

CONFERENCE PROGRAM

Conference dinner – National Museum of Australia – 6.30pm till 9.30pm, 4 April 2017

Conference – Members’ Dining Room, Old Parliament House – Wednesday 5 April 2017

WEDNESDAY 5 APRIL 2017			
SESSION	TIME	TOPIC	SPEAKERS
1	8.30-9.00	Registration and welcome refreshments	
2	9.00-9.05	Conference start	
3	9.05-9.10	Welcome to Country	Mrs Agnes Shea, <i>Ngunnawal Elder</i>
4	9.10-9.25	Conference opening	
5	9.25-10.00	40 years of the Commonwealth Ombudsman	Richard Glenn <i>A/g Commonwealth Ombudsman</i> 
6	10.00-10.30	Morning tea	Networking
THEME 1 – The Ombudsman and contemporary public administration			
7 (a)	10.30-11.00	Evolution of the Ombudsman in Australia	Andrew Metcalfe AO <i>Federal Government Lead Partner EY</i> 
7 (b)	11.00-11.30	Industry-based Ombudsmen in Australia – what Parliamentary and industry-based Ombudsmen can learn from each other	Judi Jones <i>Telecommunications Industry Ombudsman</i> 
THEME 2 – The Ombudsman and public sector integrity			
8 (a)	11.30-12.00	How the Ombudsman fits into an integrity framework	Prof. Adam Graycar <i>School of Social and Policy Studies Flinders University</i> 
8 (b)	12.00-12.30	The Ombudsman and law enforcement oversight	Andrew Colvin APM OAM <i>Commissioner Australian Federal Police</i> 
9	12.30-13.15	Lunch	
THEME 3 – The International Ombudsman (some perspectives)			
10 (a)	13.15-13.45	The International Ombudsman experience – Namibia	John Walters <i>Namibia Ombudsman</i> 
10 (b)	13.45-14.15	The International Ombudsman experience – New Zealand	Judge Peter Boshier <i>Chief Ombudsman New Zealand</i> 
11	14.15-14.45	Afternoon tea	
THEME 4 – What next for the Ombudsman?			
12	14.45-15.15	Where I came from: where I’m going in Victoria – a state perspective	Deborah Glass OBE <i>Victorian Ombudsman</i> 
13	15.15-15.50	Final keynote speaker	The Hon Michael Kirby AC, CMG 
14	15:50- 16:00	Thanks to speakers and delegates	Richard Glenn <i>A/g Commonwealth Ombudsman</i> 
15	16:00	Conference close	