



Good > Better > Best

Changes in public integrity

National conference

23–24 September 2009 | Hotel Realm | 18 National Circuit, Barton ACT

The Commonwealth Ombudsman's highly anticipated 2009 conference will bring together policy makers, legal practitioners, community representatives and other expert guest speakers representing public integrity and human rights agencies, and state and industry ombudsman schemes.

The Hon. John Clarke QC will deliver the conference keynote address at pre-dinner drinks on Wednesday, 23 September. Mr Clarke's critical examination of administrative accountability, transparency and government agency interoperability through the prism of the inquiry into the case of Dr Mohamed Haneef, will highlight core conference themes to be explored on Thursday, 24 September in plenary and concurrent workshop sessions.

The unifying themes of the conference will be the challenges and changes to complaint handling in our changing world, and future agendas for public integrity agencies to safeguard best practice in government and public administration.

This conference will provide an important professional development and networking forum for:

- senior government policy developers and program administrators
- complaint-handling officers
- investigators and community advocates
- ministerial advisers
- administrative law advocates, practitioners and academics.

Program highlights

Wednesday, 23 September	
6.00 pm	Pre-dinner drinks and special guest address by The Hon. John Clarke QC
7.00 pm	Conference dinner
Thursday, 24 September	
8.30 am	Registration
9.00 am–5.00 pm	Plenary sessions and break-out workshops with keynote speakers, including: <ul style="list-style-type: none">• Professor John McMillan, Commonwealth Ombudsman• Mark Dreyfus QC, MP, Chair, House of Representatives Legal and Constitutional Affairs Committee• Professor Duncan Bentley, Pro Vice-Chancellor, Curtin University of Technology• Ian Carnell, Inspector-General of Intelligence and Security• Peter Kell, Deputy Chair, Australian Competition and Consumer Commission• Clare Martin, CEO, Australian Council of Social Service• Yvonne Miles, Education Manager, Independent Commission Against Corruption• Colin Neave AM, Chief Ombudsman, Financial Ombudsman Service• Mick Palmer AO APM, Inspector of Transport Security• Rhonda Parker, Aged Care Complaints Commissioner• Dr Grant Lester, Forensic Psychiatrist, Forensicare Victoria• Bruce Barbour, NSW Ombudsman• Karen Toohey, Director of Complaint Handling, Australian Human Rights Commission• Kate Eadie, Investigations Manager, Telecommunications Industry Ombudsman• David Schomburgk, President, Society of Consumer Affairs Professionals Australia

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