

Ombudsman
Michael Manthorpe
(EA - Christine Sullivan)

Deputy Ombudsman
Jaala Hinchcliffe
(EA - Emily Wilson-Kwong)

Senior Assistant Ombudsman
Fiona Sawyers
(EA - Jodie Mccaskill)

Senior Assistant Ombudsman
Louise Macleod
(EA - Emily Wilson-Kwong)

Senior Assistant Ombudsman
Paul Pfitzner
(EA - Lynette Beswick)

Senior Assistant Ombudsman
Autumn O’Keeffe
(EA - Lynette Beswick)

Senior Assistant Ombudsman
Dermot Walsh
(EA - Jodie Mccaskill)

Chief Operating Officer
Rodney Lee Walsh
(EA - Emily Wilson-Kwong)

Strategy

Immigration, Defence and Law Enforcement

Social Services, Indigenous and Disability

International, Business Intelligence and Coordination

Complaints Management and Education

Intake, Assessment and Early Resolution

North

Central

South

Program Delivery

Defence Abuse Liaison

Restorative Engagement

Defence Abuse Assessment

ACT Ombudsman

ACT FOI

Program Coordination and Support

Assurance

National Assurance and Audit

Detention Assurance

Industry

Private Health Insurance

Postal and Overseas Students

VET Student Loans

Corporate

Finance, Property and Governance

Information and Communication Technology

Communication

Human Resources

Legal

Public Interest Disclosure