

5 October 2005

The Hon. J W Howard MP  
Prime Minister  
Parliament House  
CANBERRA ACT 2600

Dear Prime Minister

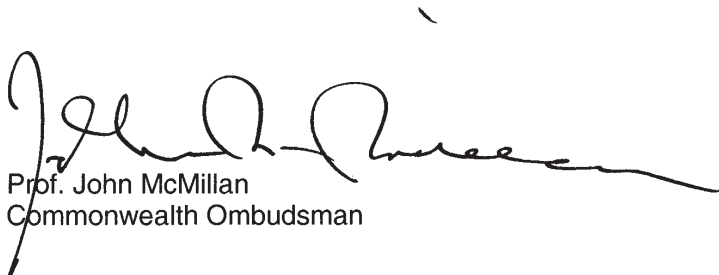
I have pleasure in submitting the twenty-eighth Commonwealth Ombudsman Annual Report for the year ended 30 June 2005, as required by s 19(1) of the *Ombudsman Act 1976*.

In accordance with s 19F(3) of the Act, the report also contains the twenty-first Annual Report of the Defence Force Ombudsman.

As required by s 38 of the *Complaints (Australian Federal Police) Act 1981*, the report also deals with complaints made under that Act during the year ended 30 June 2005.

Section 19(4) of the Act requires that the report be laid before each House of the Parliament within 15 sitting days of its receipt.

Yours sincerely



Prof. John McMillan  
Commonwealth Ombudsman