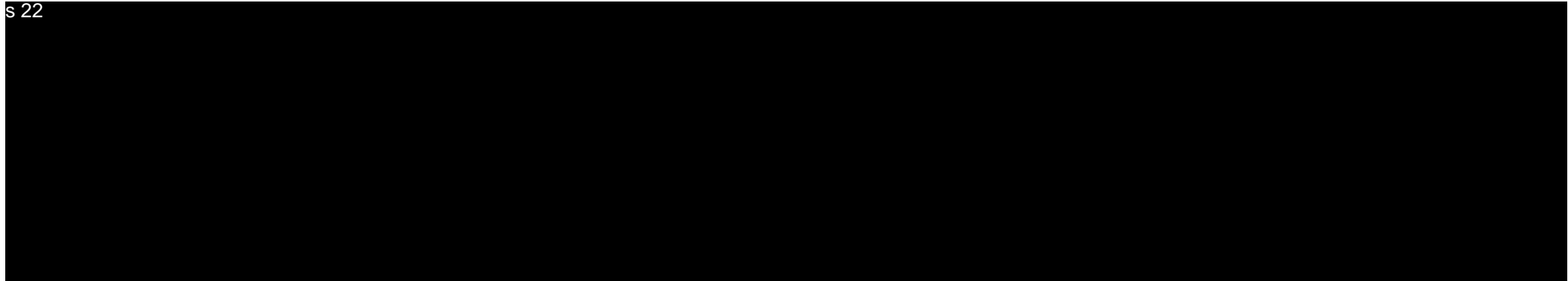
Current Tasks/Actions



Issue/Task	Current Status	Due Date	Responsible	Update	Attachments
------------	----------------	----------	-------------	--------	-------------



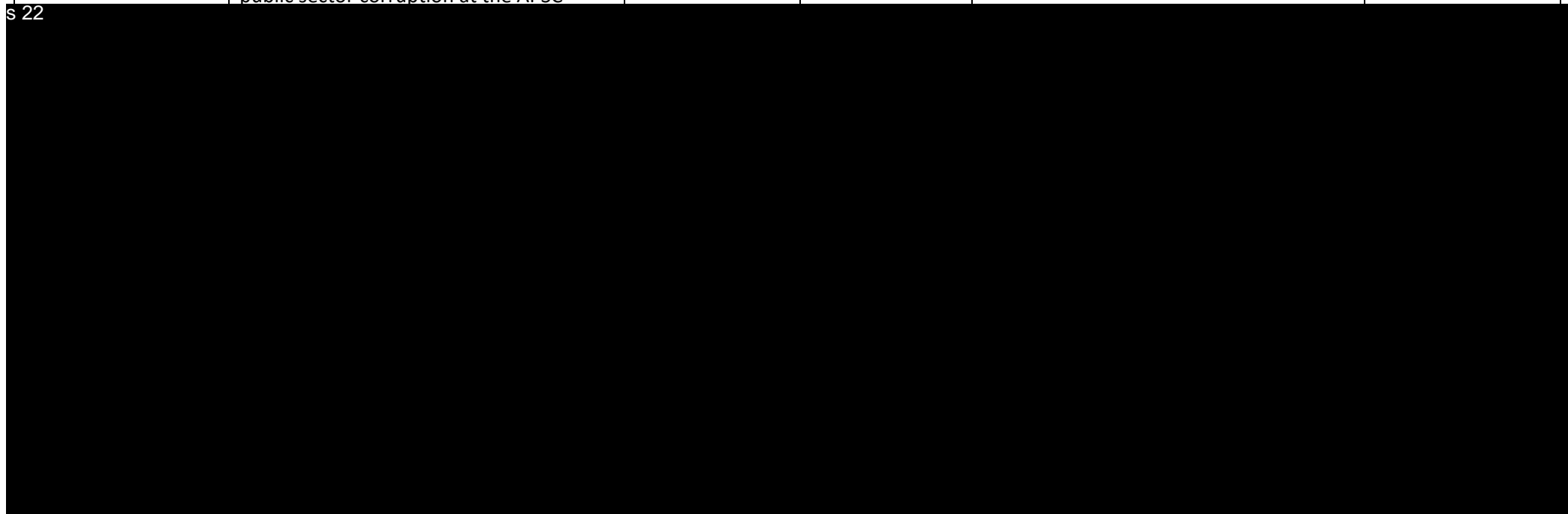
s 22

s 22



<p>APSC PID s 47F [Redacted]</p>	<p>PID finalised last year – however discloser has emailed us saying they will seek a reconsideration of a PID investigation and has noted “the investigator was involved in the OCO’s cover up of the corruption engaged in by former APS Commissioner, John Lloyd and therefore has form in covering up public sector corruption at the APSC”</p>	<p>N/A</p>	<p>Director</p>	<p>Alert: Another serious dig at Elizabeth’s integrity. Concerning to me and to Elizabeth. s 22 [Redacted] [Redacted]</p> <p>Need to determine what to do in response. Forwarded to Julia for info</p>	<p> Email from 2020 APSC PID investigati [Redacted]</p> <p> Fw_ Re_ Letter_ Allocation of public in</p>
--	---	------------	-----------------	---	---

s 22



Gregory Parkhurst

From: Lisa Collett
Sent: Wednesday, 28 April 2021 3:22 PM
To: Julia Taylor; Carmen [s 47F] Leisa [s 47F]
Subject: FW: For your consideration: Former Officers named on Right to Know Website [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

OFFICIAL: Sensitive

Sorry – looping you back in now.

Lisa Collett
Chief Operating Officer
Commonwealth Ombudsman
Proud to be working on the lands of the Ngunnawal and Ngambri peoples
Phone: [s 47E]
Email: [s 47E]
Website: www.ombudsman.gov.au



Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

From: Michael Manthorpe [s 47E]
Sent: Wednesday, 28 April 2021 2:12 PM
To: Lisa Collett [s 47E] Penny McKay [s 47E]
Cc: Carmen [s 47F] [s 47E] Leisa [s 47F] [s 47E]
Subject: RE: For your consideration: Former Officers named on Right to Know Website [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

OFFICIAL: Sensitive

Lisa

I've discussed with Penny and we both agree this is the right approach. It is absolutely unacceptable to make wild allegations about the integrity of our staff, or former staff, in this way. Pls proceed as proposed.

MM

Michael Manthorpe

COMMONWEALTH OMBUDSMAN

Phone: s 47E

Mob: s 47E

Email: s 47E

Website: ombudsman.gov.au



Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

From: Lisa Collett s 47E

Sent: Wednesday, 28 April 2021 12:10 PM

To: Penny McKay s 47E Michael Manthorpe
s 47E

Cc: Carmen s 47F s 47E Leisa s 47F
s 47E

Subject: For your consideration: Former Officers named on Right to Know Website [SEC=OFFICIAL:Sensitive]

Importance: High

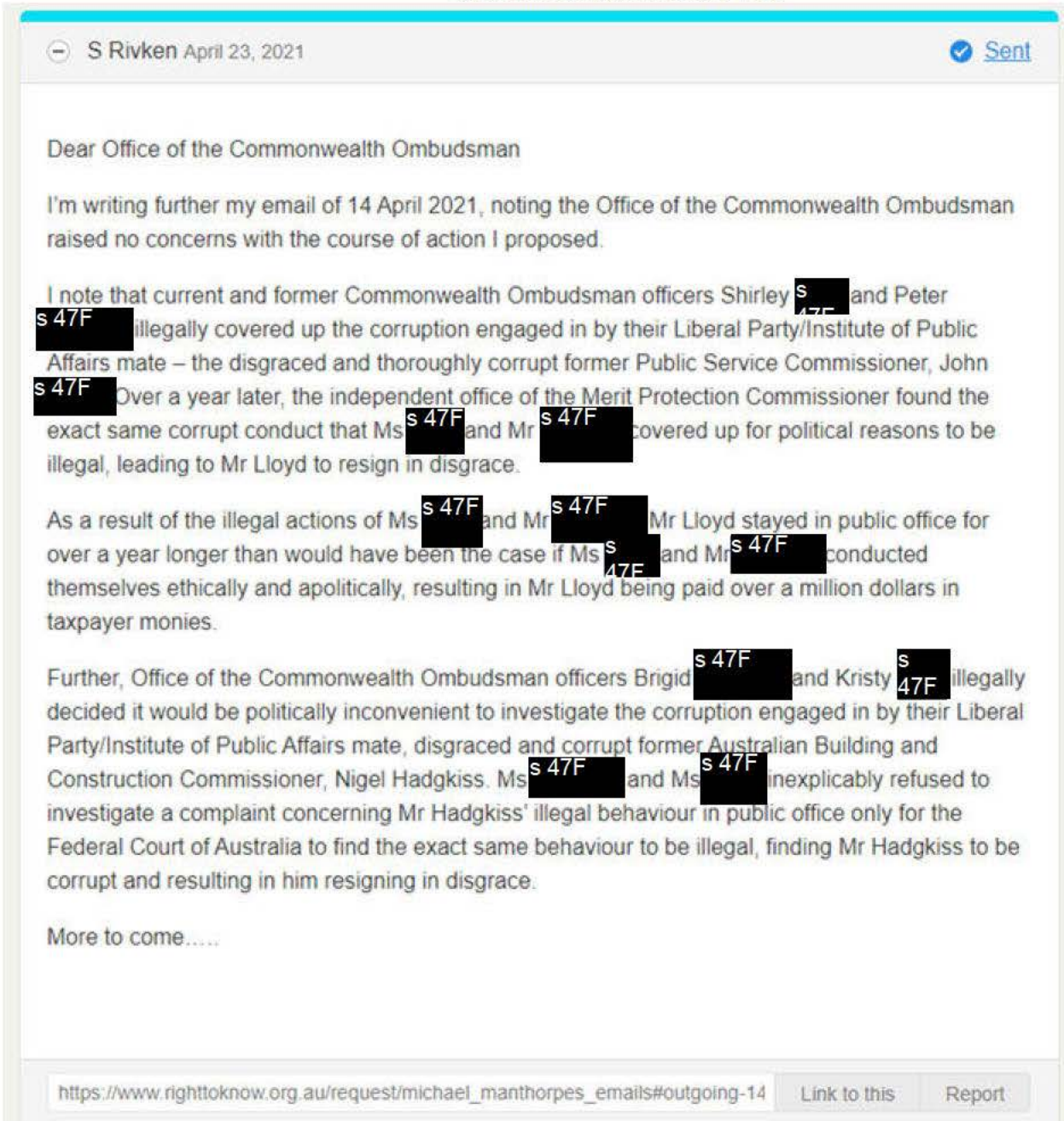
OFFICIAL: Sensitive

OFFICIAL: Sensitive

MM and PMcK

The Right to know website has published the names of four of our former staff – Shirley s 47F Peter s 47F , Kristy s 47F and Brigid s 47F

The have posted the below:



We recommend that we send the below to Right to know via our Human Resources team:

Dear S Rivken

Copy to contact@righttoknow.org.au

We refer to your message of 23 April 2021 in which you have made unsubstantiated allegations about Ombudsman officers' involvement in conduct you consider to be corrupt. The Office consider this is an inappropriate and potentially unlawful use of the Right to Know (R2K) website. It is also contrary to the R2K House Rules stipulating that the site should be used 'only to request specific information, not for general correspondence with public authorities' and requests and annotations should not include potentially defamatory/potential libellous comments (such as allegations) or post information that is harassing, defamatory, abusive, threatening, harmful.

Nothing in the 23 April 2021 message relates to a request for information from the Office or progresses any avenue for review of your access request. As you have been advised in the notices of decision on your FOI request and internal review, If you disagree with the way that your FOI requests have been dealt with or the decision made, it is open to you to make an FOI complaint or apply for Information Commissioner review of the decision.

We request that :

- your message of 23 April 2021 is removed immediately*
- you do not use this site to make any further such allegations; and*
- ensure any further requests to or comments about officers of the Commonwealth Ombudsman on this site are within the R2K House Rules.*

We have reported this message to the R2K team to request their assistance to remove the 23 April 2021 and for consideration of the application of their House Rules.

Yours sincerely

Grateful for your thoughts on this one.

Many thanks
Lisa

Lisa Collett
Chief Operating Officer
Commonwealth Ombudsman
Proud to be working on the lands of the Ngunnawal and Ngambri peoples
Phone: s 47F, s 47E
Email: s 47E
Website: www.ombudsman.gov.au



Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

From: Carmen s 47F s 47E
Sent: Wednesday, 28 April 2021 11:16 AM
To: Lisa Collett s 47E
Cc: Legal s 47E
Subject: FW: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

OFFICIAL: Sensitive

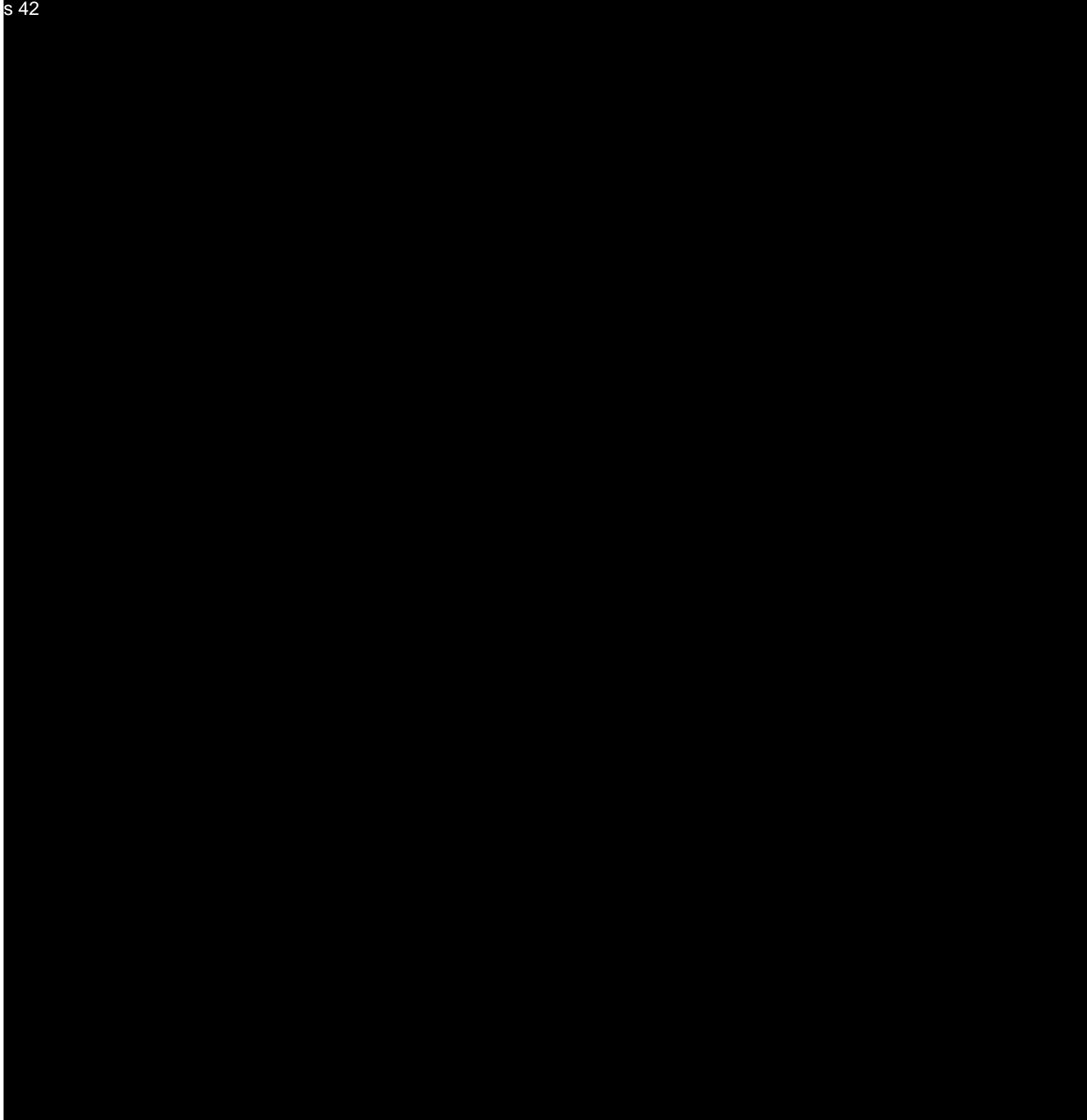
Hi Lisa

Further advice below – will call to discuss.

Carmen

From: Charine Bennett s 47E
Sent: Wednesday, 28 April 2021 11:09 AM
To: Leisa s 47F s 47E
Cc: Carmen s 47F s 47E Bennett, Charine <Charine.Bennett@ags.gov.au>
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

s 42



s 42

Charine Bennett

Outposted Lawyer | Legal Team
Corporate Branch
COMMONWEALTH OMBUDSMAN

Phone: s 47E

Email: s 47E

Website: ombudsman.gov.au



Influencing systemic improvement in public administration

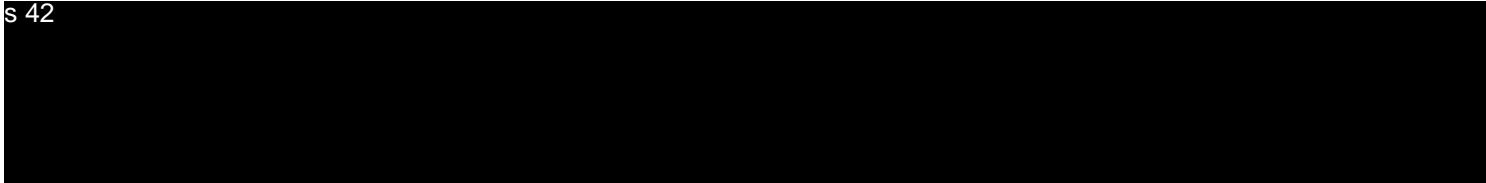


The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

From: Leisa s 47F s 47E
Sent: Wednesday, 28 April 2021 10:17 AM
To: Charine Bennett s 47E Bennett, Charine <Charine.Bennett@ags.gov.au>
Subject: FW: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]
Importance: High

s 42

s 42



Leisa s 47F
Legal Team
Corporate Branch
COMMONWEALTH OMBUDSMAN
Phone: s 47E

Email: s 47E
Website: ombudsman.gov.au

Please note that I work part time Mon – Wed. Alternatively you may contact the Legal Team s 47E



Influencing systemic improvement in public administration

IMPORTANT: This message may contain confidential or legally privileged information, disclosing the contents or discussing them with a third party may result in any privilege being lost. Please do not speak to anyone outside our agency about this email (or any of its attachments) without first consulting the Legal Team. If you think this email was sent to you by mistake, please delete all copies and advise the sender



From: Carmen s 47F s 47E
Sent: Tuesday, 27 April 2021 10:18 AM
To: Lisa Collett s 47E Julia Taylor s 47E
Cc: Claire s 47F s 47E Leisa s 47F s 47E
Legal s 47E
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]
Importance: High

OFFICIAL: Sensitive

Hello

The applicant has published names on 23 April - and before I could write to them as planned - I checked the page on Friday afternoon but didn't check over the weekend - see last message in the attached page.

https://www.righttoknow.org.au/request/michael_manthorpes_emails#outgoing-14474

The response that was to be sent was in these terms

Dear Anonymous

We refer to your comment of 14 April 2021 that 'In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend .. naming former and current Ombudsman officers' involved in conduct you consider to be corrupt.

The Right to Know website publishes House Rules stipulating that the site should be used 'only to request specific information, not for general correspondence with public authorities' and requests and annotations should not include potentially defamatory/potential libellous comments (such as allegations) or post information that is harassing, defamatory, abusive, threatening, harmful.

If you disagree with the way that your FOI requests have been dealt with or the decision made, it is open to you to make an FOI complaint or apply for Information Commissioner review of the decision.

We would consider adding the words 'and your post of 23 April' at the end of the first sentence above and then seek further advice on action. Leisa – perhaps you could contact Charine for advice?

Carmen

-----Original Message-----

From: Lisa s 47F s 47E

Sent: Friday, 23 April 2021 1:36 PM

To: Carmen s 47F s 47E Julia Taylor s 47E

Cc: Claire s 47F <Claire.Witham@ombudsman.gov.au>; Leisa s 47F s 47E ;

Legal s 47E

Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi All

I spoke with MM and PMck about this at my catch up this week.

The agree with the advice we have received in terms of our response. Carmen I assume this one will sit in the legal team to manage?

Thanks

Lisa

Lisa Collett

Chief Operating Officer

Commonwealth Ombudsman

Proud to be working on the lands of the Ngunnawal and Ngambri peoples

Phone: s 47E

Email: [REDACTED]
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen [REDACTED]
Sent: Monday, 19 April 2021 1:53 PM
To: Julia Taylor [REDACTED]; Lisa Collett [REDACTED]
Cc: Claire [REDACTED]; Leisa [REDACTED]
Legal [REDACTED]
Subject: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Dear Julia and Lisa

Please see attached advice on possible handling of potential publication of officer names.

I'll set up some time to discuss with you tomorrow.

Kind regards
Carmen
[REDACTED]

-----Original Message-----

From: Carmen [REDACTED]
Sent: Friday, 16 April 2021 12:55 PM
To: Julia Taylor [REDACTED]; Lisa Collett [REDACTED]
Cc: Claire [REDACTED]
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
I've spoken to Claire this morning and I think we have identified staff in relation to the disclosures about the former Commissioner.

I've not been able to identify who might be involved in the earlier disclosure referred to (2016).

Carmen

-----Original Message-----

From: Julia Taylor [REDACTED]
Sent: Friday, 16 April 2021 12:49 PM
To: Carmen [REDACTED]; Lisa Collett [REDACTED]
Cc: Caitlin [REDACTED]
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks Carmen, do we know which staff this is referring to?

Julia Taylor
A/g Deputy Ombudsman
Indigenous Executive Champion
COMMONWEALTH OMBUDSMAN
Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: § 47E
Mobile: § 47E
Email: § 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen § 47F § 47E
Sent: Thursday, 15 April 2021 9:57 PM
To: Lisa Collett § 47E ; Julia Taylor § 47E
Cc: Caitlin § 47F § 47E
Subject: FYI: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi Lisa and Julia

Lisa - this is the correspondence I mentioned in my previous email. The applicant is saying that they are going to name 'the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020'.

The email refers to public interest disclosures made to this office about former APS Commissioner John Lloyd in 2018. Further detail is in the attached.

Carmen

-----Original Message-----

From: Caitlin § 47F § 47E
Sent: Thursday, 15 April 2021 4:35 PM
To: Carmen § 47F § 47E >
Subject: FW: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Good Afternoon Carmen,

Please see the email below from the FOI applicant - unsure who would be 'named'? happy to discuss. I believe the individual is referring to their email of 15 February 2021 (attached).

I am due to provide a decision notice on their other FOI request (FOI-2021-10009) by COB tomorrow.

Sincerely,
Caitlin S 47F

-----Original Message-----

From: S Rivken <foi+request-6894-e9353a90@righttoknow.org.au>
Sent: Wednesday, 14 April 2021 5:30 PM
To: Information Access <Information.Access@ombudsman.gov.au>
Subject: Re: Your internal review request: FOI-2020-10085

Dear Information Access,

In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend on naming the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020 (noting that there is no independent body to which Commonwealth public sector corruption, such as that engaged in by those officers, can be referred for investigation).

That act will obviously be of some assistance to any incoming Government intent on restoring the Office of the Commonwealth Ombudsman to once again being an independent and apolitical body that conducts itself with honesty and integrity. If the Office of the Commonwealth Ombudsman has any legitimate concerns with that proposed course of action, please let me know.

Yours sincerely,

S Rivken

-----Original Message-----

Dear Anonymous

Please see attached my decision in relation to your request for an
internal review of Mr Parkhurst's decision dated 14 January 2021.

If you have any queries, you are welcome to contact me on the details
below.

Kind regards,

Fiona S 47F

Lawyer | Legal Team

Commonwealth Ombudsman

Ph: 1300 362 072 | Fax: 02 6276 0123

email: [1][CO request email]

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

References

Visible links

1. [mailto:\[CO request email\]](mailto:[CO request email])

Please use this email address for all replies to this request:

foi+request-6894-e9353a90@righttoknow.org.au

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers∓data=04%7C01%7CInformation.Access%40ombudsman.gov.au%7C9afa012e21f0437b227108d8ff171ea9%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637539822128270886%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Iik1haWwiLCJXVCI6Mn0%3D%7C2000∓sdata=hYuhyMVsybSTRSoWluDxF%2BxVzmWGK%2FHJZtiXY1xLn4%3D∓reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Gregory Parkhurst

From: Carmen [REDACTED] § 47F
Sent: Wednesday, 28 April 2021 12:27 PM
To: Julia Taylor
Subject: FW: For your consideration: Former Officers named on Right to Know Website [SEC=OFFICIAL:Sensitive]
Attachments: Capture.PNG
Importance: High

OFFICIAL: Sensitive

OFFICIAL: Sensitive

FYI

From: Lisa Collett [REDACTED] § 47E
Sent: Wednesday, 28 April 2021 12:10 PM
To: Penny McKay [REDACTED] § 47E; Michael Manthorpe [REDACTED] § 47E
Cc: Carmen [REDACTED] § 47F; [REDACTED] § 47E; Leisa [REDACTED] § 47F
Subject: For your consideration: Former Officers named on Right to Know Website [SEC=OFFICIAL:Sensitive]
Importance: High

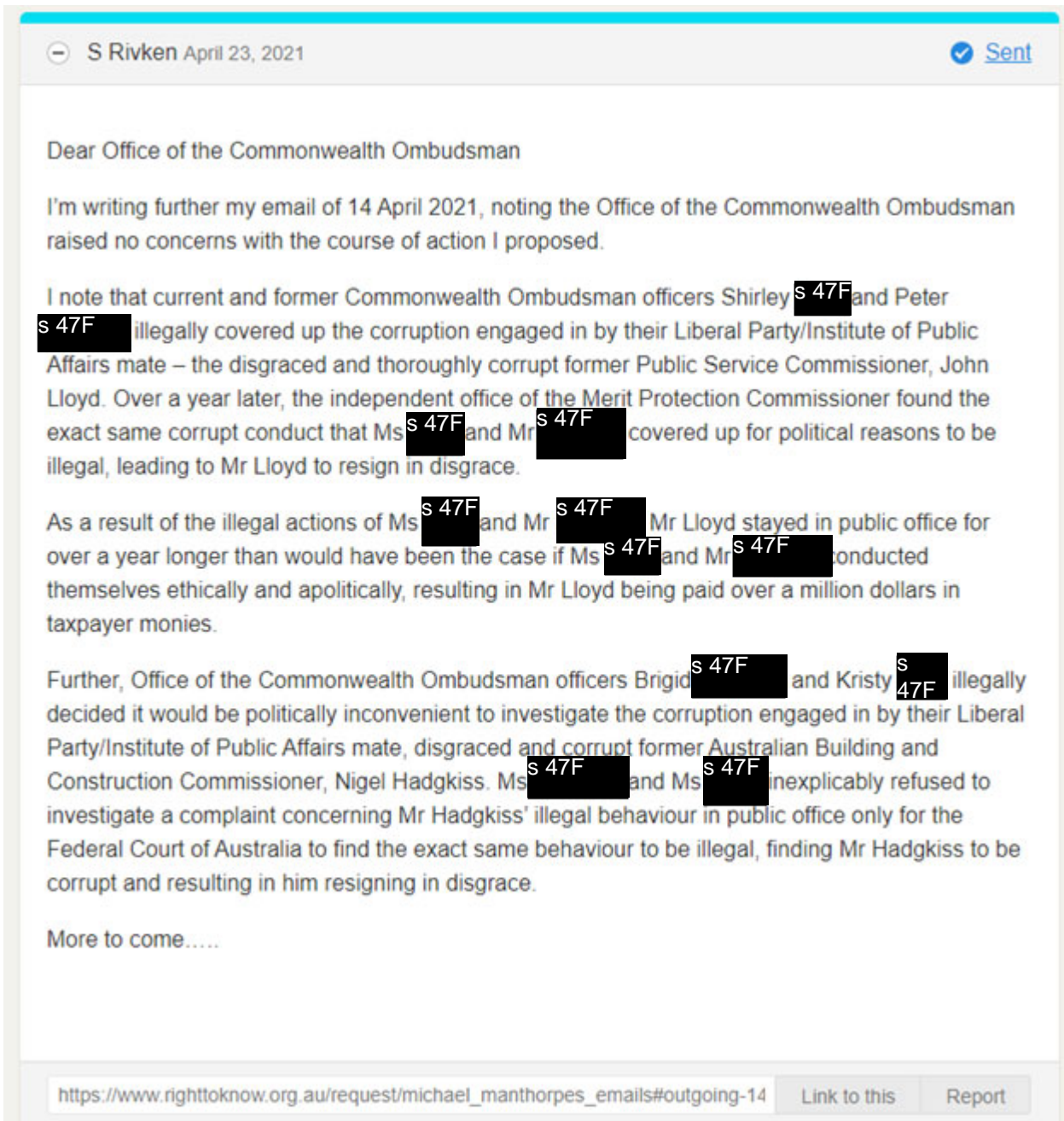
OFFICIAL: Sensitive

OFFICIAL: Sensitive

MM and PMcK

The Right to know website has published the names of four of our former staff – Shirley [REDACTED] § 47F, Peter [REDACTED] § 47F, Kristy [REDACTED] § 47F and Brigid [REDACTED] § 47F

The have posted the below:



We recommend that we send the below to Right to know via our Human Resources team:

Dear S Rivken

Copy to contact@righttoknow.org.au

We refer to your message of 23 April 2021 in which you have made unsubstantiated allegations about Ombudsman officers' involvement in conduct you consider to be corrupt. The Office consider this is an inappropriate and potentially unlawful use of the Right to Know (R2K) website. It is also contrary to the R2K [House Rules](#) stipulating that the site should be used 'only to request specific information, not for general correspondence with public authorities' and requests and annotations should not include potentially defamatory/potential libellous comments (such as allegations) or post information that is harassing, defamatory, abusive, threatening, harmful.

Nothing in the 23 April 2021 message relates to a request for information from the Office or progresses any avenue for review of your access request. As you have been advised in the notices of decision on your FOI request and internal review, If you disagree with the way that your FOI requests have been dealt with or the decision made, it is open to you to make an FOI complaint or apply for Information Commissioner review of the decision.

We request that :

- *your message of 23 April 2021 is removed immediately*
- *you do not use this site to make any further such allegations; and*
- *ensure any further requests to or comments about officers of the Commonwealth Ombudsman on this site are within the R2K House Rules.*

We have reported this message to the R2K team to request their assistance to remove the 23 April 2021 and for consideration of the application of their House Rules.

Yours sincerely

Grateful for your thoughts on this one.

Many thanks
Lisa

Lisa Collett
Chief Operating Officer
Commonwealth Ombudsman
Proud to be working on the lands of the Ngunnawal and Ngambri peoples
Phone: s 47E
Email: s 47E
Website: www.ombudsman.gov.au



Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

From: Carmen s 47F <s 47E>
Sent: Wednesday, 28 April 2021 11:16 AM
To: Lisa Collett s 47E
Cc: Legal s 47E
Subject: FW: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

OFFICIAL: Sensitive

Hi Lisa

Further advice below – will call to discuss.

Carmen

From: Charine Bennett s 47E
Sent: Wednesday, 28 April 2021 11:09 AM
To: Leisa s 47F s 47E
Cc: Carmen s 47F s 47E; Bennett, Charine <Charine.Bennett@ags.gov.au>
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

OFFICIAL: Sensitive

s 42



s 42

Charine Bennett

Outposted Lawyer | Legal Team
Corporate Branch
COMMONWEALTH OMBUDSMAN

Phone: s 47E

Email: s 47E

Website: ombudsman.gov.au



Influencing systemic improvement in public administration



The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

From: Leisa s 47F s 47E

Sent: Wednesday, 28 April 2021 10:17 AM

To: Charine Bennett s 47E; Bennett, Charine <Charine.Bennett@ags.gov.au>

Subject: FW: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

Importance: High

OFFICIAL: Sensitive

s 42

s 42

Leisa s 47F
Legal Team
Corporate Branch
COMMONWEALTH OMBUDSMAN
Phone: s 47E

Email: s 47E
Website: ombudsman.gov.au

Please note that I work part time Mon – Wed. Alternatively you may contact the Legal Team s 47E



Influencing systemic improvement in public administration

IMPORTANT: This message may contain confidential or legally privileged information, disclosing the contents or discussing them with a third party may result in any privilege being lost. Please do not speak to anyone outside our agency about this email (or any of its attachments) without first consulting the Legal Team. If you think this email was sent to you by mistake, please delete all copies and advise the sender



From: Carmen s 47F s 47E
Sent: Tuesday, 27 April 2021 10:18 AM
To: Lisa Collett s 47E ; Julia Taylor s 47E
Cc: Claire s 47F s 47E ; Leisa s 47F s 47E
Legal s 47E
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]
Importance: High

OFFICIAL: Sensitive

Hello

The applicant has published names on 23 April - and before I could write to them as planned - I checked the page on Friday afternoon but didn't check over the weekend - see last message in the attached page.

https://www.righttoknow.org.au/request/michael_manthorpes_emails#outgoing-14474

The response that was to be sent was in these terms

Dear Anonymous

We refer to your comment of 14 April 2021 that 'In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend .. naming former and current Ombudsman officers' involved in conduct you consider to be corrupt.

The Right to Know website publishes House Rules stipulating that the site should be used 'only to request specific information, not for general correspondence with public authorities' and requests and annotations should not include potentially defamatory/potential libellous comments (such as allegations) or post information that is harassing, defamatory, abusive, threatening, harmful.

If you disagree with the way that your FOI requests have been dealt with or the decision made, it is open to you to make an FOI complaint or apply for Information Commissioner review of the decision.

We would consider adding the words 'and your post of 23 April' at the end of the first sentence above and then seek further advice on action. Leisa – perhaps you could contact Charine for advice?

Carmen

-----Original Message-----

From: Lisa Collett [s 47E](#)

Sent: Friday, 23 April 2021 1:36 PM

To: Carmen [s 47F](#) [s 47E](#); Julia Taylor [s 47E](#)

Cc: Claire [s 47F](#) [s 47E](#); Leisa [s 47F](#) [s 47E](#)

Legal [s 47E](#) [au](#)>

Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi All

I spoke with MM and PMck about this at my catch up this week.

The agree with the advice we have received in terms of our response. Carmen I assume this one will sit in the legal team to manage?

Thanks

Lisa

Lisa Collett

Chief Operating Officer

Commonwealth Ombudsman

Proud to be working on the lands of the Ngunnawal and Ngambri peoples

Phone: [s 47E](#)

Email: s 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen s 47F s 47E
Sent: Monday, 19 April 2021 1:53 PM
To: Julia Taylor s 47E ; Lisa Collett s 47E
Cc: Claire s 47F s 47E ; Leisa s 47F s 47E ;
Legal s 47E
Subject: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Dear Julia and Lisa

Please see attached advice on possible handling of potential publication of officer names.

I'll set up some time to discuss with you tomorrow.

Kind regards
Carmen
s
47E

-----Original Message-----

From: Carmen s 47F
Sent: Friday, 16 April 2021 12:55 PM
To: Julia Taylor s 47E ; Lisa Collett s 47E
Cc: Claire s 47F s 47E
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
I've spoken to Claire this morning and I think we have identified staff in relation to the disclosures about the former Commissioner.

I've not been able to identify who might be involved in the earlier disclosure referred to (2016).

Carmen

-----Original Message-----

From: Julia Taylor s 47E
Sent: Friday, 16 April 2021 12:49 PM
To: Carmen s 47F s 47E ; Lisa Collett s 47E
Cc: Caitlin s 47F s 47E
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks Carmen, do we know which staff this is referring to?

Julia Taylor
A/g Deputy Ombudsman
Indigenous Executive Champion
COMMONWEALTH OMBUDSMAN
Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: s 47E
Mobile: s 47E
Email: s 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen s 47F s 47E
Sent: Thursday, 15 April 2021 9:57 PM
To: Lisa Collett s 47E ; Julia Taylor s 47E
Cc: Caitlin s 47F s 47E
Subject: FYI: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi Lisa and Julia

Lisa - this is the correspondence I mentioned in my previous email. The applicant is saying that they are going to name 'the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020'.

The email refers to public interest disclosures made to this office about former APS Commissioner John Lloyd in 2018. Further detail is in the attached.

Carmen

-----Original Message-----

From: Caitlin s 47F s 47E
Sent: Thursday, 15 April 2021 4:35 PM
To: Carmen s 47F s 47E
Subject: FW: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Good Afternoon Carmen,

Please see the email below from the FOI applicant - unsure who would be 'named'? happy to discuss. I believe the individual is referring to their email of 15 February 2021 (attached).

I am due to provide a decision notice on their other FOI request (FOI-2021-10009) by COB tomorrow.

Sincerely,
Caitlin S 47F

-----Original Message-----

From: S Rivken <foi+request-6894-e9353a90@righttoknow.org.au>
Sent: Wednesday, 14 April 2021 5:30 PM
To: Information Access <Information.Access@ombudsman.gov.au>
Subject: Re: Your internal review request: FOI-2020-10085

Dear Information Access,

In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend on naming the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020 (noting that there is no independent body to which Commonwealth public sector corruption, such as that engaged in by those officers, can be referred for investigation).

That act will obviously be of some assistance to any incoming Government intent on restoring the Office of the Commonwealth Ombudsman to once again being an independent and apolitical body that conducts itself with honesty and integrity. If the Office of the Commonwealth Ombudsman has any legitimate concerns with that proposed course of action, please let me know.

Yours sincerely,

S Rivken

-----Original Message-----

Dear Anonymous

Please see attached my decision in relation to your request for an
internal review of Mr Parkhurst's decision dated 14 January 2021.

If you have any queries, you are welcome to contact me on the details
below.

Kind regards,

Fiona S 47E

Lawyer | Legal Team

Commonwealth Ombudsman

Ph: 1300 362 072 | Fax: 02 6276 0123

email: [1][CO request email]

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

References

Visible links

1. [mailto:\[CO request email\]](mailto:[CO request email])

Please use this email address for all replies to this request:

foi+request-6894-e9353a90@righttoknow.org.au

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers∓data=04%7C01%7CInformation.Access%40ombudsman.gov.au%7C9afa012e21f0437b227108d8ff171ea9%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637539822128270886%7CUnknown%7CTWFpbGZsb3d8eyJWlIjojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Iik1haWwiLCJXVCi6Mn0%3D%7C2000&psdata=hYuhyMVsybSTRSoWluDxF%2BxVzmWGK%2FHJZtiXY1xLn4%3D&reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Gregory Parkhurst

From: Lisa Collett
Sent: Friday, 23 April 2021 1:36 PM
To: Carmen s 47F [REDACTED] Julia Taylor
Cc: Claire s 47F [REDACTED] Leisa s 47F [REDACTED]; Legal
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi All

I spoke with MM and PMck about this at my catch up this week.

The agree with the advice we have received in terms of our response. Carmen I assume this one will sit in the legal team to manage?

Thanks
Lisa

Lisa Collett
Chief Operating Officer
Commonwealth Ombudsman
Proud to be working on the lands of the Ngunnawal and Ngambri peoples
Phone: s 47E [REDACTED]
Email: s 47E [REDACTED]
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen s 47F [REDACTED] s 47E [REDACTED]
Sent: Monday, 19 April 2021 1:53 PM
To: Julia Taylor s 47E [REDACTED]; Lisa Collett s 47E [REDACTED]
Cc: Claire s 47F [REDACTED] s 47E [REDACTED]; Leisa s 47F [REDACTED] s 47E [REDACTED];
Legal s 47E [REDACTED]
Subject: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Dear Julia and Lisa

Please see attached advice on possible handling of potential publication of officer names.

I'll set up some time to discuss with you tomorrow.

Kind regards

Carmen

s [REDACTED]
47E

-----Original Message-----

From: Carmen s 47F [REDACTED]

Sent: Friday, 16 April 2021 12:55 PM

To: Julia Taylor s 47E [REDACTED]; Lisa Collett s 47E [REDACTED]

Cc: Claire s 47F [REDACTED] s 47E [REDACTED]

Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

I've spoken to Claire this morning and I think we have identified staff in relation to the disclosures about the former Commissioner.

I've not been able to identify who might be involved in the earlier disclosure referred to (2016).

Carmen

-----Original Message-----

From: Julia Taylor s 47E [REDACTED]

Sent: Friday, 16 April 2021 12:49 PM

To: Carmen s 47F [REDACTED] s 47E [REDACTED]; Lisa Collett s 47E [REDACTED]

Cc: Caitlin s 47F [REDACTED] s 47E [REDACTED]

Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks Carmen, do we know which staff this is referring to?

Julia Taylor

A/g Deputy Ombudsman

Indigenous Executive Champion

COMMONWEALTH OMBUDSMAN

Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: s 47E [REDACTED]

Mobile: s 47E [REDACTED]

Email: s 47E [REDACTED]

Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen s 47F [REDACTED] s 47E [REDACTED]

Sent: Thursday, 15 April 2021 9:57 PM

To: Lisa Collett s 47E [REDACTED] Julia Taylor s 47E [REDACTED]

Cc: Caitlin s 47F [REDACTED] s 47E [REDACTED]

Subject: FYI: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi Lisa and Julia

Lisa - this is the correspondence I mentioned in my previous email. The applicant is saying that they are going to name 'the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020'.

The email refers to public interest disclosures made to this office about former APS Commissioner John Lloyd in 2018. Further detail is in the attached.

Carmen

-----Original Message-----

From: Caitlin [REDACTED] [REDACTED]
Sent: Thursday, 15 April 2021 4:35 PM
To: Carmen [REDACTED] [REDACTED]
Subject: FW: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Good Afternoon Carmen,

Please see the email below from the FOI applicant - unsure who would be 'named'? happy to discuss. I believe the individual is referring to their email of 15 February 2021 (attached).

I am due to provide a decision notice on their other FOI request (FOI-2021-10009) by COB tomorrow.

Sincerely,
Caitlin [REDACTED]

-----Original Message-----

From: S Rivken <foi+request-6894-e9353a90@righttoknow.org.au>
Sent: Wednesday, 14 April 2021 5:30 PM
To: Information Access <Information.Access@ombudsman.gov.au>
Subject: Re: Your internal review request: FOI-2020-10085

Dear Information Access,

In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend on naming the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020 (noting that there is no independent body to which Commonwealth public sector corruption, such as that engaged in by those officers, can be referred for investigation).

That act will obviously be of some assistance to any incoming Government intent on restoring the Office of the Commonwealth Ombudsman to once again being an independent and apolitical body that conducts itself with honesty

and integrity. If the Office of the Commonwealth Ombudsman has any legitimate concerns with that proposed course of action, please let me know.

Yours sincerely,

S Rivken

-----Original Message-----

Dear Anonymous

Please see attached my decision in relation to your request for an internal review of Mr Parkhurst's decision dated 14 January 2021.

If you have any queries, you are welcome to contact me on the details below.

Kind regards,

Fiona s 47F

Lawyer | Legal Team

Commonwealth Ombudsman

Ph: 1300 362 072 | Fax: 02 6276 0123

email: [1][CO request email]

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

References

Visible links

1. [mailto:\[CO request email\]](mailto:[CO request email])

Please use this email address for all replies to this request:

foi+request-6894-e9353a90@righttoknow.org.au

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers∓data=04%7C01%7CInformation.Access%40ombudsman.gov.au%7C9afa012e21f0437b227108d8ff171ea9%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637539822128270886%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Iik1haWwiLCJXVCi6Mn0%3D%7C2000∓sdata=hYuhyMVsybSTRSoWluDxF%2BxVzmWGK%2FHJZtiXY1xLn4%3D∓reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Gregory Parkhurst

From: Carmen [REDACTED] § 47F
Sent: Friday, 23 April 2021 3:06 PM
To: Lisa Collett; Julia Taylor
Cc: Claire [REDACTED] § 47F; Leisa [REDACTED] § 47F; Legal
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Thanks will action

-----Original Message-----

From: Lisa Collett [REDACTED] § 47E
Sent: Friday, 23 April 2021 1:36 PM
To: Carmen [REDACTED] § 47F; [REDACTED] § 47F; Julia Taylor [REDACTED] § 47E
Cc: Claire [REDACTED] § 47F; [REDACTED] § 47E; Leisa [REDACTED] § 47F; [REDACTED] § 47E
Legal [REDACTED] § 47E
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi All

I spoke with MM and PMck about this at my catch up this week.

The agree with the advice we have received in terms of our response. Carmen I assume this one will sit in the legal team to manage?

Thanks
Lisa

Lisa Collett
Chief Operating Officer
Commonwealth Ombudsman
Proud to be working on the lands of the Ngunnawal and Ngambri peoples
Phone: [REDACTED] § 47E
Email: [REDACTED] § 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen [REDACTED] § 47F; [REDACTED] § 47E
Sent: Monday, 19 April 2021 1:53 PM

To: Julia Taylor s 47E Lisa Collett s 47E
Cc: Claire s 47F s 47E Leisa s 47F s 47E ;
Legal s 47E
Subject: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Dear Julia and Lisa

Please see attached advice on possible handling of potential publication of officer names.

I'll set up some time to discuss with you tomorrow.

Kind regards
Carmen
s
47E

-----Original Message-----

From: Carmen s 47F
Sent: Friday, 16 April 2021 12:55 PM
To: Julia Taylor s 47E Lisa Collett s 47E
Cc: Claire s 47F s 47E
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

I've spoken to Claire this morning and I think we have identified staff in relation to the disclosures about the former Commissioner.

I've not been able to identify who might be involved in the earlier disclosure referred to (2016).

Carmen

-----Original Message-----

From: Julia Taylor s 47E >
Sent: Friday, 16 April 2021 12:49 PM
To: Carmen s 47F s 47E Lisa Collett s 47E
Cc: Caitlin s 47F s 47E
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks Carmen, do we know which staff this is referring to?

Julia Taylor
A/g Deputy Ombudsman
Indigenous Executive Champion
COMMONWEALTH OMBUDSMAN
Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: s 47E
Mobile: s 47E
Email: s 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen [§ 47F] [§ 47E]
Sent: Thursday, 15 April 2021 9:57 PM
To: Lisa Collett [§ 47E]; Julia Taylor [§ 47E]
Cc: Caitlin [§ 47F] [§ 47E]
Subject: FYI: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi Lisa and Julia

Lisa - this is the correspondence I mentioned in my previous email. The applicant is saying that they are going to name 'the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020'.

The email refers to public interest disclosures made to this office about former APS Commissioner John Lloyd in 2018. Further detail is in the attached.

Carmen

-----Original Message-----

From: Caitlin [§ 47F] [§ 47E]
Sent: Thursday, 15 April 2021 4:35 PM
To: Carmen [§ 47F] [§ 47E]
Subject: FW: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Good Afternoon Carmen,

Please see the email below from the FOI applicant - unsure who would be 'named'? happy to discuss. I believe the individual is referring to their email of 15 February 2021 (attached).

I am due to provide a decision notice on their other FOI request (FOI-2021-10009) by COB tomorrow.

Sincerely,
Caitlin [§ 47F]

-----Original Message-----

From: S Rivken <foi+request-6894-e9353a90@righttoknow.org.au>
Sent: Wednesday, 14 April 2021 5:30 PM
To: Information Access <Information.Access@ombudsman.gov.au>
Subject: Re: Your internal review request: FOI-2020-10085

Dear Information Access,

In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend on naming the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020 (noting that there is no independent body to which Commonwealth public sector corruption, such as that engaged in by those officers, can be referred for investigation).

That act will obviously be of some assistance to any incoming Government intent on restoring the Office of the Commonwealth Ombudsman to once again being an independent and apolitical body that conducts itself with honesty and integrity. If the Office of the Commonwealth Ombudsman has any legitimate concerns with that proposed course of action, please let me know.

Yours sincerely,

S Rivken

-----Original Message-----

Dear Anonymous

Please see attached my decision in relation to your request for an internal review of Mr Parkhurst's decision dated 14 January 2021.

If you have any queries, you are welcome to contact me on the details below.

Kind regards,

Fiona S 47F

Lawyer | Legal Team

Commonwealth Ombudsman

Ph: 1300 362 072 | Fax: 02 6276 0123

email: [1][CO request email]

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

References

Visible links

1. [mailto:\[CO request email\]](mailto:[CO request email])

Please use this email address for all replies to this request:

foi+request-6894-e9353a90@righttoknow.org.au

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers∓data=04%7C01%7CInformation.Access%40ombudsman.gov.au%7C9afa012e21f0437b227108d8ff171ea9%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637539822128270886%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6lk1haWwiLCJXVCi6Mn0%3D%7C2000∓sdata=hYuhyMVsybSTRSoWluDxF%2BxVzmWGK%2FHJZtiXY1xLn4%3D∓reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Gregory Parkhurst

From: Julia Taylor
Sent: Wednesday, 28 April 2021 12:26 PM
To: Carmen s 47F; Lisa Collett
Cc: Claire s 47F; Leisa s 47F; Legal
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi Carmen and Lisa,

Just checking what the plan is with this one given a number of staff have now been named on the site?

Thanks

Julia Taylor
Senior Assistant Ombudsman
Complaints Management and Education Branch
Indigenous Executive Champion
COMMONWEALTH OMBUDSMAN
Proud to be working on the lands of Ngannawal and Ngambri peoples

Phone: s 47E
Mobile: s 47E
Email: s 47E
Website: www.ombudsman.gov.au



Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

From: Carmen s 47F | s 47E
Sent: Tuesday, 27 April 2021 10:18 AM
To: Lisa Collett s 47E | Julia Taylor s 47E
Cc: Claire s 47F | s 47E | Leisa s 47F | s 47E
Legal s 47E >
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]
Importance: High

OFFICIAL: Sensitive

Hello

The applicant has published names on 23 April - and before I could write to them as planned - I checked the page on Friday afternoon but didn't check over the weekend - see last message in the attached page.

https://www.righttoknow.org.au/request/michael_manthorpes_emails#outgoing-14474

The response that was to be sent was in these terms

Dear Anonymous

We refer to your comment of 14 April 2021 that 'In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend .. naming former and current Ombudsman officers' involved in conduct you consider to be corrupt.

The Right to Know website publishes House Rules stipulating that the site should be used 'only to request specific information, not for general correspondence with public authorities' and requests and annotations should not include potentially defamatory/potential libellous comments (such as allegations) or post information that is harassing, defamatory, abusive, threatening, harmful.

If you disagree with the way that your FOI requests have been dealt with or the decision made, it is open to you to make an FOI complaint or apply for Information Commissioner review of the decision.

We would consider adding the words 'and your post of 23 April' at the end of the first sentence above and then seek further advice on action. Leisa – perhaps you could contact Charine for advice?

Carmen

-----Original Message-----

From: Lisa Collett [s 47E](#)

Sent: Friday, 23 April 2021 1:36 PM

To: Carmen [s 47F](#) [s 47E](#); Julia Taylor [s 47E](#)

Cc: Claire [s 47F](#) [s 47E](#); Leisa [s 47F](#) [s 47E](#)

Legal [s 47E](#)

Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi All

I spoke with MM and PMck about this at my catch up this week.

The agree with the advice we have received in terms of our response. Carmen I assume this one will sit in the legal team to manage?

Thanks

Lisa

Lisa Collett

Chief Operating Officer

Commonwealth Ombudsman

Proud to be working on the lands of the Ngunnawal and Ngambri peoples

Phone [s 47E](#)

Email [s 47E](#)

Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen [REDACTED] [REDACTED]
Sent: Monday, 19 April 2021 1:53 PM
To: Julia Taylor [REDACTED]; Lisa Collett [REDACTED]
Cc: Claire [REDACTED] [REDACTED]; Leisa [REDACTED] [REDACTED]
Legal [REDACTED]
Subject: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Dear Julia and Lisa

Please see attached advice on possible handling of potential publication of officer names.

I'll set up some time to discuss with you tomorrow.

Kind regards
Carmen
[REDACTED]
[REDACTED]

-----Original Message-----

From: Carmen [REDACTED]
Sent: Friday, 16 April 2021 12:55 PM
To: Julia Taylor [REDACTED]; Lisa Collett [REDACTED]
Cc: Claire [REDACTED] [REDACTED]
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
I've spoken to Claire this morning and I think we have identified staff in relation to the disclosures about the former Commissioner.

I've not been able to identify who might be involved in the earlier disclosure referred to (2016).

Carmen

-----Original Message-----

From: Julia Taylor [REDACTED]
Sent: Friday, 16 April 2021 12:49 PM
To: Carmen [REDACTED] [REDACTED]; Lisa Collett [REDACTED]
Cc: Caitlin [REDACTED] [REDACTED]
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Thanks Carmen, do we know which staff this is referring to?

Julia Taylor
A/g Deputy Ombudsman
Indigenous Executive Champion
COMMONWEALTH OMBUDSMAN
Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: s 47E
Mobile: s 47E
Email: s 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen s 47F s 47E
Sent: Thursday, 15 April 2021 9:57 PM
To: Lisa Collett s 47E ; Julia Taylor s 47E
Cc: Caitlin s 47F s 47E
Subject: FYI: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi Lisa and Julia

Lisa - this is the correspondence I mentioned in my previous email. The applicant is saying that they are going to name 'the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020'.

The email refers to public interest disclosures made to this office about former APS Commissioner John Lloyd in 2018. Further detail is in the attached.

Carmen

-----Original Message-----

From: Caitlin s 47F s 47E
Sent: Thursday, 15 April 2021 4:35 PM
To: Carmen s 47F s 47E
Subject: FW: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Good Afternoon Carmen,

Please see the email below from the FOI applicant - unsure who would be 'named'? happy to discuss. I believe the individual is referring to their email of 15 February 2021 (attached).

I am due to provide a decision notice on their other FOI request (FOI-2021-10009) by COB tomorrow.

Sincerely,

Caitlin S 47F

-----Original Message-----

From: S Rivken <foi+request-6894-e9353a90@righttoknow.org.au>
Sent: Wednesday, 14 April 2021 5:30 PM
To: Information Access <Information.Access@ombudsman.gov.au>
Subject: Re: Your internal review request: FOI-2020-10085

Dear Information Access,

In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend on naming the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020 (noting that there is no independent body to which Commonwealth public sector corruption, such as that engaged in by those officers, can be referred for investigation).

That act will obviously be of some assistance to any incoming Government intent on restoring the Office of the Commonwealth Ombudsman to once again being an independent and apolitical body that conducts itself with honesty and integrity. If the Office of the Commonwealth Ombudsman has any legitimate concerns with that proposed course of action, please let me know.

Yours sincerely,

S Rivken

-----Original Message-----

Dear Anonymous

Please see attached my decision in relation to your request for an internal review of Mr Parkhurst's decision dated 14 January 2021.

If you have any queries, you are welcome to contact me on the details
below.

Kind regards,

Fiona S 47F

Lawyer | Legal Team

Commonwealth Ombudsman

Ph: 1300 362 072 | Fax: 02 6276 0123

email: [1][CO request email]

The Office of the Commonwealth Ombudsman acknowledges the traditional

owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

References

Visible links

1. [mailto:\[CO request email\]](mailto:foi+request-6894-e9353a90@righttoknow.org.au)

Please use this email address for all replies to this request:

foi+request-6894-e9353a90@righttoknow.org.au

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers&data=04%7C01%7CInformation.Access%40ombudsman.gov.au%7C9afa012e21f0437b227108d8ff171ea9%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637539822128270886%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6I1haWwiLCJXVCi6Mn0%3D%7C2000&sdata=hYuhyMVsybSTRSoWluDxF%2BxVzmWGK%2FHJZtiXY1xLn4%3D&reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Gregory Parkhurst

From: Carmen § 47F
Sent: Tuesday, 27 April 2021 10:18 AM
To: Lisa Collett; Julia Taylor
Cc: Claire § 47F ; Leisa § 47F ; § 47E
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]
Attachments: FOI query - responding to R2K post [SEC=OFFICIAL:Sensitive, ACCESS=Legal-Privilege] [AGSDMS-DMS.FID4317137]
Importance: High

OFFICIAL: Sensitive

Hello

The applicant has published names on 23 April - and before I could write to them as planned - I checked the page on Friday afternoon but didn't check over the weekend - see last message in the attached page.

https://www.righttoknow.org.au/request/michael_manthorpes_emails#outgoing-14474

The response that was to be sent was in these terms

Dear Anonymous

We refer to your comment of 14 April 2021 that 'In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend .. naming former and current Ombudsman officers' involved in conduct you consider to be corrupt.

The Right to Know website publishes House Rules stipulating that the site should be used 'only to request specific information, not for general correspondence with public authorities' and requests and annotations should not include potentially defamatory/potential libellous comments (such as allegations) or post information that is harassing, defamatory, abusive, threatening, harmful.

If you disagree with the way that your FOI requests have been dealt with or the decision made, it is open to you to make an FOI complaint or apply for Information Commissioner review of the decision.

We would consider adding the words 'and your post of 23 April' at the end of the first sentence above and then seek further advice on action. Leisa – perhaps you could contact Charine for advice?

Carmen

-----Original Message-----

From: Lisa Collett § 47E
Sent: Friday, 23 April 2021 1:36 PM
To: Carmen § 47F ; § 47E ; Julia Taylor § 47E
Cc: Claire § 47F ; § 47E ; Leisa § 47F ; § 47E
Legal § 47E
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi All

I spoke with MM and PMck about this at my catch up this week.

The agree with the advice we have received in terms of our response. Carmen I assume this one will sit in the legal team to manage?

Thanks
Lisa

Lisa Collett
Chief Operating Officer
Commonwealth Ombudsman
Proud to be working on the lands of the Ngunnawal and Ngambri peoples
Phone: s 47E
Email: s 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen s 47F s 47E
Sent: Monday, 19 April 2021 1:53 PM
To: Julia Taylor s 47E Lisa Collett s 47E
Cc: Claire s 47F s 47E Leisa s 47F s 47E
Lea s 47E
Subject: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Dear Julia and Lisa

Please see attached advice on possible handling of potential publication of officer names.

I'll set up some time to discuss with you tomorrow.

Kind regards
Carmen
s
47E

-----Original Message-----

From: Carmen s 47F
Sent: Friday, 16 April 2021 12:55 PM
To: Julia Taylor s 47E Lisa Collett s 47E
Cc: Claire s 47F s 47E

Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

I've spoken to Claire this morning and I think we have identified staff in relation to the disclosures about the former Commissioner.

I've not been able to identify who might be involved in the earlier disclosure referred to (2016).

Carmen

-----Original Message-----

From: Julia Taylor s 47E
Sent: Friday, 16 April 2021 12:49 PM
To: Carmen s 47F s 47E; Lisa Collett s 47E
Cc: Caitlin s 47F s 47E >
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks Carmen, do we know which staff this is referring to?

Julia Taylor
A/g Deputy Ombudsman
Indigenous Executive Champion
COMMONWEALTH OMBUDSMAN
Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: s 47E
Mobile: s 47E
Email: s 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen s 47F s 47E
Sent: Thursday, 15 April 2021 9:57 PM
To: Lisa Collett s 47E; Julia Taylor s 47E
Cc: Caitlin s 47F s 47E
Subject: FYI: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi Lisa and Julia

Lisa - this is the correspondence I mentioned in my previous email. The applicant is saying that they are going to name 'the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020'.

The email refers to public interest disclosures made to this office about former APS Commissioner John Lloyd in 2018. Further detail is in the attached.

Carmen

-----Original Message-----

From: Caitlin [§ 47F] [§ 47E]
Sent: Thursday, 15 April 2021 4:35 PM
To: Carmen [§ 47F] [§ 47E]
Subject: FW: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Good Afternoon Carmen,

Please see the email below from the FOI applicant - unsure who would be 'named'? happy to discuss. I believe the individual is referring to their email of 15 February 2021 (attached).

I am due to provide a decision notice on their other FOI request (FOI-2021-10009) by COB tomorrow.

Sincerely,
Caitlin [§ 47F]

-----Original Message-----

From: S Rivken <foi+request-6894-e9353a90@righttoknow.org.au>
Sent: Wednesday, 14 April 2021 5:30 PM
To: Information Access <Information.Access@ombudsman.gov.au>
Subject: Re: Your internal review request: FOI-2020-10085

Dear Information Access,

In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend on naming the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020 (noting that there is no independent body to which Commonwealth public sector corruption, such as that engaged in by those officers, can be referred for investigation).

That act will obviously be of some assistance to any incoming Government intent on restoring the Office of the Commonwealth Ombudsman to once again being an independent and apolitical body that conducts itself with honesty and integrity. If the Office of the Commonwealth Ombudsman has any legitimate concerns with that proposed course of action, please let me know.

Yours sincerely,

S Rivken

-----Original Message-----

Dear Anonymous

Please see attached my decision in relation to your request for an internal review of Mr Parkhurst's decision dated 14 January 2021.

If you have any queries, you are welcome to contact me on the details below.

Kind regards,

Fiona s 47F

Lawyer | Legal Team

Commonwealth Ombudsman

Ph: 1300 362 072 | Fax: 02 6276 0123

email: [1][CO request email]

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

References

Visible links

1. [mailto:\[CO request email\]](mailto:[CO request email])

Please use this email address for all replies to this request:

foi+request-6894-e9353a90@righttoknow.org.au

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers&data=04%7C01%7CInformation.Access%40ombudsman.gov.au%7C9afa012e21f0437b227108d8ff171ea9%7C443ee9>

e811ff4c829e4139331045260a%7C0%7C1%7C637539822128270886%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCI6Mn0%3D%7C2000&data=hYuhyMVsybSTRSoWluDxF%2BxVzmWGK%2FHJZtiXY1xLn4%3D&reserved=0

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Gregory Parkhurst

From: Julia Taylor
Sent: Wednesday, 28 April 2021 12:41 PM
To: Carmen s 47F ; Lisa Collett
Cc: Claire s 47F ; Leisa s 47F ; Legal
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks Carmen, appreciate the update.

Julia Taylor
Senior Assistant Ombudsman
Complaints Management and Education Branch
Indigenous Executive Champion
COMMONWEALTH OMBUDSMAN
Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: s 47E
Mobile: s 47E
Email: s 47E
Website: www.ombudsman.gov.au



Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

From: Carmen s 47F ; s 47E
Sent: Wednesday, 28 April 2021 12:28 PM
To: Julia Taylor s 47E ; Lisa Collett s 47E
Cc: Claire s 47F ; s 47E ; Leisa s 47F ; s 47E
Legal s 47E
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi Julia

Leisa sought further legal advice, and Lisa has provided proposed revised response to Penny and Michael.

Carmen

From: Julia Taylor s 47E
Sent: Wednesday, 28 April 2021 12:26 PM
To: Carmen s 47F ; s 47E ; Lisa Collett s 47E

Cc: Claire [redacted] s 47F [redacted] s 47E [redacted]; Leisa Richardson [redacted] s 47E [redacted]
Legal [redacted] s 47E [redacted]

Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi Carmen and Lisa,

Just checking what the plan is with this one given a number of staff have now been named on the site?

Thanks

Julia Taylor

Senior Assistant Ombudsman

Complaints Management and Education Branch

Indigenous Executive Champion

COMMONWEALTH OMBUDSMAN

Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: [redacted] s 47E [redacted]

Mobile: [redacted] s 47F, s 47E [redacted]

Email: [redacted] s 47E [redacted]

Website: www.ombudsman.gov.au



Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

From: Carmen [redacted] s 47F [redacted] s 47E [redacted]

Sent: Tuesday, 27 April 2021 10:18 AM

To: Lisa Collett [redacted] s 47E [redacted]; Julia Taylor [redacted] s 47E [redacted]

Cc: Claire [redacted] s 47F [redacted] s 47E [redacted]; Leisa [redacted] s 47F [redacted] s 47E [redacted]

Legal [redacted] s 47E [redacted]

Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

Importance: High

OFFICIAL: Sensitive

Hello

The applicant has published names on 23 April - and before I could write to them as planned - I checked the page on Friday afternoon but didn't check over the weekend - see last message in the attached page.

https://www.righttoknow.org.au/request/michael_manthorpes_emails#outgoing-14474

The response that was to be sent was in these terms

Dear Anonymous

We refer to your comment of 14 April 2021 that 'In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend .. naming former and current Ombudsman officers' involved in conduct you consider to be corrupt.

The Right to Know website publishes House Rules stipulating that the site should be used 'only to request specific information, not for general correspondence with public authorities' and requests and annotations should not include potentially defamatory/potential libellous comments (such as allegations) or post information that is harassing, defamatory, abusive, threatening, harmful.

If you disagree with the way that your FOI requests have been dealt with or the decision made, it is open to you to make an FOI complaint or apply for Information Commissioner review of the decision.

We would consider adding the words 'and your post of 23 April' at the end of the first sentence above and then seek further advice on action. Leisa – perhaps you could contact Charine for advice?

Carmen

-----Original Message-----

From: Lisa Collett § 47E
Sent: Friday, 23 April 2021 1:36 PM
To: Carmen § 47F § 47E; Julia Taylor § 47E >
Cc: Claire § 47F § 47E; Leisa § 47F § 47E;
Legal § 47E >
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi All

I spoke with MM and PMck about this at my catch up this week.

The agree with the advice we have received in terms of our response. Carmen I assume this one will sit in the legal team to manage?

Thanks
Lisa

Lisa Collett
Chief Operating Officer
Commonwealth Ombudsman
Proud to be working on the lands of the Ngunnawal and Ngambri peoples
Phone: § 47E
Email: § 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen [REDACTED] [REDACTED]
Sent: Monday, 19 April 2021 1:53 PM
To: Julia Taylor [REDACTED]; Lisa Collett [REDACTED]
Cc: Claire [REDACTED]; Leisa [REDACTED]
Legal [REDACTED]
Subject: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Dear Julia and Lisa

Please see attached advice on possible handling of potential publication of officer names.

I'll set up some time to discuss with you tomorrow.

Kind regards
Carmen
[REDACTED]

-----Original Message-----

From: Carmen [REDACTED]
Sent: Friday, 16 April 2021 12:55 PM
To: Julia Taylor [REDACTED]; Lisa Collett [REDACTED]
Cc: Claire [REDACTED]
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
I've spoken to Claire this morning and I think we have identified staff in relation to the disclosures about the former Commissioner.

I've not been able to identify who might be involved in the earlier disclosure referred to (2016).

Carmen

-----Original Message-----

From: Julia Taylor [REDACTED]
Sent: Friday, 16 April 2021 12:49 PM
To: Carmen [REDACTED]; Lisa Collett [REDACTED]
Cc: Caitlin [REDACTED]
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Thanks Carmen, do we know which staff this is referring to?

Julia Taylor
A/g Deputy Ombudsman
Indigenous Executive Champion
COMMONWEALTH OMBUDSMAN
Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: § 47E
Mobile: § 47E
Email: § 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen § 47F § 47E
Sent: Thursday, 15 April 2021 9:57 PM
To: Lisa Collett § 47E ; Julia Taylor § 47E
Cc: Caitlin § 47F § 47E
Subject: FYI: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi Lisa and Julia

Lisa - this is the correspondence I mentioned in my previous email. The applicant is saying that they are going to name 'the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020'.

The email refers to public interest disclosures made to this office about former APS Commissioner John Lloyd in 2018. Further detail is in the attached.

Carmen

-----Original Message-----

From: Caitlin § 47F § 47E
Sent: Thursday, 15 April 2021 4:35 PM
To: Carmen § 47F § 47E >
Subject: FW: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Good Afternoon Carmen,

Please see the email below from the FOI applicant - unsure who would be 'named'? happy to discuss. I believe the individual is referring to their email of 15 February 2021 (attached).

I am due to provide a decision notice on their other FOI request (FOI-2021-10009) by COB tomorrow.

Sincerely,
Caitlin § 47F

-----Original Message-----

From: S Rivken <foi+request-6894-e9353a90@righttoknow.org.au>
Sent: Wednesday, 14 April 2021 5:30 PM
To: Information Access <Information.Access@ombudsman.gov.au>

Subject: Re: Your internal review request: FOI-2020-10085

Dear Information Access,

In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend on naming the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020 (noting that there is no independent body to which Commonwealth public sector corruption, such as that engaged in by those officers, can be referred for investigation).

That act will obviously be of some assistance to any incoming Government intent on restoring the Office of the Commonwealth Ombudsman to once again being an independent and apolitical body that conducts itself with honesty and integrity. If the Office of the Commonwealth Ombudsman has any legitimate concerns with that proposed course of action, please let me know.

Yours sincerely,

S Rivken

-----Original Message-----

Dear Anonymous

Please see attached my decision in relation to your request for an internal review of Mr Parkhurst's decision dated 14 January 2021.

If you have any queries, you are welcome to contact me on the details

below.

Kind regards,

Fiona S 47F

Lawyer | Legal Team

Commonwealth Ombudsman

Ph: 1300 362 072 | Fax: 02 6276 0123

email: [1][CO request email]

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

References

Visible links

1. [mailto:\[CO request email\]](mailto:[CO request email])

Please use this email address for all replies to this request:

foi+request-6894-e9353a90@righttoknow.org.au

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers∓data=04%7C01%7CInformation.Access%40ombudsman.gov.au%7C9afa012e21f0437b227108d8ff171ea9%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637539822128270886%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCI6Mn0%3D%7C2000∓sdata=hYuhyMVsybSTRSoWluDxF%2BxVzmWGK%2FHJZtiXY1xLn4%3D∓reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Gregory Parkhurst

From: Carmen [§ 47F]
Sent: Wednesday, 28 April 2021 12:28 PM
To: Julia Taylor; Lisa Collett
Cc: Claire [§ 47F]; Leisa [§ 47F]; Legal
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi Julia

Leisa sought further legal advice, and Lisa has provided proposed revised response to Penny and Michael.

Carmen

From: Julia Taylor [§ 47E]
Sent: Wednesday, 28 April 2021 12:26 PM
To: Carmen [§ 47F] [§ 47E]; Lisa Collett [§ 47E]
Cc: Claire [§ 47F] [§ 47E]; Leisa [§ 47F] [§ 47E]
Legal [§ 47E]
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi Carmen and Lisa,

Just checking what the plan is with this one given a number of staff have now been named on the site?

Thanks

Julia Taylor

Senior Assistant Ombudsman

Complaints Management and Education Branch

Indigenous Executive Champion

COMMONWEALTH OMBUDSMAN

Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: [§ 47E]

Mobile: [§ 47E]

Email: [§ 47E]

Website: www.ombudsman.gov.au



Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

From: Carmen [§ 47F] [§ 47E]
Sent: Tuesday, 27 April 2021 10:18 AM
To: Lisa Collett [§ 47E]; Julia Taylor <[§ 47E]>
Cc: Claire [§ 47F] [§ 47E]; Leisa [§ 47F] [§ 47F]
Legal [§ 47E]
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]
Importance: High

OFFICIAL: Sensitive

Hello

The applicant has published names on 23 April - and before I could write to them as planned - I checked the page on Friday afternoon but didn't check over the weekend - see last message in the attached page.

https://www.righttoknow.org.au/request/michael_manthorpes_emails#outgoing-14474

The response that was to be sent was in these terms

Dear Anonymous

We refer to your comment of 14 April 2021 that 'In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend .. naming former and current Ombudsman officers' involved in conduct you consider to be corrupt.

The Right to Know website publishes House Rules stipulating that the site should be used 'only to request specific information, not for general correspondence with public authorities' and requests and annotations should not include potentially defamatory/potential libellous comments (such as allegations) or post information that is harassing, defamatory, abusive, threatening, harmful.

If you disagree with the way that your FOI requests have been dealt with or the decision made, it is open to you to make an FOI complaint or apply for Information Commissioner review of the decision.

We would consider adding the words 'and your post of 23 April' at the end of the first sentence above and then seek further advice on action. Leisa – perhaps you could contact Charine for advice?

Carmen

-----Original Message-----

From: Lisa Collett [§ 47E]
Sent: Friday, 23 April 2021 1:36 PM
To: Carmen [§ 47F] [§ 47E]; Julia Taylor [§ 47E]
Cc: Claire [§ 47F] [§ 47E]; Leisa [§ 47F] [§ 47F]
Legal [§ 47E] >
Subject: RE: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi All

I spoke with MM and PMck about this at my catch up this week.

The agree with the advice we have received in terms of our response. Carmen I assume this one will sit in the legal team to manage?

Thanks
Lisa

Lisa Collett
Chief Operating Officer
Commonwealth Ombudsman
Proud to be working on the lands of the Ngunnawal and Ngambri peoples
Phone: s 47E
Email: s 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the Traditional Owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen s 47F s 47E
Sent: Monday, 19 April 2021 1:53 PM
To: Julia Taylor s 47E Lisa Collett s 47E
Cc: Claire s 47F s 47E Leisa s 47F s 47E ;
Legal s 47E
Subject: Response to email about publishing officers names: Your internal review request: FOI-2020-10085
[SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Dear Julia and Lisa

Please see attached advice on possible handling of potential publication of officer names.

I'll set up some time to discuss with you tomorrow.

Kind regards
Carmen
s
47E

-----Original Message-----

From: Carmen s 47F
Sent: Friday, 16 April 2021 12:55 PM
To: Julia Taylor s 47E Lisa Collett s 47E
Cc: Claire s 47F s 47E
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
I've spoken to Claire this morning and I think we have identified staff in relation to the disclosures about the former Commissioner.

I've not been able to identify who might be involved in the earlier disclosure referred to (2016).

Carmen

-----Original Message-----

From: Julia Taylor § 47E >
Sent: Friday, 16 April 2021 12:49 PM
To: Carmen § 47F § 47E; Lisa Collett § 47E
Cc: Caitlin § 47F § 47E
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks Carmen, do we know which staff this is referring to?

Julia Taylor
A/g Deputy Ombudsman
Indigenous Executive Champion
COMMONWEALTH OMBUDSMAN
Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: § 47E
Mobile: § 47E
Email: § 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen § 47F § 47E
Sent: Thursday, 15 April 2021 9:57 PM
To: Lisa Collett § 47E; Julia Taylor § 47E
Cc: Caitlin § 47F § 47E
Subject: FYI: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi Lisa and Julia

Lisa - this is the correspondence I mentioned in my previous email. The applicant is saying that they are going to name 'the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020'.

The email refers to public interest disclosures made to this office about former APS Commissioner John Lloyd in 2018. Further detail is in the attached.

Carmen

-----Original Message-----

From: Caitlin [REDACTED] [REDACTED]
Sent: Thursday, 15 April 2021 4:35 PM
To: Carmen [REDACTED] [REDACTED]
Subject: FW: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Good Afternoon Carmen,

Please see the email below from the FOI applicant - unsure who would be 'named'? happy to discuss. I believe the individual is referring to their email of 15 February 2021 (attached).

I am due to provide a decision notice on their other FOI request (FOI-2021-10009) by COB tomorrow.

Sincerely,
Caitlin [REDACTED]

-----Original Message-----

From: S Rivken <foi+request-6894-e9353a90@righttoknow.org.au>
Sent: Wednesday, 14 April 2021 5:30 PM
To: Information Access <Information.Access@ombudsman.gov.au>
Subject: Re: Your internal review request: FOI-2020-10085

Dear Information Access,

In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend on naming the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020 (noting that there is no independent body to which Commonwealth public sector corruption, such as that engaged in by those officers, can be referred for investigation).

That act will obviously be of some assistance to any incoming Government intent on restoring the Office of the Commonwealth Ombudsman to once again being an independent and apolitical body that conducts itself with honesty and integrity. If the Office of the Commonwealth Ombudsman has any legitimate concerns with that proposed course of action, please let me know.

Yours sincerely,

S Rivken

-----Original Message-----

Dear Anonymous

Please see attached my decision in relation to your request for an internal review of Mr Parkhurst's decision dated 14 January 2021.

If you have any queries, you are welcome to contact me on the details below.

Kind regards,

Fiona S 47F

Lawyer | Legal Team

Commonwealth Ombudsman

Ph: 1300 362 072 | Fax: 02 6276 0123

email: [1][CO request email]

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

References

Visible links

1. [mailto:\[CO request email\]](mailto:[CO request email])

Please use this email address for all replies to this request:

foi+request-6894-e9353a90@righttoknow.org.au

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers∓data=04%7C01%7CInformation.Access%40ombudsman.gov.au%7C9afa012e21f0437b227108d8ff171ea9%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637539822128270886%7CUnknown%7CTWFpbGZsb3d8eyJWljojoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCi6Mn0%3D%7C2000∓sdata=hYuhyMVsybSTRSoWluDxF%2BxVzmWGK%2FHJZtiXY1xLn4%3D∓reserved=0>

Document 09
Contains deletions under FOI

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Gregory Parkhurst

From: Carmen [§ 47F]
Sent: Monday, 19 April 2021 1:53 PM
To: Julia Taylor; Lisa Collett
Cc: Claire [§ 47F]; Leisa [§ 47F]; Legal
Subject: Response to email about publishing officers names: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]
Attachments: FOI query - responding to R2K post [SEC=OFFICIAL:Sensitive, ACCESS=Legal-Privilege] [AGSDMS-DMS.FID4317137]

OFFICIAL: Sensitive

Dear Julia and Lisa

Please see attached advice on possible handling of potential publication of officer names.

I'll set up some time to discuss with you tomorrow.

Kind regards

Carmen

[§ 47F]

-----Original Message-----

From: Carmen [§ 47F]
Sent: Friday, 16 April 2021 12:55 PM
To: Julia Taylor [§ 47E]; Lisa Collett [§ 47E] >
Cc: Claire [§ 47F]; [§ 47E] >
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

I've spoken to Claire this morning and I think we have identified staff in relation to the disclosures about the former Commissioner.

I've not been able to identify who might be involved in the earlier disclosure referred to (2016).

Carmen

-----Original Message-----

From: Julia Taylor [§ 47E] >
Sent: Friday, 16 April 2021 12:49 PM
To: Carmen [§ 47F]; [§ 47E]; Lisa Collett [§ 47E]
Cc: Caitlin [§ 47F]; [§ 47E]
Subject: RE: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks Carmen, do we know which staff this is referring to?

Julia Taylor

A/g Deputy Ombudsman

Indigenous Executive Champion

COMMONWEALTH OMBUDSMAN

Proud to be working on the lands of Ngunnawal and Ngambri peoples

Phone: s 47E
Mobile: s 47E
Email: s 47E
Website: www.ombudsman.gov.au

Influencing systemic improvement in public administration

The Office of the Commonwealth Ombudsman acknowledges the traditional owners of country throughout Australia and their continuing connection to land, culture and community. We pay our respects to elders past and present.

-----Original Message-----

From: Carmen s 47F s 47E
Sent: Thursday, 15 April 2021 9:57 PM
To: Lisa Collett s 47E Julia Taylor s 47E
Cc: Caitlin s 47F s 47E
Subject: FYI: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Hi Lisa and Julia

Lisa - this is the correspondence I mentioned in my previous email. The applicant is saying that they are going to name 'the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020'.

The email refers to public interest disclosures made to this office about former APS Commissioner John Lloyd in 2018. Further detail is in the attached.

Carmen

-----Original Message-----

From: Caitlin s 47F s 47E
Sent: Thursday, 15 April 2021 4:35 PM
To: Carmen s 47F s 47E
Subject: FW: Your internal review request: FOI-2020-10085 [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive
Good Afternoon Carmen,

Please see the email below from the FOI applicant - unsure who would be 'named'? happy to discuss. I believe the individual is referring to their email of 15 February 2021 (attached).

I am due to provide a decision notice on their other FOI request (FOI-2021-10009) by COB tomorrow.

Sincerely,
Caitlin s 47F

-----Original Message-----

From: S Rivken <foi+request-6894-e9353a90@righttoknow.org.au>
Sent: Wednesday, 14 April 2021 5:30 PM
To: Information Access <Information.Access@ombudsman.gov.au>
Subject: Re: Your internal review request: FOI-2020-10085

Dear Information Access,

In anticipation of another politically motivated and improperly made access refusal or charges decision, I intend on naming the former and current Commonwealth Ombudsman officers involved in the corruption referred to in my email of 15 February 2020 (noting that there is no independent body to which Commonwealth public sector corruption, such as that engaged in by those officers, can be referred for investigation).

That act will obviously be of some assistance to any incoming Government intent on restoring the Office of the Commonwealth Ombudsman to once again being an independent and apolitical body that conducts itself with honesty and integrity. If the Office of the Commonwealth Ombudsman has any legitimate concerns with that proposed course of action, please let me know.

Yours sincerely,

S Rivken

-----Original Message-----

Dear Anonymous

Please see attached my decision in relation to your request for an internal review of Mr Parkhurst's decision dated 14 January 2021.

If you have any queries, you are welcome to contact me on the details
below.

Kind regards,

Fiona s 47E

Lawyer | Legal Team

Commonwealth Ombudsman

Ph: 1300 362 072 | Fax: 02 6276 0123

email: [1][CO request email]

The Office of the Commonwealth Ombudsman acknowledges the traditional
owners of country throughout Australia and their continuing connection to
land, culture and community. We pay our respects to elders past and

present.

References

Visible links

1. mailto:[CO request email]

Please use this email address for all replies to this request:

foi+request-6894-e9353a90@righttoknow.org.au

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers&data=04%7C01%7CInformation.Access%40ombudsman.gov.au%7C9afa012e21f0437b227108d8ff171ea9%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637539822128270886%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Iik1haWwiLCJXVCi6Mn0%3D%7C2000&reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.