

TABLE 2 AFP complaint issues finalised, 2003–04, *Complaints (Australian Federal Police) Act 1981*

Complaints	Received	712
	Finalised	664
Outcome of complaint issues finalised	Conciliated	331
	Incapable of determination	11
	Substantiated	16
	Unsubstantiated	86
	Ombudsman investigation not warranted	357
	Advised to pursue elsewhere	17
	Complaint not pursued	76
	Out of jurisdiction	14
	Total issues finalised	908

TABLE 3 AFP method of handling complaint issues finalised, 2003–04, *Complaints (Australian Federal Police) Act 1981*

Method of handling complaints	Ombudsman decision not to investigate	138
	Ombudsman preliminary inquiries	84
	Ombudsman investigation	8
	AFP workplace resolution	539
	AFP investigation	136
	Special investigation	3
	Total issues finalised	908

Note: The office continually reviews and audits its statistical data. Minor adjustments to statistics used in this report may occur as a result of such reviews.