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# abbreviations and acronyms

**AAT** Administrative Appeals Tribunal

**ACC** Australian Crime Commission

**ACT** Australian Capital Territory

**ADF** Australian Defence Force

**ADR** alternative dispute resolution

**AEC** Australian Electoral Commission

**AFC** Air Force Cross

**AFP** Australian Federal Police

**AFPPS** Australian Federal Police Protective Service

**AMSA** Australian Maritime Safety Authority

**ANAO** Australian National Audit Office

**ANZOA** Australian and New Zealand  
Ombudsman Association

**AO** Officer of the Order of Australia

**APOR** Asia–Pacific Ombudsman Region

**APRA** Australian Prudential Regulation Authority

**APS** Australian Public Service

**ASIC** Australian Securities and Investments  
Commission

**ASIO** Australian Security Intelligence Organisation

**ASIO Act** *Australian Security Intelligence  
Organisation Act 1979*

**ATO** Australian Taxation Office

**AusAID** Australian Agency for International  
Development

**AWA** Australian Workplace Agreement

**CDDA** Compensation for Detriment Caused by  
Defective Administration

**CDF** Chief of the Defence Force

**Complaints Act** *Complaints (Australian Federal  
Police) Act 1981 (Cth)*

**Crimes Act** *Crimes Act 1914*

**CSA** Child Support Agency

**Cth** Commonwealth

**DEST** Department of Education, Science and Training

**DEWR** Department of Employment and  
Workplace Relations

**DFO** Defence Force Ombudsman

**DHA** Defence Housing Authority

**DIMIA** Department of Immigration and  
Multicultural and Indigenous Affairs

**DoFA** Department of Finance and Administration

**DOTARS** Department of Transport and Regional  
Services

**DVA** Department of Veterans' Affairs

<b>EL</b> Executive Level	<b>Ombudsman Act</b> <i>Ombudsman Act 1976</i> (Cth)
<b>FaCS</b> Department of Family and Community Services	<b>PIO</b> Postal Industry Ombudsman
<b>FBT</b> Family Tax Benefit	<b>Postal Act</b> <i>Australian Postal Corporation Act 1989</i>
<b>FOI</b> freedom of information	<b>Prof.</b> Professor
<b>FOI Act</b> <i>Freedom of Information Act 1982</i>	<b>QLD</b> Queensland
<b>GEERS</b> General Employee Entitlements and Redundancy Scheme	<b>RAAF</b> Royal Australian Air Force
<b>GSL</b> Global Solutions Limited	<b>RAN</b> Royal Australian Navy
<b>HEC</b> Higher Education Contribution Scheme	<b>ROG</b> Redress of Grievance
<b>HIC</b> Health Insurance Commission	<b>s</b> section of Act
<b>Hon.</b> Honourable	<b>SA</b> South Australia
<b>IDF</b> Immigration Detention Facility	<b>SES</b> Senior Executive Service
<b>IOI</b> International Ombudsman Institute	<b>SGC</b> Superannuation Guarantee Charge
<b>ITSA</b> Insolvency and Trustee Service Australia	<b>Surveillance Act</b> <i>Surveillance Devices Act 2004</i>
<b>MARA</b> Migration Agents Registration Authority	<b>TAS</b> Tasmania
<b>MC</b> Military Cross	<b>TI</b> telecommunications interception
<b>MP</b> Member of Parliament	<b>TI Act</b> <i>Telecommunications (Interception) Act 1979</i>
<b>MRT</b> Migration Review Tribunal	<b>TIN</b> traffic infringement notice
<b>NSW</b> New South Wales	<b>TRA</b> Trades Recognition Australia
<b>NT</b> Northern Territory	<b>VIC</b> Victoria
<b>NWPP</b> National Witness Protection Program	<b>WA</b> Western Australia

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