PROBLEMS WITH THE NDIS?

NDIS PARTICIPANTS

NATIONAL DISABILITY INSURANCE AGENCY

You can complain to the NDIA about things the NDIA has or has not done. This includes NDIA's Partners in the Community. You can also ask the NDIA to review decisions it has made.



ndis.gov.au

NDIS QUALITY AND SAFEGUARDS COMMISSION

You can complain to the NDIS Commission about the quality and safety of your NDIS supports or services. <u>ndiscommission.gov.au</u>



ADMINISTRATIVE REVIEW TRIBUNAL

If you disagree with the outcome of an NDIA review, you can ask the Administrative Review Tribunal to review the NDIA's decision.

art.gov.au





COMMONWEALTH OMBUDSMAN

You can complain to the Commonwealth Ombudsman about the actions of the NDIA or the NDIS Quality and Safeguards Commission. <u>ombudsman.gov.au</u>

Document created by the Office of the Commonwealth Ombudsman