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# glossary

<b>AAADM</b>	Automated Assistance in Administrative Decision Making	<b>CDDA</b>	Compensation for Detriment Caused by Defective Administration
<b>AAT</b>	Administrative Appeals Tribunal	<b>CDEP</b>	Community Development Employment Projects
<b>ACC</b>	Australian Crime Commission	<b>Complaints Act</b>	<i>Complaints (Australian Federal Police) Act 1981</i>
<b>ACLEI</b>	Australian Commission for Law Enforcement Integrity	<b>Crimes Act</b>	<i>Crimes Act 1914</i>
<b>ACT</b>	Australian Capital Territory	<b>CRRS</b>	Complaints Resolution and Referral Service
<b>ADF</b>	Australian Defence Force	<b>CSA</b>	Child Support Agency
<b>AFC</b>	Australian Film Commission	<b>Cth</b>	Commonwealth
<b>AFP</b>	Australian Federal Police	<b>DEN</b>	Disability Employment Network
<b>AFP Act</b>	<i>Australian Federal Police Act 1979</i>	<b>DEWR</b>	Department of Employment and Workplace Relations
<b>ANAO</b>	Australian National Audit Office	<b>DFAT</b>	Department of Foreign Affairs and Trade
<b>ANU</b>	Australian National University	<b>DFO</b>	Defence Force Ombudsman
<b>ANZOA</b>	Australian and New Zealand Ombudsman Association	<b>DHA</b>	Defence Housing Australia
<b>AO</b>	Officer of the Order of Australia	<b>DHS</b>	Department of Human Services
<b>APS</b>	Australian Public Service	<b>DIAC</b>	Department of Immigration and Citizenship
<b>APSC</b>	Australian Public Service Commission	<b>DIMA</b>	Department of Immigration and Multicultural Affairs
<b>ARC</b>	Administrative Review Council	<b>DSP</b>	Disability Support Pension
<b>ARO</b>	Authorised Review Officer	<b>DVA</b>	Department of Veterans' Affairs
<b>ASIC</b>	Australian Securities and Investments Commission	<b>EL</b>	Executive Level
<b>ASIO</b>	Australian Security Intelligence Organisation	<b>FaCSIA</b>	Department of Families, Community Services and Indigenous Affairs
<b>ATO</b>	Australian Taxation Office	<b>FOI</b>	freedom of information
<b>AusAID</b>	Australian Agency for International Development	<b>FOI Act</b>	<i>Freedom of Information Act 1982</i>
<b>AWA</b>	Australian Workplace Agreement	<b>FRB</b>	Fairness and Resolution Branch, Department of Defence
<b>CCC</b>	Customer Contact Centre		
<b>CCTV</b>	Closed circuit television		

<b>GEERS</b>	General Employee Entitlements and Redundancy Scheme	<b>Ombudsman Act</b>	<i>Ombudsman Act 1976 (Cth)</i>
<b>GIC</b>	General Interest Charge	<b>PAGES</b>	Provider of Australian Government Employment Services
<b>GSL</b>	GSL (Australia) Pty Ltd	<b>PCO</b>	Public Contact Officer
<b>GST</b>	goods and services tax	<b>PCT</b>	Public Contact Team
<b>Hon.</b>	Honourable	<b>PIO</b>	Postal Industry Ombudsman
<b>IDAG</b>	Immigration Detention Advisory Group	<b>PM&amp;C</b>	Department of Prime Minister and Cabinet
<b>IDC</b>	Immigration Detention Centre	<b>PNG</b>	Papua New Guinea
<b>IGADF</b>	Inspector-General of the Australian Defence Force	<b>Privacy Act</b>	<i>Privacy Act 1988 (Cth)</i>
<b>IGIS</b>	Inspector-General of Intelligence and Security	<b>Prof.</b>	Professor
<b>IOI</b>	International Ombudsman Institute	<b>Qld</b>	Queensland
<b>IPP</b>	Information Privacy Principle	<b>RAAF</b>	Royal Australian Air Force
<b>IT</b>	information technology	<b>RAP</b>	Reconciliation Action Plan
<b>ITSA</b>	Insolvency and Trustee Service Australia	<b>RRT</b>	Refugee Review Tribunal
<b>IWG</b>	Indigenous Working Group	<b>s</b>	section
<b>JCPAA</b>	Joint Committee of Public Accounts and Audit	<b>SA</b>	South Australia
<b>MARA</b>	Migration Agents Registration Authority	<b>SAM</b>	Single Access Mechanism
<b>Migration Act</b>	<i>Migration Act 1958 (Cth)</i>	<b>SES</b>	Senior Executive Service
<b>MP</b>	Member of Parliament	<b>SRC Act</b>	<i>Safety, Rehabilitation and Compensation Act 1988 (Cth)</i>
<b>MRC</b>	Military Rehabilitation and Compensation	<b>SSAT</b>	Social Security Appeals Tribunal
<b>MRT</b>	Migration Review Tribunal	<b>Surveillance Devices Act</b>	<i>Surveillance Devices Act 2004 (Cth)</i>
<b>NOC</b>	National Ombudsman Commission of Indonesia	<b>TAS</b>	Tasmania
<b>NSA</b>	Newstart Allowance	<b>TIA Act</b>	<i>Telecommunications (Interception and Access) Act 1979 (Cth)</i>
<b>NSW</b>	New South Wales	<b>TIO</b>	Telecommunications Industry Ombudsman
<b>NT</b>	Northern Territory	<b>TRA</b>	Trades Recognition Australia
<b>OH&amp;S</b>	occupational health and safety	<b>UN</b>	United Nations
<b>OH&amp;S Act</b>	<i>Occupational Health and Safety Act 1991 (Cth)</i>	<b>VIC</b>	Victoria
		<b>WA</b>	Western Australia

# compliance index

This is a guide to the report's compliance with the Requirements for Annual Reports as approved by the Joint Committee of Public Accounts and Audit under subsections 63(2) and 70(2) of the *Public Service Act 1999*.

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### Correction of material errors in previous annual report

No material errors have been identified in the Commonwealth Ombudsman Annual Report 2005–2006.

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