

CONTACTING THE COMMONWEALTH OMBUDSMAN

Inquiries about this report, or any other information contained within, should be directed to:

Chief Information Officer
Commonwealth Ombudsman

Phone: 02 6276 0111
Fax: 02 6249 7829
Email: ombudsman@ombudsman.gov.au

If you would like to make a complaint, or obtain further information about the Ombudsman, you can contact us at:

Ground Floor, 1 Farrell Place
Canberra ACT 2600
(GPO Box 442, Canberra ACT 2601)

Complaints: 1300 362 072 (local call charge)
Phone: 02 6276 0111
Fax: 02 6249 7829
Website www.ombudsman.gov.au

Online report

The Commonwealth Ombudsman Annual Report 2003–04 is available on our website at www.ombudsman.gov.au. This online report offers more than a simple copy of a printed report. For the first time, our annual report has been adapted as an online publication with improved usability and accessibility in line with government standards.