

Got a problem
with Australian
Government
services?

Call 1800 060 789*



COMMONWEALTH
OMBUDSMAN



**The Commonwealth Ombudsman
looks at complaints about
Australian Government
departments and agencies and
services delivered by contractors
for the Australian Government.**

How can you make a complaint

If you think you have been unfairly treated, you can complain to the Ombudsman's office.

- > First, contact the agency your complaint is about.
- > If you still aren't happy call us on **1800 060 789***

The Ombudsman

- > will listen
- > won't take sides
- > will give you a fair go.

And the service is free.

Website: www.ombudsman.gov.au

Email: indigenous@ombudsman.gov.au

*This is a free call. Calls from a public phone and mobiles may be timed and charged at a higher rate. Please check with your service provider.